

FINAL INVESTIGATION REPORT ON ACCIDENT TO DIRECTORATE OF AVIATION, GOVERNMENT OF MADHYA PRADESH (DoA, GoMP) SKA B200GT AIRCRAFT VT-MPQ AT GWALIOR AIRPORT ON 06.05.2021

INVESTIGATION TEAM VT-MPQ

Capt. Dhruv Rebbapragada Investigator-In-Charge

Dinesh Kumar Investigator

FOREWORD

In accordance with Annex 13 to the Convention on International Civil Aviation Organization (ICAO) and Rule 3 of Aircraft (Investigation of Accidents and Incidents), Rules 2017, the sole objective of the investigation of an accident shall be the prevention of accidents and incidents and not to apportion blame or liability. The investigation conducted in accordance with the provisions of above said rules shall be separate from any judicial or administrative proceedings to apportion blame or liability.

This document has been prepared based upon the evidences collected during the investigation and opinion obtained from the experts. Consequently, the use of this report for any purpose other than for the prevention of future accidents or incidents could lead to erroneous "interpretations.

The investigation team wanted to thank the following experts for their inputs.

- 1. Dr. (Mrs.) Punita Masrani
- 2. Mr. Sandip Acharya
- 3. Capt. Mohit Malani

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SUMMARY

| 1 | Aircraft Type | Beechcraft Super King Air (SKA) B200GT |
|----|---------------------------------|---|
| 2 | Nationality | INDIAN |
| 3 | Registration | VT-MPQ |
| 4 | Owner | Directorate of Aviation, Government of Madhya Pradesh (DoA,GoMP) |
| 5 | Operator | Directorate of Aviation, Government of Madhya Pradesh (DoA,GoMP) |
| 6 | Pilot-In-Command | ATPL Holder |
| | Extent of Injuries | Minor |
| 7 | Co-Pilot | CPL Holder |
| | Extent of Injuries | Major |
| 8 | Place of Accident | Gwalior Airport (VIGR) |
| 9 | Coordinates of Accident Site | 26 17 13.820 N 078 12 52.650 E |
| 10 | Last Point of Departure | Indore (VAID) |
| 11 | Intended place of Landing | Gwalior (VIGR) |
| 12 | Date & Time of Accident | 6th of May 2021, 1515 UTC (Approx) / 2045 IST (Night) |
| 13 | Passengers on Board | 01 |
| 14 | Extent of Injuries | Serious |
| 15 | Crew on Board | 02 (Cockpit) |
| 16 | Phase of Operation | Landing |
| 17 | Type of Accident | CFIT: Collided with an obstacle (Arrester Barrier) short of the landing threshold |

(All timings in the Report are in UTC, unless otherwise specified)

SYNOPSIS

Beechcraft Super King Air B200GT aircraft, VT-MPQ belonging to the Directorate of Aviation, Government of Madhya Pradesh (DoA,GoMP) was involved in an accident on 06.05.2021 while operating a flight from Indore Airport to Gwalior. The flight was under the command of an ATPL holder with another CPL holder as Co-Pilot. There was one passenger on board in addition.

The flight crew contacted ATC Indore for clearance to operate the flight to Gwalior. The aircraft was cleared for Gwalior via airway W10N and FL270. Aircraft departed from RWY25 at Indore and climbed to FL 270. Aircraft descended into Gwalior in coordination with Delhi and Gwalior. Approaching Gwalior the crew were advised by the ATC that RWY24L was in use. ATC then asked the crew if they would like to carry out a VOR approach for the opposite RWY 06R. The crew requested for a visual approach for RWY 06R in the night time and were cleared to descend 2700 ft and called field in sight at 25 NM. Crew then requested for right base RWY 06R and were cleared to circuit altitude. Crew called turning right base with field visual and were cleared to land which the crew acknowledged. Just before landing the aircraft and short of the threshold, the main gear collided with the raised arrester barrier and came to a halt on the Runway 06R just beyond the threshold markings at 1515 UTC. The aircraft was substantially damaged, however there was no post impact fire. The 2 crew and 1 passenger received minor to serious injuries.

The Director General, Aircraft Accident Investigation Bureau (AAIB) ordered an Investigation under Rule 11 of Aircraft (Investigation of Accidents and Incidents) Rules 2017 vide AAIB Order no. 11011/4/2021-AAIB dated 10.05.2021 and corrigendum of even number dated 4th Jan 2022.

1. FACTUAL INFORMATION

1.1 History of the Flight

Beechcraft Super King Air B200GT aircraft, VT-MPQ belonging to DoA,GoMP was involved in an accident on 06.05.2021 while operating a flight from Indore Airport to Gwalior. The flight was under the command of an ATPL holder with another CPL holder as Co-Pilot. There was no published roster for the said flight and was planned at the last minute due to a requirement to carry medical supplies (COVID-19). There was one passenger on board in addition to the 2 flight crew members. Flight was the third of the five sectors that the flight crew were scheduled to operate on the day.

The crew manifest included names of the flight crew and passenger along with the sectors as given below : -

| FROM | то | ETD (UTC) | ETA (UTC) |
|-----------|-----------|-----------|----------------|
| Bhopal | Ahmedabad | 1100 | 1215 |
| Ahmedabad | Indore | 1300 | 1345 |
| Indore | Gwalior | 1400 | 1500 |
| | ACCIDENT | | 15:15:24 (UTC) |
| Gwalior | Jabalpur | 1515 | 1615 |
| Jabalpur | Bhopal | 1630 | 1715 |

Both the crew reported for the flight at Bhopal and had their pre-flight Breath-Analyzer test carried out at approximately 1600 IST (1030 UTC). The crew then reviewed the Pre-Flight Briefing Folder and the Co-Pilot proceeded to the aircraft to carry out the pre-flight checks as deputed by the PIC. The Co-pilot noticed that the 6 seats from the cabin had been removed and was then informed by the ground crew that the flight was to carry Cargo (Medical supplies) in the cabin.

The first 2 sectors Bhopal - Ahmedabad - Indore of the planned flight were flown by the Co-Pilot (occupying LH Seat as he was flying under supervision of the PIC/Rated Examiner on type) and both these sectors were uneventful. The third sector was flown by the PIC occupying the LHS from Indore to Gwalior (VIGR). The aircraft departed from Indore as planned and

proceeded to Gwalior as per the filed flight plan, routings and Flight levels as cleared by ATC. At the time of departure the aircraft had 1800 lbs of fuel on board as per 'Load & Trim'.

Approaching Gwalior, the crew contacted ATC and were cleared to Gwalior as per flight plan and FL 270. The Co-pilot coordinated descent with Delhi Control. When the aircraft came in contact with Gwalior, crew were advised to monitor the ATIS for the latest weather update, which the crew complied with and requested ATC for the Runway in use.

ATC advised the crew that RWY 24L was in use and reported winds were 080/06kts. ATC then asked the crew if they would like to carry out a VOR approach for the opposite RWY 06R, to which the crew replied and requested for a Visual Approach for RWY 06R. ATC cleared the aircraft for the visual approach. The crew were then asked to call for descent and report the airfield visual. The flight was cleared to descend to 2700ft and report distance inbound. The crew reported 25NMs inbound and airfield visual and further requested to call right base RWY 06R.

ATC cleared the aircraft for a visual approach and were advised to descend to circuit altitude and report right base for a visual approach for RWY 06R. The flight crew reported right base and were asked to report finals for RWY 06R. The ATC then cross checked with the crew if the runway was visual and the crew reply in "Affirmative". The aircraft was then cleared to land by ATC and the same was acknowledged by the flight crew.

ATC then informed the flight crew that the aircraft was visual from the Tower, which the crew again acknowledged as "Thank you Sir". This was the last communication from the aircraft to ATC (20:42:12 IST).

At 15ft Above Ground Level (AGL), the aircraft main landing gear collided with the raised Arrester Barrier, which was installed at 240 ft before the landing threshold of RWY 06R. The aircraft came to a halt on the centreline just beyond the threshold markings of RWY 06R.



Figure: 01



Figure: 02

Subsequently, ATC tried to contact the aircraft 3 times but there was no response.

There was no post impact fire. Two crash fire tenders (CFT 1 and CFT 2) along with the crash ambulance from ATC reached the accident site. There were no fatalities in the accident, however 1 flight crew member and 1 passenger received serious injuries and 1 flight crew member received minor injuries. The Co-Pilot and the passenger exited the aircraft on their own, but the PIC was assisted by the airport ground staff and were taken immediately to the base Station Medicare Centre, where the flight crew and the passenger were given first aid and then sent to Government Hospital.

The aircraft was substantially damaged in the accident.

1.2 Injuries to Persons

| INJURIES | CREW | PASSENGERS | OTHERS |
|----------|---------------|------------|--------|
| FATAL | NIL | NIL | NIL |
| SERIOUS | 01 (Co-Pilot) | 01 | NIL |
| MINOR | 01 (PIC) | NIL | NIL |

1.3 Damage to Aircraft

The aircraft was substantially damaged during the accident. Details are available in "Wreckage and Impact Information" (Para 1.12)

1.4 Other Damages.

The raised Arrester Barrier which is located 240 ft before the threshold of RWY 06R was substantially damaged and broke away from the assembly as it remained entangled with the main landing gear of the accident Aircraft.



Figure: 03



Figure: 04



Figure: 05

1.5 Personnel Information

1.5.1 Pilot-in-Command

| Pilot-In-Command (Pilot Flying- PF) | | |
|---|---|--|
| Age | 56 years | |
| Licence | ATPL | |
| Date of Initial Issue | 19-06-2001 | |
| Valid Upto | 18-06-2021 | |
| Type Endorsements/Aircraft Ratings | C-150,C-152A, Pushpak MK1, SKA B200, SKA B200 GT | |
| Date of Medical Examination | 28-10-2020 | |
| Validity of Medical Examination | 06-11-2021 | |
| Date of Last IR/PPC check on Aircraft/ Simulator | 25-02-2021 (Aircraft) | |
| Total Flying Experience | 12324 hrs: 15 mins | |
| Total Experience on Type | 9362 hrs: 50 mins | |

| Total Type Experience as PIC | 5696 hrs: 00 mins |
|---|-------------------|
| Hours flown in the last 180 days | 188 hrs: 15 mins |
| Hours flown in last 90 days | 106 hrs: 10 mins |
| Hours flown in last 30 days | 44 hrs: 30 mins |
| Hours flown in last 7 days | 18 hrs: 30 mins |
| Hours flown in the last 24 hours | NIL |
| Rest Period before flight on 06/05/2021 | 43 hrs: 05 mins |

PIC Training Details

| TYPE OF TRAINING | DATE OF TRAINING / CHECKS | | |
|---|---|--|--|
| IR/LR | B200 - 25/03/2019 (AIRCRAFT) B200 - 23/03/2020 (AIRCRAFT) B200GT - 25/02/2021 (AIRCRAFT) | | |
| PPC | B200 - 20/09/019 (AIRCRAFT) B200GT - 22/09/2020 (AIRCRAFT) | | |
| SIMULATOR TRAININGS | B200 INITIAL - 03/2002 B200 RECURRENT - 07/2009 | | |
| GROUND REFRESHER | B200 - 10/07/2018 - DoA, GoMP 05/07/2019 - DoA, GoMP | | |
| GROUND REFRESHER/MEL/ LOAD & TRIM | B200GT - 27/08/2020 - Saraya Aviation Pvt Ltd | | |
| CRM | 28/02/2018 - Foundation of Aviation and Sustainable Tourism | | |
| | 10/02/2019 - Foundation of Aviation and Sustainable Tourism | | |
| | 24/02/2020 - MAK Airways Pvt Ltd 23/01/2021 - MAK Airways Pvt Ltd | | |
| DANGEROUS GOODS | 13/08/2018 - Foundation of Aviation and Sustainable Tourism 30/11/2020 - DGM Academy of Logistics | | |
| SEP | 12/08/2018 - Ligare Aviation Ltd 06/08/2019 - Air One Aviation Pvt Ltd 29/09/2020 - Ligare Aviation Ltd | | |
| MONSOON/ ADVERSE WEATHER | 28/02/2018 - MAK Airways Pvt Ltd 11/02/2019 - MAK Airways Pvt Ltd 24/01/2020 - Foundation of Aviation and Sustainable Tourism | | |
| 10 | | | |

| AVSEC | 11/09/2019 - ASTI (Spicejet) 03/03/2021 - ASTI (Spicejet) |
|--|--|
| PRE FLIGHT TRANSIT TRAINING POST FLIGHT REFUELING | B200GT - 26/12/2020 |

1.5.2 Co-Pilot

| Co-Pilot (Pilot Monitoring- PM) | | |
|---|---|--|
| Age | 37 years | |
| Licence | CPL | |
| Date of Initial Issue | 09-05-2008 | |
| Valid Upto | 08-05-2023 | |
| Type Endorsements/Aircraft Ratings | C-152A, C-172, DA-42, BE200, DHC-8, Super King Air 250 | |
| Date of Medical Examination | 28-7-2020 | |
| Validity of Medical Examination | 04-08-2021 | |
| Date of Last IR/PPC check on Aircraft/Simulator | 18-01-2021 (Simulator) | |
| Total Flying Experience | 5135 hrs: 10 mins | |
| Total Experience on Type | 50 hrs: 30 mins | |
| Total Type Experience as PIC | 14 hrs: 55 mins | |
| Hours flown in the last 180 days | 50 hrs : 30 mins | |
| Hours flown in last 90 days | 50 hrs : 30 mins | |
| Hours flown in last 30 days | 21 hrs: 05 mins | |
| Hours flown in last 7 days | 07 hrs: 30 mins | |
| Hours flown in the last 24 hours | NIL | |
| Rest Period before flight on 06/05/2021 | 63 hrs : 30 mins | |

Co-Pilot Training Details

| IR/LR | B200GT - 18/01/2021 (SIMULATOR) |
|---|---|
| PPC | B200GT - 18/01/2021 (SIMULATOR) |
| ENDORSEMENT TRAINING (SYSTEM TRAINING) SIMULATOR TRAINING | KING AIR 250 FUSION 5/01/2021 - 17/01/2021 |
| SIMULATOR CHECKS | 18/01/2021 |
| RHS TRAINING | B200GT - 20/02/21 (AIRCRAFT) |
| GROUND REFRESHER/MEL/ FAMILIARISATION | B200GT - 19/02/2021 |
| CRM | 26/06/2020 - RWSI (Rotary Wing Society of India) |
| DANGEROUS GOODS | 16/08/2019 - SpiceJet |
| SEP | 08/02/2021 - Ligare Aviation Limited |
| MONSOON/ ADVERSE WEATHER | 02/07/2020 - RWSI (Rotary Wing Society of India) |
| AVSEC | 29/08/2019 - ASTI (SpiceJet) |
| PRE-FLIGHT, TRANSIT TRAINING, POST - FLIGHT, REFUELING | NOT QUALIFIED |

1.5.3 DATCO Training Details provided by Indian Air Force

| ATC Basic Training | JUNE - DEC 2018 |
|---------------------------|-----------------|
| On the Job Training (OJT) | JAN - MAY 2019 |
| Aerodrome Rating | MAY 2019 |
| Approach Rating | JULY 2019 |

1.6 Aircraft Information

1.6.1 Super King Air B200GT Aircraft Description

The Super King Air B200GT is a twin-engine turboprop aircraft produced by the Beech Aircraft Corporation, today Hawker Beechcraft Corporation. The King Air B200GT is a member of the Beechcraft King Air family. The King Air B200GT is built based on the King Air B200, with higher wing loading. Pratt & Whitney Canada PT6A-52 engines, designed specifically for the King Air B200GT, deliver a maximum cruise speed of 308 knots (570km/h), an impressive climb performance, and the elimination of the 10000 ft takeoff altitude limitation found on King Air B200. The King Air B200GT is capable of carrying up to 9 passengers in the cabin. The King Air B200GT is equipped with Collins Pro Line Fusion cockpit avionics.

VT-MPQ was also equipped with "Pro Line Fusion" cockpit avionics.

The PIC (PF) has been flying the same type of aircraft for the last 7 years. The Co-pilot (PM) was recently endorsed on the B200GT type of aircraft.

All figures in this section have been extracted from the AFM / FCOM / POH.

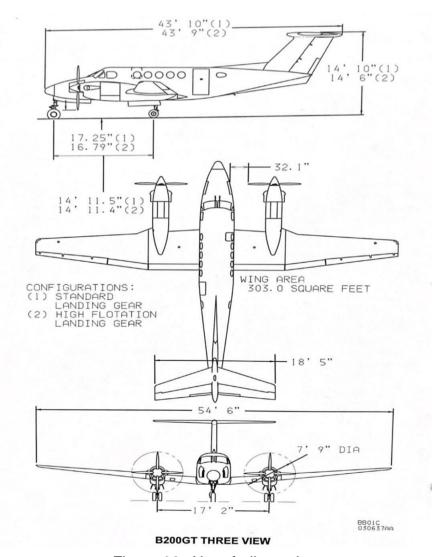


Figure 06: Aircraft dimensions

1.6.1.1 Aircraft Systems Relevant to the Accident

Integrated Terrain Awareness Warning System (iTAWS)

The Collins Aerospace iTAWS system includes a Class 'A' Terrain Awareness and Warning System (TAWS) displayed on the PFD and MFD. The system provides predictive warnings with enhanced TAWS visual cues including TAWS alerts shown on the synthetic vision.

Part of the iTAWS is the Surface Management System (SMS) which provides annunciation and aural alerts to enhance safety. Given below is information from the Rockwell Collins Training module.

Surface Management System (SMS)

The Surface Management System (SMS) provides target runway identification and alerts to ensure the aircraft can take off or land safely. The intended purpose of the SMS system is to enable the aircrew to maintain situational awareness and improve information management on the ground.

The system can be used at any airport within the Flight Management System (FMS) navigation database. SMS runway alerts displayed on the Attitude Direction Indicator (ADI). The SMS system is activated on all displays by the TLAF-5000 function key.

SMS Modes

The SMS has an alert mode for the following conditions:

Mode 1: Not a Runway during Take-off. This mode informs the flight crew that they are attempting to take-off from a surface that is not a runway.

Mode 3: Runway Disagree during Take-off. This mode informs the flight crew that they are attempting to take-off from a runway that disagrees with the selected in the flight plan.

Mode 4: Not a Runway during landing. This mode informs the flight crew that they are attempting to land on a surface that is not a runway.

SMS Alerts

An SMS Mode 1 or Mode 4 condition results in a flashing 'Runway 'warning message displayed on the ADI and an associated 'Not a Runway' Aural alert being sounded. The 'Runway' message will be displayed with white text on a red background.

An SMS Mode 3 condition results in a flashing 'Runway ' caution message displayed on the ADI and an associated "Runway Disagree" Aural alert being sounded. The 'Runway' message will be displayed with black text on a yellow background.

If the conditions for more than one SMS Alert Mode are met, only SMS Alert Mode with the highest priority will be activated. SMS Alert Modes are displayed in order of priority with 1 being the highest and 4 being the lowest.

SMS INHIBIT

The SMS INHIBIT is located under the PFD menu, TAWS/SMS Config and will prevent all SMS Mode alert messages and aurals from being asserted when selected. The SMS Inhibit CAS message will be displayed when selected.

SMS RUNWAY HIGHLIGHT

The SMS Runway Highlights is displayed on the Airport Chart when the Airport Chart for the origin or destination airport is displayed and the flight plan contains a valid take-off or landing runway. The SMS Runway Highlight can be turned on (selected) or off (deselected) from the SMS Runway Highlight control located on the Chart Touch screen Toolbar. When selected, a semi transparent highlight is drawn on the runway on displayed geo-referenced airport charts. The runway highlighted includes an arrow for direction indication and displays the flight plan departure runway in cyan or flight plan arrival runway in magenta.

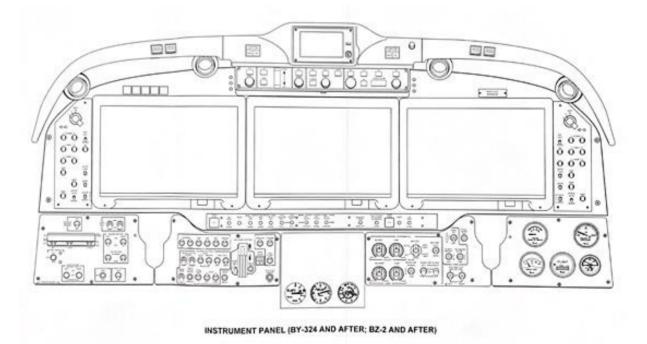


Figure 07: SKA B200GT Instrument Panel



Figure 08: Pilot Instrumentation View



Figure 09: Pilot Instrumentation View

SATELLITE COMMUNICATION

As per CAR Section 3 Series C Part X Issue I dated 2nd June 2010 Para 5.4, **Quote** "The Organization shall nominate a person responsible for operational control of each flight. Such person shall preferably maintain radio contact by any means including satellite communication with the flight crew and should be able to monitor crew actions." **Unquote**

Refer Appendices (B): Ministry of Communication Aircraft Station Licence given in Para C Item no. 17 mentioning VT-MPQ was fitted with Satellite Communication in addition to other standard equipment fitted in the aircraft as in Para C Item 1-16.

1.6.2 Aircraft History.

The details of aircraft Super King Air B200GT with registration VT-MPQ are given below:-

| Type of Document | Details | Date of Issue |
|--|--|---------------|
| Certificate of Registration (COR) | MSN No. BY-373 Year of Manufacture 2020 Imported and Operated by - Directorate of Aviation, Government of Madhya Pradesh | 01/09/2020 |
| Certificate of Airworthiness (COA) | Category - Normal Sub-Division - Passenger Minimum Crew - ONE | 03/11/2020 |
| Airworthiness Review Certificate (ARC) | Flight hours at Date of issue 49:30 hrs | 03/11/2020 |
| Operator Permit No. 07/2012 | SKA B200GT (VT- MPQ) endorsed on Operator Permit | 09/11/2020 |
| MEL | Issue 1 Rev 0 dated September 2020 | 13/10/2020 |
| Aircraft Station Licence | A-003/WRLO-20 | 01/10/2020 |
| Noise Certificate | | 03/11/2020 |
| Certificate of Release to Service (Base Maintenance) | A7/MPQ/1203 | 29/04/2021 |

1.6.3 Aircraft Maintenance

VT-MPQ was owned by DoA, GoMP, however the Maintenance was outsourced to Air Works India (Engineering) Pvt Ltd. (AWIEPL) under the oversight of DoA, GoMP.

Technical Specifications

| Aircraft Type | Super King Air B200GT |
|-------------------------------------|--|
| Aircraft Manufacturer Serial number | BY-373 |
| Engine Type | PT6A-52 Turboprop Engine |
| Left hand Engine serial number | PCE RX 1068 |
| Right hand Engine serial number | PCE RX 1069 |
| Propeller Type | Hartzell Propeller, Inc Constant-speed, Full-feathering, Reversing, Counter-weighted, Hydraulically Actuated |
| Left hand Propeller serial number | NR 523 |
| Right hand propeller serial number | NR 530 |

No service was due and the aircraft complied with DGCA requirements wrt to maintenance. The aircraft was airworthy and no abnormality was reported before the collision with the arrester barrier.

1.7 METEOROLOGICAL INFORMATION

On 06.05.2021, the visibility at Gwalior was good (6 Kilometers) and the flight crew had been provided with a detailed MET BRIEFING folder at Dispatch prior to their planned 5 Sector flight. The reported visibility met the company requirements to carry out an Instrument and a Visual Approach.

MET BRIEFING FOLDER (VAID-VIGR) provided to the flight crew before the flight on 6th of May 2021. Refer Appendices for details.

On the day of accident i.e. 06.05.2021, the following was the weather reported at GWALIOR (VIGR) :-

| METAR | 1430 UTC | 1500 UTC | 1530 UTC |
|----------------|-------------------|-------------------|-------------------|
| Wind | 060 /09 knots | 070/06 Knots | 110/08 Knots |
| Visibility | 6 Km | 6 Km | 6 Km |
| Clouds | SCT 3000 SCT 9000 | FEW 3000 SCT 9000 | SCT 3000 SCT 9000 |
| Temp/Dew point | 27° C /18 | 27/18 | 27/18 |
| QNH | 1006 | 1007 | 1007 |
| Trend | NOSIG | NOSIG | TEMPO - RA |

ATIS received by VT-MPQ flight crew in-flight from Gwalior

VIGR (Gwalior) ATIS at 1436 UTC:

FOXTROT / RUNWAY 24L / TR LVL 055 / WIND 060/09 / VISIBILITY 6000M FEW 020/SCT 030/S090 / TEMP 27 DEGREES DEW POINT DEGREES 18 / QNH 1006 / NO SIG.

1.8 AIDS TO NAVIGATION

Navigation Systems on SKA B200GT

- VOR/DME
- ILS
- GPS
- FMS

Enroute Navigation

VOR/DME (112.8 MHz)

Instrument Approaches

- VOR/DME (RWY 06R)
- ILS (RWY 24L

There was no report on any Nav-Aid being unserviceable.

1.9 COMMUNICATIONS

VT-MPQ was always in positive contact with ATC throughout the flight on VHF (Indore ATC, Nagpur Control, Delhi Control & Gwalior ATC). After the accident, the investigation team had obtained ATC recordings and transcripts from Gwalior ATC. The crew had contacted and communicated with the channels given in the table below :-

| Call Sign | Channel |
|---------------------------------|-----------|
| Gwalior Tower/ Gwalior Approach | 122.7 Mhz |

The first contact by the crew with Gwalior ATC on channel 122.7 Mhz was at 14:49 UTC. Based on analysis of ATC transcript and recordings, timeline of various events was prepared and made available in the appendices (Appendix J):

NOTE: MPQ in the ATC Tape Transcript to be read as VT-MPQ. ATC tape transcript made available in the Appendices J.

1.10 AERODROME INFORMATION

1.10.1 GWALIOR AIRPORT (VIGR)

Gwalior Aerodrome (Unlicenced) is a Defence airfield with a civil enclave operated by Airports Authority of India. The aerodrome is located 10km North-East of Gwalior, Madhya Pradesh. Its ICAO nomenclature is **VIGR.** The aerodrome is an Indian Air Force (Defence) Airfield with day and night operations, The aerodrome is used by IAF, Scheduled Operators, Non-Scheduled and General Aviation.

The coordinates of Gwalior Airport are 26.17.31.230°N, 078.13.37.160°E and elevation is 619 feet ASL. The airport has two parallel runways, RWY 06L/24R and RWY 06R/24L. The primary Runway is 06R/24L.

Gwalior RWY 06R/24L is an instrument runway. The watch hours are as per operational requirements. The VHF Approach / Tower frequency is 122.7 MHz.

1.10.1.1 WHAT IS AN ARRESTER BARRIER?

Arrester Barrier (AB): Arrester Barrier is installed at Defence airports where high performance aircraft are operating. The Arrester Barrier as the name suggests is a device which ensures that on landing if the aircraft overruns the runway or during take-off if the take-off is rejected and the aircraft is unable to stop on the runway, the arrester barrier stops the aircraft. By doing so the aircraft is not badly damaged or destroyed. AB is all along the width of the runway when raised and up to a height of 15 feet AGL (approx.). In general, the AB poles on the runway edge are at a height of "28 feet". Arrester Barrier is only used for IAF high performance aircraft. At Gwalior base the Arrester Barrier Position Indicator lights" was not serviceable for a while in control tower.

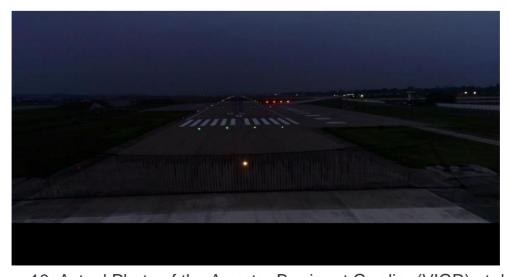


Figure 10: Actual Photo of the Arrester Barrier at Gwalior (VIGR) at dusk.



Figure 11: Indicative picture of Arrester Barrier

1.10.1.2. THE AIRPORT LAYOUT IS PLACED BELOW:

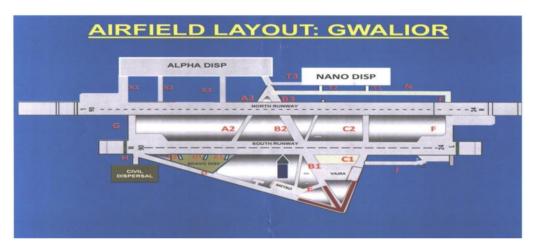


Figure 12: Airport Layout



Figure 13: Location of Arrester Barrier wrt to the Runway

1.10.1.3. RUNWAY INFORMATION

As depicted on the Instrument Approach Charts :-

| RUNWAY | APPROACH TYPE | LENGTH | APPROACH LIGHTS | PAPI | RUNWAY LIGHTS |
|--------|-------------------------------|----------|-----------------------------|-------------|------------------|
| 06R | VOR 06R | 9793 ft | SALS | 3.0 Degrees | STANDARD |
| 24L | ILS 24L VOR 24L NDB 24L | 9793 ft | CAT II | 3.0 Degrees | STANDARD |
| 06L | VOR 06L | 10025 ft | STANDARD OWL(Czech Type) | 2.5 Degrees | STANDARD |
| 24R | VOR 24R | 10025 ft | STANDARD OWL(Czech Type) | 2.5 Degrees | STANDARD |

1.11 FLIGHT RECORDERS

1.11.1 CVR AND DFDR

The aircraft was equipped with a Cockpit Voice Recorder (CVR) and not fitted with any Digital Flight Data Recorder (DFDR).

- As per the current DGCA requirement CAR Section 2 Series I Part V Issue III dated 30th October 2018, DFDR should be fitted on an Aircraft with take-off mass 5700 kgs or less.
- As per an email correspondence with the DGCA office dated 11/10/2019, the operator did cross check about the requirement for installation of a DFDR. Please find below the reply from the DGCA office in this regard:

Quote

"As per Para of CAR Section 2 Series I Part V dated 30.10.2018, Installation of FDR in the Super King Air B250 Aero plane is <u>recommended</u>."

Unquote

Details of CVR installed on VT-MPQ:

CVR Model: FA2100

Part No.: 2100-1025-22



Fig 14: Photograph of actual recovered CVR

The CVR was removed from the accident site under the supervision of the DGCA officials by the DoA, GoMP Aviation engineering team and handed over to the DGCA officials. No damage was observed to the CVR. The unit was later handed over to the AAIB investigation team, by the DGCA Air Safety Directorate (WR). The CVR was downloaded at the DGCA CVR lab in New Delhi.

A total of 04 audio channels were recovered from the CVR which consisted of recording from 02 Crew mikes, Cockpit Area Mike and a mixed channel. The duration of recording in each channel of the CVR was 02 hrs 04 minutes 13 seconds.

1.11.1.2 COCKPIT VOICE RECORDER

CVR and ATC recordings were analysed and CVR recording was correlated with the ATC recording to synchronise CVR elapsed time with UTC. The CVR was operational and working normally all through the flight till the collision with the arrester barrier. Communication between the ATC & Flight crew was normal and the flight crew were using the proper ICAO phraseology during their RT communications.

1.11.1.3. CVR RECORDING TRANSCRIPT IS GIVEN BELOW:

| TIME | TIME | TRANSMISSION | CVR CONVERSATIONS AND ALERTS |
|---------------------------------|----------------------|-------------------------|------------------------------------|
| CVR ELAPSED | UTC | BY | |
| | | | |
| 98:32 | 14:47:52 | NAGPUR RADAR | VT-MPQ NAGPUR RADAR |
| 98:35 | 14:47:57 | VT-MPQ | (CO-PILOT) |
| | | ** | GO AHEAD SIR |
| 98:39 | 14:48:01 | VT-MPQ | (CO-PILOT) |
| | | | GO AHEAD VT-MPQ |
| 98:41 | 14:48:03 | NAGPUR RADAR | VT-MPQ RADAR SERVICE TERMINATED |
| | | | CONTACT DELHI CONTROL 125.7 AND |
| | | | ALTERNATE GWALIOR FREQ 122.7 |
| 98:50 | 14:48:12 | VT-MPQ | (PIC) |
| | | | 125.7 AND 122.7 JAI HIND SIR |
| 99:23 | 14:48:45 | VT-MPQ | (CO-PILOT) |
| | | | DELHI NAMASKAR VT-MPQ |
| 99:28 | 14:48:50 | DELHI RADAR | VT-MPQ DELHI RADAR REPORT IN |
| - Magnification - State HAVE ST | 82 00 900°CS 8000°CS | Section Control Control | CONTACT WITH GWALIOR |
| 99:34 | 14:48:56 | VT-MPQ | (CO-PILOT) |
| | | | ROGER CALL YOU TWO WAY WITH |
| | | 1,7,100 | GWALIOR VPQ |
| 99:43 | 14:49:05 | VT-MPQ | (CO-PILOT) |
| 00.56 | 14.40.10 | VT MADO | GWALIOR VT-MPQ |
| 99:56 | 14:49:18 | VT-MPQ | (CO-PILOT) |
| 100.01 | 14.40.22 | CWALLOR TOWER | GWALIOR CONTROL VT-MPQ |
| 100:01 100:09 | 14:49:23 14:49:31 | GWALIOR TOWER | VPQ GWALIOR VPQ GWALIOR |
| 100:09 | 14:49:31 | VT-MPQ | (CO-PILOT) |
| 100:12 | 14:49:54 | VI-IVIPQ | SIR NAMASKAR VT-MPQ INDORE TO |
| | | | GWALIOR / MAINTAINING FLIGHT LEVEL |
| | | | 270 / SQUAWK 1410 / ESTIMATING |
| | | | YOUR FIELD AT 1512 |
| 100:24 | 14:50:46 | GWALIOR TOWER | VPQ REPORT RELEASED FROM AREA |
| 100:29 | 14:50:51 | VT-MPQ | (CO-PILOT) |
| | | | ROGER CALL YOU RELEASED BY DELHI |
| | | | VPQ |
| 100:34 | | INTER-CREW | (PIC) OVERLAPPED CONVERSATION |
| | | CONVERSATIONS | "LATEST GWALIOR PLEASE" |
| 100:48 | 14:51:10 | VT-MPQ | (CO-PILOT) |
| | | | DELHI VT-MPQ TWO WAY WITH INDORE, |
| | | | CORRECTION GWALIOR |
| 100:52 | 14:51:14 | DELHI RADAR | ROGER REMAIN WITH GWALIOR, DELHI |
| | | | HAS NEGATIVE TRAFFIC FOR YOUR |
| | | | DESCENT |
| 100:57 | 14:51:19 | VT-MPQ | (CO-PILOT) |
| | | | THANK YOU SIR CHANGING JAI HIND |
| | | | CWALLOR VE AND DELETION DIVIDENT |
| 101.00 | 44.54.33 | CIA/ALION TOURS | GWALIOR VT-MPQ RELEASED BY DELHI |
| 101:06 | 14:51:28 | GWALIOR TOWER | ROGER MONITOR ATIS 122.8 |
| 100:10 | 14:51:32 | VT-MPQ | (CO-PILOT) |
| | | | SIR UNABLE TO READ YOU CAN |

| 101:13 | 14:52:35 | GWALIOR TOWER | VPQ MONITOR ATIS ON 112.8 |
|--------|----------|-----------------|---|
| 101:18 | 14:52:40 | VP-MPQ | (CO-PILOT) OVERLAPPING |
| | | | CONVERSATION |
| | | | SAY AGAIN THE FREQUENCY |
| | | | CORRECTION QNH |
| 101:22 | 14:52:44 | GWALIOR TOWER | VPQ MONITOR ATIS ON VOR FREQUENCY |
| | | | 112.8 |
| 101:28 | 14:52:50 | VT- MPQ | (CO-PILOT) |
| | | | MONITORED SIR AND REQUESTING UH |
| | | | RUNWAY IN |
| | | | |
| | | INTER-CREW | (PIC) OVERLAPPING CONVERSATION |
| | | CONVERSATIONS | "REQUESTING RUNWAY IN USE SIR" |
| | | | |
| 101:32 | 14:52:54 | VT- MPQ | (CO-PILOT) OVERLAPPING |
| | | | CONVERSATION |
| | | | REQUESTING RUNWAY IN USE SIR |
| | | | 4 |
| | | INTER-CREW | (PIC) |
| | | CONVERSATIONS | "REQUESTING 06" |
| 101.26 | 14.52.50 | CIAVALION TOWER | DUNIMAY IN LIGE 241 / SUBSACE WINDS |
| 101:36 | 14:52:58 | GWALIOR TOWER | RUNWAY IN USE 24L / SURFACE WINDS |
| | | | 080/06 / CONFIRM WISH TO CARRY OUT |
| 101:43 | | INTER-CREW | VOR 06R |
| 101:45 | | CONVERSATIONS | (PIC) 06R VISUAL |
| | | CONVERSATIONS | OOK VISUAL |
| 101:44 | 14:53:06 | VT-MPQ | (CO-PILOT) |
| 101.44 | 14.55.00 | VIIVIIQ | AFFIRMATIVE SIR RUNWAY 06R VISUAL |
| | | | , a many many and many many many many many many many many |
| 101:48 | 14:53:10 | GWALIOR TOWER | ROGER VISUAL 06R APPROVED / REPORT |
| | | | WHEN AIRFIELD VISUAL AND READY FOR |
| | | | DESCENT |
| 101:52 | 14:53:14 | VT-MPQ | (CO-PILOT) |
| | | , | CALL YOU FOR DESCENT AND NEGATIVE |
| | | | TRAFFIC WITH DELHI FOR DESCENT |
| | | | THANK YOU |
| 101:58 | 14:53:20 | GWALIOR TOWER | ROGER |
| 102:01 | | | SOUND OF "GWALIOR ATIS HEARD" |
| | | | |
| | | | (CO-PILOT) |
| 102:55 | | INTER-CREW | "1006" |
| | | CONVERSATIONS | |
| 103:02 | | INTER-CREW | (PIC) |
| | | CONVERSATIONS | "GWALIOR SE DESCENT MANG LE" |
| | | | (CO-PILOT) |
| | | | "YES SIR" |
| 103:08 | 14:54:30 | VT-MPQ | (CO-PILOT) |
| | | | GWALIOR INFORMATION FOXTROT |
| | | | MONITORED VPQ REQUESTING DESCENT |
| | | | QNH 1006 |

| 103:18 | 14:54:32 | GWALIOR TOWER | VPQ DESCEND 2700 FT QNH 1007 |
|---|------------------------|---------------|--|
| | | | TRANSITION LEVEL 55 |
| 103:23 | 14:54:37 | VT-MPQ | (CO-PILOT) |
| | | | DESCEND 2700 FT AND TRANSITION |
| | | | FLIGHT LEVEL 55 COPIED |
| 103:50 | | INTER-CREW | (CO-PILOT) |
| | | CONVERSATIONS | READS DESCENT CHECKLIST |
| 104:14 | | INTER-CREW | (PIC) |
| | | CONVERSATIONS | " ? HE NA" |
| | | | (CO-PILOT) |
| | | | "YES SIR" |
| 104:39 | | INTER-CREW | (CO-PILOT) |
| 6 (V) (10 (10 (10 (10 (10 (10 (10 (10 (10 (10 | | CONVERSATIONS | "GWALIOR ? CHECK POWER |
| | | | AS REQUIRED" |
| | | | 17 Sate (Section Co. 1 → 100 Co. 100 |
| | | | SOUND OF "ALTITUDE ALERT HORN" |
| | | | |
| | | | (CO-PILOT) |
| | | | "CHECKED" |
| | | | CITECKED |
| 106:03 | 1 | INTER-CREW | (CO-PILOT) |
| 100.00 | | CONVERSATIONS | "WEATHER ? REQUIRED/ WEATHER |
| | | CONVENDATIONS | HE HEH SIR" |
| | | | "LIGHTNING RAIN" |
| | | | (PIC) |
| | | | " ? DIKH RAHA" |
| | | | (CO-PILOT) |
| | | | "HAH" |
| | | | (PIC) |
| | | | "AGEH HEH" |
| 112:31 | <u></u> | INTER-CREW | (PIC) |
| 112.51 | | CONVERSATIONS | (' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' |
| | | CONVENSATIONS | (CO-PILOT) |
| | | | (CO-FILOT) |
| 113:16 | + | INTER-CREW | (PIC) |
| 113.10 | | CONVERSATIONS | " JHANSI ?" HINDI |
| | | CONVERSATIONS | (CO-PILOT) |
| | | | ? |
| 113:51 | 1 | INTER-CREW | (CO-PILOT) |
| 113.31 | | CONVERSATIONS | "QNH 1006" |
| | | CONVERSATIONS | (PIC) |
| | | | "CHECKED" |
| 114:01 | | | SOUND OF "MASTER CAUTION |
| 117.01 | | | CHIME HEARD" |
| 44435 | | INITED COEST | |
| 114:25 | | INTER-CREW | (CO-PILOT) |
| | | CONVERSATIONS | READS BEFORE LANDING CHECKLIST |
| 115:52 | 1.2. | GWALIOR TOWER | VPQ REPORT DISTANCE INBOUND |
| 115:56 | 15:07:06 | VT-MPQ | (CO-PILOT) |
| 9. 02900 200920 | Company Spreads Server | | 25 DME INBOUND SIR |
| 115:59 | 15:07:09 | GWALIOR TOWER | ROGER |

| 116:01 | | INTER-CREW | (PIC) |
|--------|----------|---------------|---------------------------------------|
| | | CONVERSATIONS | " ? " |
| | | | (CO-PILOT) |
| | | | " ? " |
| 116:34 | | INTER-CREW | (PIC) |
| | | CONVERSATIONS | "KYA BOLA YEH" |
| | | | "KYA BOLA" |
| | | | |
| | | | (CO-PILOT) |
| | | | "ROGER BOLA WO" |
| | | | 3 |
| | | | (CO-PILOT) |
| | | | "HE SAID REPORT FIELD IN SIGHT" |
| | | | (PIC) |
| | | | "FIELD IN SIGHT / CAN WE CALL YOU / |
| | | | CAN WE CALL YOU UHH RIGHT BASE 06 |
| 116.51 | 15:08:01 | VT-MPQ | (CO-PILOT) |
| | | | APPROACH VPQ WE HAVE FIELD IN |
| | | | SIGHT / MAY WE CALL RIGHT BASE |
| | | | RUNWAY 06R |
| 116:57 | 15:08:07 | GWALIOR TOWER | AFFIRMATIVE VPQ CLEARED VISUAL |
| | | | APPROACH / DESCEND TO CIRCUIT |
| | | | ALTITUDE AND REPORT RIGHT BASE |
| 117.04 | 15.00.14 | VT MDO | TURN RUNWAY 06R |
| 117:04 | 15:08:14 | VT-MPQ | (CO-PILOT) FURTHER DESCEND TO CIRCUIT |
| | | | ALTITUDE AND CALL RIGHT BASE |
| | | | RUNWAY 06R VPQ |
| 117:09 | | INTER-CREW | (CO-PILOT) |
| 117.03 | | CONVERSATIONS | "CLEARED FOR VISUAL APPROACH / |
| | | CONVENSATIONS | NEXT REPORT RIGHT BASE 06R" |
| 118:01 | | INTER-CREW | (PIC) |
| 110.01 | | CONVERSATIONS | ? |
| 118:01 | 1 | INTER-CREW | (PIC) |
| 110.01 | | CONVERSATIONS | "CITY INDIA KI MAP JAISE DIKH RAHA |
| | | 222 | IDHAR SE DEKNE ME" |
| | | | (CO-PILOT) |
| | | | " GWALIOR ? " |
| | | | (PIC) |
| | | | "ACHA" |
| | | | (CO-PILOT) |
| | | | " ? " |
| | | | ? |
| | | | |
| 118:38 | | | SOUND OF "BEEP HEARD" |
| 119:10 | 15:10:20 | VT-MPQ | (CO-PILOT) |
| | | | REPORTING RIGHT BASE 06R VPQ |
| 119:15 | 15:10:25 | GWALIOR TOWER | VPQ REPORT FINALS / SURFACE WINDS |
| | | | 080/05 KTS |
| 119:20 | 15:10:30 | VT-MPQ | (CO-PILOT) |

| | | | CALL YOU NEXT ON FINALS VPQ / WINDS MONITORED |
|--|-----------------------------|--------------------------|---|
| 119:31 | | INTER-CREW | ? |
| TO SECURE AND A SECURE AND A SECURE ASSESSMENT AS A SECURE AS A | | CONVERSATIONS | |
| 120:13 | | INTER-CREW CONVERSATIONS | SOUND OF "LANDING GEAR" |
| | | | SOUND OF "MASTER CAUTION |
| | | | CHIME HEARD" |
| | | | (CO-PILOT) |
| | | | "LANDING GEAR DOWN 3 GREENS" |
| Maria 200200 Naciona | | | ? |
| 120:41 | | INTER-CREW | NOT CLEAR |
| | | CONVERSATIONS | (PIC) |
| | | | "WO GREEN LIGHT HEH RAHA HEH" |
| | | | (CO-PILOT) |
| | | | "WO DIKH RAHA HEH" |
| | | | (PIC) "DIKH RAHA HEH AAPKO" |
| | | | (CO-PILOT) |
| | | | " ? " |
| | | | |
| 120:58 | | INTER-CREW | NOT CLEAR |
| | | CONVERSATIONS | (PIC) |
| | | | "DIKHA TUMKO" |
| | | | (CO-PILOT) |
| | | | "? NAHIN" |
| | | | (PIC) |
| | | | "DIKHA" |
| 121:03 | | INTER-CREW | (PIC) |
| 121.05 | 15,12,15 | CONVERSATIONS | "TURNING FINALS" |
| 121:05 | 15:12:15 | VT-MPQ | (CO-PILOT) TURNING FINALS 06R VPQ |
| 121:11 | 15:12:21 | GWALIOR TOWER | VPQ CONFIRM RUNWAY VISUAL |
| 121:14 | 15:12:24 | VT-MPQ | (CO-PILOT) |
| 121.14 | 15.12.24 | VI-WII Q | AFFIRM SIR BOTH RUNWAY VISUAL |
| 121:16 | 15:12:26 | GWALIOR TOWER | VPQ 06R CLEARED TO LAND |
| 121:20 | 15:12:30 | VT-MPQ | (CO-PILOT) |
| | 100000 (16 TO TO 17 TO TO 1 | (0.40) (0.00) | CLEARED TO LAND VPQ |
| | | | (CO-PILOT) |
| | | | "AB DIKHA" |
| 121:28 | | INTER-CREW | (PIC) |
| | | CONVERSATIONS | "AB BOLEGA NOT THE RUNWAY, NOT |
| | | | THE RUNWAY" |
| | | | NOT CLEAR |
| | | | (PIC) |
| | | | "? /LANDING FLAPS" |
| | | | NOT CLEAR |
| 121:52 | | INTER-CREW | NOT CLEAR |
| | | CONVERSATIONS | (PIC) |
| | | | "LIGHTS ON KAR DENA" |

| LAND VPQ" |
|-----------------------|
| 5R |
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| PQ" |
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| ILERT HORN |
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| 123:50 | | INTER-CREW CONVERSATIONS | (PIC) "YEH DEKH TOWER YEH BAHUT AACHA |
|--------|----------|-----------------------------|--|
| | | | BANA KE RAKHA HEH YAHAAN PAR" |
| | | | (CO-PILOT) "JEE" |
| | | | (PIC) |
| | | | "YEH YEH DIKH RAHA HEH" |
| | | | (CO-PILOT) |
| | | | "HAH SIR" |
| | | | WINODILE BROWE LIEGGAGE TONE |
| | | | "MOBILE PHONE MESSAGE TONE |
| | | | HEARD" |
| 123:59 | | | "100 – AUTO CALLOUT HEARD" |
| 124:04 | | | "50 – AUTO CALLOUT HEARD" |
| 124:05 | | | "40 – AUTO CALLOUT HEARD" |
| 124:08 | | | "30 – AUTO CALLOUT HEARD" |
| 124:10 | | | "20 – AUTO CALLOUT HEARD" |
| 124:11 | | INTER-CREW | (CO-PILOT) |
| | | CONVERSATIONS | "SIR SIR" |
| | | | |
| | 15:15:24 | | SOUND OF A THUD HEARD |
| | | | FOLLOWED BY THE ELT ALARM |
| | | | |
| | | | END OF RECORDING |
| | | | |

NOTE: ? denotes Unintelligible words during Inter-Crew communications (Flight Crew not wearing headsets).

1.12 WRECKAGE AND IMPACT INFORMATION

1.12.1 General Observation

Seconds before the aircraft collided with the arrester barrier, the Co-Pilot (PM) in his statement mentioned that he saw the arrester barrier and by instinct applied back pressure on the control column, which ensured the nose wheel did not impact the arrester barrier, however the aircraft's main landing gears contacted the arrester barrier at 15 feet AGL, which is installed at 240 feet before the runway 06R threshold. Thereafter the aircraft pitched down and impacted the runway in a nose down attitude, and in addition the propellers of both running engines also contacted the runway. Post impact on the runway surface, the aircraft dragged the arrester barrier for a short distance and then came to a halt. Drag marks of the landing gears and impact marks of propellers were observed on the runway. The aircraft was damaged substantially.

The aircraft wreckage was confined to RWY 06R just beyond the threshold markings on the centreline of the runway and short of the Runway designator.



Figure 15: Location of the Aircraft on the Runway

All the aircraft parts were accounted for and were contained within a small area around the aircraft's final resting place.

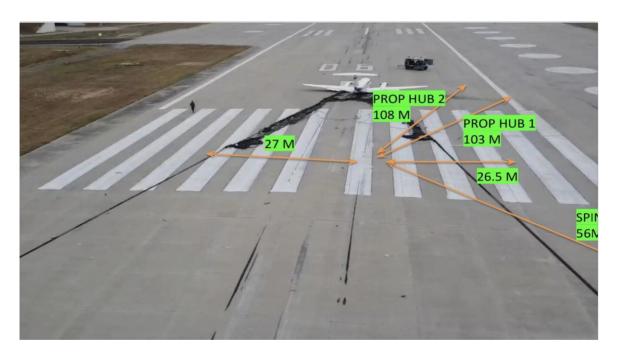
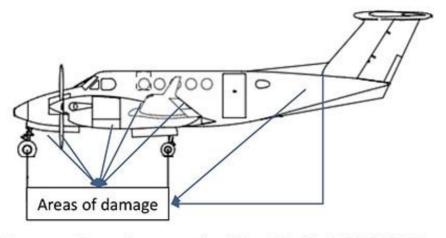


Figure 16: Location of Aircraft parts on the Runway

Post the initial inspection of the aircraft, the aircraft wreckage was moved to an interim position and then subsequently moved to an IAF hangar and kept for further detailed inspection. The wreckage was required to be moved due to IAF operational requirements and also to save the aircraft avionic equipment's from monsoon rains.



General Damage Locations on the King Air Model B200GT

Figure 17

1.12.2 Damage Assessment:



Figure 18: Damaged aircraft

The aircraft sustained significant multiple impact damage to the Nose, all landing gears, forward fuselage skin, both wings, both power plant and its cowling and nacelle structures, both flaps, dorsal fin, vertical stabilizer, rudder and empennage.

1.13 MEDICAL AND PATHOLOGICAL INFORMATION

1.13.1 Breath Analyser (BA) examination

The crew reported at Bhopal Airport on time and had their Pre-flight Breath Analyser (BA) examination carried out at approximately 1603 IST (PIC) and 1601 IST (Co-Pilot). The BA examination for both pilots before the flight was satisfactory.

The investigation team reviewed the company policy with reference to the Breath Analyser examination for the Flight Crew, Maintenance staff and the Ground handling staff.

Flight Crew Pre-flight Breath Analyser examination is not recorded on camera as the same is not mandated by DGCA CAR Section 5 Series F Part III for General Aviation and DoA, GoMP Operations Manual Chapter 12 Para 6.20.3 (c).

However, post the accident, the Post-Flight Blood, Urine etc. tests were NOT carried out for the flight crew which is required as per DGCA CAR Section 5 Series F Part III Para 10 and DoA, GoMP Operations Manual Chapter 12 Para 6.20.7 (a).

1.13.2 Injury and Hospitalisation Details

| | Nature of injury | Time spent in hospital (approx.) | |
|-----------|---|----------------------------------|--|
| PIC | Minor (toe fracture, dislocation Right foot) | < 48H | |
| Co-pilot | Serious (blunt trauma to chest and neck and hospitalisation > 48 hours) | 8-9 days | |
| Passenger | Serious (haemorrhage,lung contusion) | < 48H | |

^{*}As per ICAO Annex 13: Aircraft Accident and Incident Investigation, Chapter 1: Definitions

1.13.3 Medical Status of DATCO on duty

Information provided by the DATCO regarding his medical history revealed no significant recent medical illness. As per the records, on the day of the accident, he was not suffering from any physical or mental illness. He has had a past history of a recurrent dislocation of the right shoulder in 2013 for which he was in low medical category. During his interview, he mentioned that he had regained his medical category and was awaiting a return back to flying duties. He has been performing DATCO duties for the past 2 years.

1.13.4 Aeromedical Considerations

PIC and Co-pilot

- 1. Fitness for duty based on medical fitness There is no evidence of past or present medical/psychological illness that could have affected their decision making or exercising the safe privileges of their license.
- 2. Fitness for duty based on operational readiness The crew was informed about the flight at short notice to deliver COVID-19 medicines. The PIC of this flight was in the right seat for the previous two sectors. There is no history or finding suggestive of fatigue or excessive mental workload. They were fit for flying duties.
- 3. Fitness for duty based on effect of work environment/ inflight factors There were no physiological factors inflight that caused a decrease in flight crew performance.

DATCO

- 1. Fitness for duty based on medical fitness The DATCO had no present medical / psychological illness that could likely affect his role as an DATCO. Since his low medical category did not allow him to fly as a pilot and was instead on controller duty since two years.
- 2. Fitness for duty based on operational readiness As mentioned in his interview, his duty hours were:

1.13.5 DATCO Duty Pattern from 03/05/21 - 07/05/2021 as informed to the Investigation Team by the DATCO in his interview

| Date | Duty/Rest Period | Duty Timings (IST) | Duty Hours |
|------------|------------------------------|---|--|
| 03/05/2021 | Duty REST PERIOD Duty | 0600 - 1300 <u>1300 - 2000</u> 2000 - 0600* | 7 hrs <u>7 hrs</u> 10 hrs |
| 04/05/2021 | REST PERIOD Duty REST PERIOD | 0600-1340 1340 - 2200 2200 - 0600* | 7hrs 40 mins 8 hrs 20 mins 8 hrs |
| 05/05/2021 | Duty REST PERIOD Duty | 0600 - 1330 <u>1330 - 2000</u> 2000 - 0600* | 7 hrs 30 mins 6 hrs 30 mins 10 hrs |
| 06/05/2021 | REST PERIOD Duty | <u>0600 - 2000</u> 2000 - 0600* | 14 hrs 10 hrs |

NOTE: * Signifies the following day

- 1. The DATCO in his statement mentioned that he managed only 3 hours of rest on the 6th of May 2021, between 0600 hrs and 2000 IST hrs due to personal commitments. The DATCO was back on duty from 1930 (Start of Duty was from 2000 hrs IST) to 0600 hrs IST. The Accident occurred at around 2045 hrs (approx.) IST. There is a likelihood of fatigue due to inadequate rest.
- 2. No Breath-Analyser examination, Blood or a urine test was carried out for the ATC staff post the accident, as currently no regulation exists in this regard in the Indian Air Force.

1.13.6 Summary of Medical, Pathological and Aeromedical Considerations

As per the records provided, Interviews of the Flight Crew, the ATC personnel and the CVR recording, there is no evidence of any subtle or overt incapacitation in either the crew or the DATCO that could have resulted in the accident. There is also no apparent underlying medical condition or medications that could have led to a detrimental performance while flying.

There was no blood or urine testing done for alcohol or drugs post the accident for the Flight Crew or the entire ATC staff.

There were errors and violations at various levels which are discussed under HFACS.

1.14 FIRE

1.14.1 Photographic evidence shows that there was a severe fuel leak post the accident, but no fire was reported or any evidence of fire observed.



Figure 19: Fuel Leakage



Figure 20: Fuel Leakage

1.15 SURVIVAL ASPECTS

The accident was survivable.

1.15.1 Search & Rescue Aspects

The Indian Air Force personnel mentioned in their statement that two crash fire tenders (CFT 1 and CFT 2) along with the crash ambulance of ATC reached the accident site.

- As per the Interviews with the PIC and Co-pilot, both mentioned only that only one SUV vehicle reached the accident site after the accident and until they were transported to the "Station Medicare Centre (SMC)". Also, the ARFF had not reached the accident site. Evidence shows that a severe fuel leak was observed but no fire was reported or observed.
- Further the Co- pilot mentioned that the passenger and himself exited the aircraft first on their own, however the SUV team assisted the PIC to exit the aircraft.
- The PIC mentioned that it took anywhere between 3-6 mins to rescue him.

However, no video recording was made available to the investigation team to quantify this statement. To capture the "Search & Rescue" efforts on video, is a DGCA requirement as per Air Safety Circular 4 of 2013 & 5 of 2014 (Refer Appendices L& M).

1.16 TESTS AND RESEARCH

1.16.1 Engine Disassembly and Investigation

• Engine examination concluded that both engines displayed rotational signatures characteristic of producing power at impact and examination of available engine components did not show any evidence of pre-impact. Further, the damaged propeller blades indicated that

none of the engine propeller blades were in a feathered position prior to impact with the runway surface.

1.17 ORGANIZATIONAL AND MANAGEMENT INFORMATION

1.17.1 Reporting Culture in an Organization with regards to Safety Management System (SMS)

Definition: A reporting culture means cultivating an atmosphere where people have the confidence to report safety concerns without fear of blame and/or consequence. It will also ensure that people understand the SMS processes at a personal level.

1.17.2 Directorate of Aviation, Government of Madhya Pradesh (DoA, GoMP)

As per CAR Section 2 Series F Part III Issue II dated 25th November 2014 Rev 3 APPENDIX C dated 4th September 2017, the operator was authorised for Passenger Operations, <u>NOT</u> for Cargo Operations (Quote - "The aircraft owned by State Government shall be certified in Normal Category Sub-division Passenger Aircraft").

Directorate of Aviation, Government of Madhya Pradesh is a State Government Operator and was issued an Air Operator Permit No. 07/2012 by DGCA. As per the Para 2.1.1 of Part A of Operations Manual (OM), Madhya Pradesh Govt. has a Super King Air B200GT in its fleet. The organisation structure is given in Para 2.1.1 Annexure 1 of the OM and as depicted below:

ORGANISATION STRUCTURE

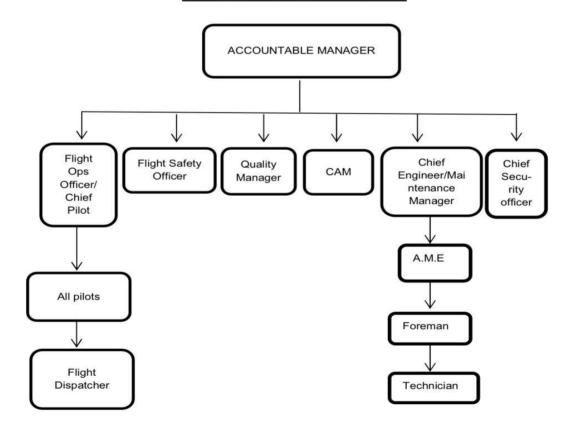


Figure 21: Organisation Chart

As per the requirement of CAR Section 8, Series O, Part III, DoA, GoMP had obtained approval from the DGCA for the following post holders:-

| POST | DATE OF DGCA APPROVAL | REMARKS |
|---|--------------------------|----------------------------------|
| Accountable Manager | 01/03/2021 | Notification letter sent to DGCA |
| Flight Operations Officer | 09/2010 | - |
| Flight Safety officer | 30/7/2019 | Notification letter sent to DGCA |
| Quality Manager (QM) | 08/02/2012 | - |
| Continuous Airworthiness Manager (CAM) | 13/12/2011 | - |

• DoA, GoMP has had 9 Accountable Managers (AM) in the last 4 years. Tenure for each have been given below:

Accountable Managers since 2017

| S.No. | Letter No. | Dated |
|-------|--------------|------------|
| AM 1 | 1-3/2011/XLV | 07-07-2017 |
| AM 2 | 1-3/2011/XLV | 28-05-2018 |
| AM 3 | 1-3/2011/XLV | 25-07-2018 |
| AM 4 | 1-3/2011/XLV | 03-09-2019 |
| AM 5 | 1-3/2011/XLV | 05-03-2020 |
| AM 6 | 1-3/2011/XLV | 01-05-2020 |
| AM 7 | 1-3/2011/XLV | 27-06-2020 |
| AM 8 | 1-3/2011/XLV | 13-07-2020 |
| AM 9 | 1-3/2011/XLV | 01-03-2021 |

• The PIC was himself the Alternate Accountable Manager at the time of the accident.

1.17.2.1 Operations Manual

Refer below the Extract from Directorate of Aviation, Government of Madhya Pradesh Operations Manual (Chapter 01 Pg 1)

Quote

"The Operations Manual Issue III Rev 0 of dated 13th October 2020 has been prepared in accordance with provisions of CAR Section 8 Series Part III Issue II dated 31st July 2017 and

CAR Section 8 Series O Part VII Issue I Rev 3 dated 9th November 2018 and contains all stipulations of mandatory DGCA requirements."

Unquote

1.17.2.1.1 Operations Manual Chapter 16

The operator has proactively chosen to categorise various airfields they operate into and the same has been given in Chapter 16 of their Operation Manual. Though it is pertinent to note that OC 02 of 2012 is not applicable to the operator.

Framework for determining Route and Aerodrome Competence Qualification for the Crew is given in the Operations Circular 02 of 2012 issued by DGCA. As per Para 4 of Circular, all operators are required to carry out an assessment of the area of operation and categorize the aerodromes depending upon the safety risk assessment and shall define the training and qualification requirements for those aerodromes.

The Operations Manual should specify a method of categorization of aerodromes into Category A, B and C where Category A is the least demanding aerodromes and Category B and C are applied to progressively more demanding aerodromes. Operators are also required to specify the minimum experience, training and assessment qualifications for each category of these aerodromes. As per the circular, aerodromes satisfying following requirements are to be categorized as Category A aerodromes: -

- "(a) An approved instrument approach procedure;
- (b) At least one runway with no performance limited procedure for take-off and/or landing;
- (c) Published circling minima not higher than 1000 feet above aerodrome level; and
- (d) Night operations capability"

The circular also provides a list of Aerodromes which should mandatorily be classified as Category C aerodromes.

• The applicable CAR for the operator for operating into a Defence Airfield is CAR Section 3, Series D, Part I "Operations to Defence Airfields by Civil Operators" and CAR Section 4, Series B, Part VI "Minimum Safety Requirements for Temporary / Unlicensed Aerodromes.

1.17.2.1.2 Controlled Flight into Terrain (CFIT)

Company Operations Manual: CFIT - Para 6.17.4 (b) Recommendations: Quote "If IFR, fly published procedures. Fly the full published procedure at night." Unquote

Definition of CFIT: Is defined as an unintentional collision with terrain (the ground, a mountain, a body of water, or an obstacle) while an aircraft is under positive control. Most often, the pilot or crew is unaware of the looming disaster until it is too late. CFIT most commonly occurs in the approach or landing phase of flight.

Company Operations Manual 12.4.5 & DGCA Operations Circular 2 of 2017: Gives reference to GPWS/EGPWS training: During the interview with the PIC (PF), the topic of GPWS/ EGPWS training was brought up, however the PIC was not aware about GPWS training/check.

1.17.2.1.3 Approach Briefing

A detailed Approach Briefing is required to be carried out as per the operators Operations Manual (Chapter 7 Appendix C, 3.0)

| 3.0 A | 3.0 APPROACH BRIEFING | | | | |
|---------|--|--|--|--|--|
| Aircraf | t Technical Status | | | | |
| Notams | s, Weather, Runway Condition, Expected Approach, DOA, GoMP | | | | |
| Minima | | | | | |
| Fuel | Extra Fuel / Time. | | | | |
| Descer | nt (PLAN) | | | | |
| (a) | TOD | | | | |
| (b) | TERR on ND Required, | | | | |
| (c) | MSA | | | | |
| (d) | (d) Radar Vectors / DME Arc / Overhead Approach | | | | |
| Approa | ach | | | | |
| (a) | Approach Type: Follow Jeppesen Template / AAI Template (Chart No / date, Freq, Ident, Inbound Crs,(FAF Alt /MDA / DH / PFD), Airfield Elevation, highest obstruction, cautions, Intermediate Approach Alt, Final Approach Point, GS angle, MAP, PAPI, ALS, Missed App callout – actions – proc and use of automation, Minima for GS out. | | | | |
| (b) | <u>In case of NPA</u> – Lateral / vertical profile, Flight path angle, DME altitude crosschecks by PM, | | | | |
| (c) | If reported, review Windshear actions. | | | | |

1.17.2.1. 4 When does the company call an Approach Stabilised:

Refer: Operations Manual Chapter 1, Para 1.3.238 (Definitions)

An approach which is flown in a controlled and appropriate manner in terms of configuration, energy and control of the flight path from a predetermined point or altitude/ height

down to a point 50 feet above the threshold or the point where the flare manoeuvre is initiated, if higher.

DGCA Operations Circular 03 of 2017 & Company Operations Manual Chapter 7, Para 7.20.2:

Stabilized Approaches:

- A) Is in landing configuration
- B) On the correct flight path
- C) ILS Approach-within one dot of the localiser & glide slope
- D) Visual approach- wings level at 500 feet AGL
- E) Only small heading and pitch changes required
- F) Indicated airspeed is not more than VRef +20 Kts and not less than VRef
- G) During IMC-Stable by 1000 feet AGL
- H) During VMC- Stable by 500 feet AGL
- I) Sink Rate is not more than 1000 feet/min. A special briefing is required if the rate of descent required is more than 1000 feet/min
- J) Power setting appropriate for the aircraft configuration
- K) All briefing and checklists are complete.
- The Operators Operations Manual provides guidance for landing distance calculations:

Quote

"16.4.3 <u>Landing Distance</u>. It is the horizontal distance from a point 50 feet above the landing surface to a complete stop. That is, it contains no margins. The following is assumed that the airplane arrives:

- a) 50 ft. above the runway from a 3° glideslope,
- b) at idle power,
- c) at VREF (no less than 1.3 VS), and
- d) continues to a touchdown at a rate of no more than 6 ft./sec (360 ft./min)."

Unquote

1.17.2.1.5 Responsibility of DoA, GoMP to Ensure Compliance with Regulatory Requirements

Reference DoA, GoMP Operations Manual Chapter 01:

Quote

"1.1.1 Statement for the Compliance of Operations Manual:

- (a) The Operations Manual complies with all applicable regulations and with the terms and conditions of the applicable Air Operator Certificate.
- (b) All reference documents for compliance viz. Civil Aviation Requirements and Circulars are placed at Appendix A to this chapter.
- (c) The Operations Manual of DoA, GoMP has been prepared in accordance with CAR Sec-8 Series O, Part III Issue II dtd 31st July 2017 and CAR Sec-8 Series O, Part VII Issue I Rev. 3 dated 9th November 2018 and contains all stipulations of mandatory DGCA requirements.

1.1.2 Statement for the Compliance for Operational Personnel:

(a) The Operations Manual is a comprehensive document detailing the company's policies on Operations and contains detailed operational procedures to be followed by DoA, GoMP. It provides necessary information and instructions to guide personnel connected with Flight Operations in the proper discharge of their duties."

Unquote

1.17.2.1.6 Operations Manual Chapter 12 (Personnel Qualification and Training)

The DoA, GoMP flight crew undergo Recency Training and Checks as defined in Operations Manual Chapter 12 which is based on DGCA CAR Section 8 Series F Part VII Issue 1 dated July 2015 (Flight Crew training and qualification requirements for Scheduled Commuter and Non Scheduled Operators: Small Aeroplanes). The Investigation Team reviewed the requirements in detail.

1.17.2.2 Refer Pilot Operating Handbook (POH) and Flight Manual Section X "Safety Information": VFR at Night:

Quote

"Do Not Depend on your ability to see obstacles in the night time to miss them"

Unquote

1.17.2.3 Instrument Approach Charts

Company provided the Flight Crew with Instrument Approach charts including the Defence Airfield charts and were on board at the time of the accident.

1.17.2.4 Maintenance Organisation of DoA, GoMP

General Organization Chart

This chart provides a comprehensive understanding of the whole of the DAMP Management structure.

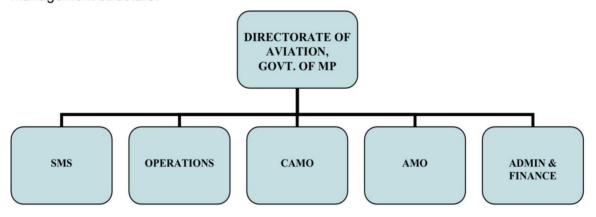


Figure 22: Organisation Chart in DAMP structure

Continuing Airworthiness Management Organization Chart

This chart shows the continuing airworthiness management structure for CAR M Subpart G purposes, and also shows the independence of the quality system.

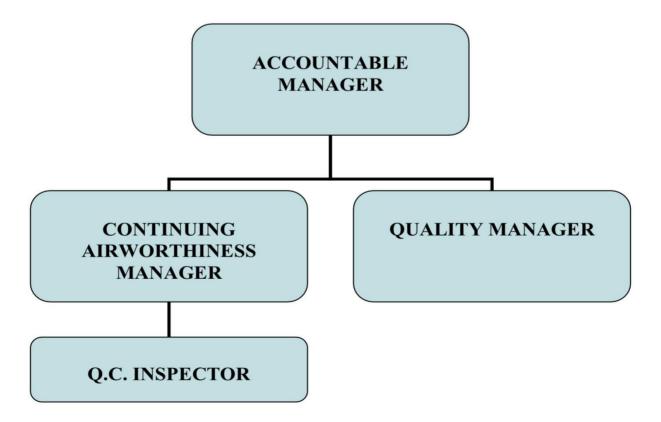


Figure 23: Maintenance Organisation Chart

A brief of the organisation set up for Engineering functions:

"Directorate of Aviation, Govt. of M.P. (DAMP) is a CAR-M, Subpart 'G' approved organisation which is structured under the management of Accountable Manager.

A Quality System is established which works independently and monitors all activities of the continuing airworthiness management system to ensure that it remains in conformity with the applicable CAR-M requirements."

1.17.2.4.1 Continuous Airworthiness Maintenance Exposition

DoA, GoMP has one designated Continuous Airworthiness Manager.

1.17.2.4.2 Maintenance Organisation Exposition

Maintenance for VT-MPQ was contracted to Airworks India (Engineering) Pvt Ltd. (CAR 145 approved organization) from 14th August 2019 and had the requisite approvals for all post holders from the DGCA. The MOE was an Initial Issue Rev 03, dated January 2021.

Relevant extracts from the Agreement between DoA, GoMP and Airworks India (Engineering) Pvt Ltd (AWIEPL) are quoted below and extracts available in the **Appendices** (E).

1.17.2.4.3 Relevant extract from the MoU between DoA,GoMP and AWEIPL dated 14th Aug 2020 :

Customer's (DoA,GoMP) Responsibilities and Obligations

Reference Para 3 (3.1) Quote: "Use the aircraft in accordance with the technical limitations/Specifications as specified on the Airworthiness Certificate and according to all legal prescriptions and regulations as to OEM's operating, flight and load manuals." Unquote The Investigation Team observed that the DoA,GoMP was responsible for seeking approvals from the DGCA office regarding Carriage of Cargo in the Passenger Cabin, the revised Weight Schedule and Load & Trim sheet for the aircraft, after the seats were removed. However, DoA,GoMP was unable to produce a copy of the revised approvals.

From the foregoing, it is clear that DoA,GoMP was responsible for all the regulatory compliance.

1.17.2.4.4 Responsibility of DoA,GoMP to ensure the aircraft was Insured:

As per the DGCA CAR Section 2 Series X Part VII Rev 7 dated 12th June 2020 requirements for "Documents to be carried on board by Indian Registered Aircraft", copy of a <u>Current comprehensive insurance policy covering passengers and their baggage, crew, third party risks, hull loss is mandatory.</u>

1.17.2.4.5 Reference Operations Manual Chapter 7, Para 7.21: Documents to be carried on Board the Aircraft:

- 7.21.1 No person in charge of any aircraft shall allow such aircraft to be flown unless the following valid documents, as applicable (in original or attested copies by a DGCA officer), are carried on board the aircraft:
- (v) Current comprehensive Insurance Policy covering passengers and their baggage, Crew, third party risks, hull loss.

1.17.2.4.6 Extract from the MoU between DoA,GoMP and AWEIPL dated 14th Aug 2020 Aircraft Insurance

Reference Para 3 (3.8) Quote: "Obtain and maintain Comprehensive Insurance under the Aviation Insurance policy and Aircraft Liability Insurance according to applicable air law regulations, conditions of carriage, etc. which would cover all risks and perils including-hull, air accidents and mishaps, third party liability, baggage loss, death/injury of passengers and crew, property damage etc." Unquote

The Investigation team was notified by DoA, GoMP that the aircraft (VT-MPQ) was not insured.

The aircraft not being insured was not meeting the requirements laid down by the DGCA the company policy and the MoU between DoA,GoMP and AWEIPL (Refer Appendices E).

1.17.2.4.7 Reference Operations Manual Para 11.7.2 Accident Prevent Program, Para 11.7.2.2 (Proactive Program)

Quote

"(c) The value of data retrieved from the Cockpit Voice Recorders (CVR) and Digital Flight Data Recorders (DFDR) has been proven. Periodic monitoring of CVR and DFDR must be carried out by DoA, GoMP. As the DFDR systems are enhanced with greater recorder capacity, they will become even more valuable tools not only for accident investigation but also accident prevention. The recorded data can be analyzed for the purpose of checking deviations in flight parameters beyond acceptable limits which are critical to flight safety. The DoA, GoMP

should get this data analyzed with the help of suitable computer software to determine the deviations of different flight parameters beyond acceptable limits."

Unquote

1.17.3 Indian Air Force Organization structure at Gwalior

The structure at the station level comprises the SAS&IO assisted by the AS&IO (Admin) and the MS&IO (Maintenance) with respective Warrant Officers and staff. The SAS&IO is directly responsible to the AOC/Stn Cdr for all Aerospace Safety related aspects. The structure is as given below: -

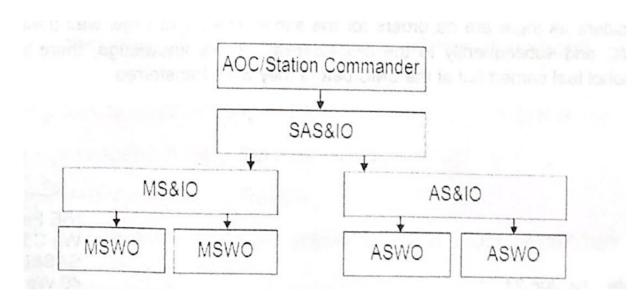


Figure 24: Organisation Chart

1.17.3.1 Duties and Responsibilities of SAS & IO

- a) Advising and assisting the AOC/Station Commander in maintaining a high standard of Aerospace Safety.
- b) <u>Maintaining surveillance to identify Aerospace Safety Hazards in aircraft operating techniques and station environment.</u>
- c) Processing of OHRs.
- d) <u>Coordinating Aerospace Safety publicity and education to enhance safety awareness</u> amongst all station personnel.
- e) Reporting of accidents and incidents in accordance with para 6 of AFO 08/14 on the subject.
- f) Assisting Courts of Inquiry into aircraft accidents and acting as liaison officer for the courts.

- g) Maintaining a statistical record of all accidents and incidents at base and to carry out a trend analysis to identify weak areas in the system. Follow-up the implementation of remedial measures brought out by the Csol/Tls, to prevent similar accidents/incidents occurring in the future.
- h) Preparing AOC/Station Commander's policy on Accident Prevention, activities at base and preparing the station Aerospace Safety Programme.
- i) Organising meaningful meetings involving all personnel on the station to disseminate information about cause factors and remedial measures brought out in the Csol/Tls towards accident prevention activities and acting as secretary to Station Aerospace Safety Council.
- j) Coordinating the Aerospace Safety activities of the Squadron/Unit AS&IOs.
- k) Coordinating with Squadron/Unit AS&IOs in emergency drills training.
- I) Conducting Aerospace Safety Surveys/Audits."
- m) Compiling of Aerospace Safety Reviews.
- n) In cooperation with Unit AS&IOs, preparing of a FOD prevention program.
- o) Coordination with SATCO and C Adm O to evolve effective bird control strategy at base.
- p) Coordination with C Adm O to ensure Aerospace Safety Zone is free of trees and vegetation. Maintaining and Accident Readiness Plan covering all foreseeable contingencies.
- q) Progressing various points raised during Aerospace Safety Meetings, Aerospace Safety Reviews, Aerospace Safety Surveys, or Hazard reports for action required to be taken by Command HQ on normal correspondence channels and through appropriate branches.
- r) Plan and monitor expenditure under AS Code Head 786/10.

1.17.3.2 Observations of the Investigation Team at the ATC Tower

- The AB poles at the edge of RWY 06R at Gwalior were illuminated with "White LED" lights (coiled) and not RED colour obstruction lights as required by DGCA CAR Section 4 Series B Part 1 and ICAO at the time of the accident. However, post the accident when the investigation team visited Gwalior AF Station, the AB poles were illuminated with "Red LED", and the investigation team was informed that the change was made to improve visibility of the AB poles.
- The investigation team observed that with the "White LED" lights on the AB poles at the edge of RWY 06R along with the background lighting of the hangars and the lighting of the perimeter road, it would have been difficult for the DATCO to realise whether the AB was in a raised condition or not.
- In the Control Tower, the DATCO's seating position was such that the approach of RWY 06R/24L is not clearly visible due to the pillars of the control tower obstructing the controller's

line of sight. The DATCO has to make an effort to bend forward to see the aircraft on final approach.

• Additionally, the investigation team observed the existence of a '**Power Distance Index**' (PDI) between Officers and Air Warriors (Non-commissioned officers) to be causing communication related issues.

1.17.3.3 Information Related to Arrester Barrier Operation

1.17.3.3.1 Normal Operations

- The Arrester Barrier operation is controlled from the Control Tower and is under the direct control of the Air Traffic Controller (DATCO). The Air Traffic Controller is supported in the tower by an "Airman on Watch and an Airman on Lookout". The AB operation is controlled from the AB control panel (see Fig below).
- ATC Staff are required to complete the "Change of Runway" checklist as per their existing SOP's if there is a change in runway for operations.
- The ATC staff are required to notify all concerned including the "Arrester Barrier Party" regarding the change of runway for operations, and subsequently the AB Party are required to physically cross-check the position of AB.

1.17.3.3.2 Alternate Procedure for AB Operations when AB Position Indicator and Panel Lights are unserviceable as advised by SAS & IO

As the Station ATC staff were aware of the AB Position Indicator and Panel lights being unserviceable, the alternate procedure was that the "Arrester Barrier Party" will cross-check the position of the AB physically provided the AB Party was notified about the change in runway.



Figure 25: Arrester Barrier Panel

Once the AB is raised there is a "Red" light which comes "ON" on the AB panel.

1.17.3.3.3 During the interview with the DATCO the following was brought to the notice of the Investigation team

- The investigation team was made aware by the DATCO that the "Arrester Barrier (AB) Position Indicator" lighting giving indications whether the AB is in a raised position or not, was unserviceable at the time of the accident.
- The background lights of the AB panel were also unserviceable and with the low intensity lights in the control tower it is not possible to see if the AB switch is in a raised or down position.

1.18 ADDITIONAL INFORMATION

1.18.1 DGCA Reference Documents

• Ref DGCA CAR Section 3 Series C Part X Issue 1 dated 2nd June, 2010 (MINIMUM REQUIREMENTS FOR UNDERTAKING AIRCRAFT OPERATIONS WITH AIRCRAFT OWNED BY STATE GOVERNMENTS/ PUBLIC SECTOR UNDERTAKINGS OF CENTRAL/ STATE GOVERNMENTS.)

Accountable Manager

- 5.1 The organization shall nominate a suitable person having knowledge of aviation regulations and with adequate financial authority to act as Accountable Manager. Such nomination shall be made to the concerned regional office of DGCA. There shall also be an alternate Accountable Manager. Any change in Accountable Manager shall be with prior intimation to the concerned regional office of DGCA.
- DGCA OC 9 of 2017 dated 18th August 2017 (Approach and Landing Accident Reduction (ALAR) and Control Flight into Terrain (CFIT) reduction tool kit.)

Annexure 2.18 (3) Visual Approach at night:

3.4 At night whenever an instrument approach is available (particularly an Instrument Landing System {ILS} approach), an instrument approach should be preferred to a visual approach.

3.5 If a precision approach is not available, select an approach supported by VASI or PAPI.

• DGCA OC 3 of 2017 dated 17th January 2017 (Unstable Approaches) provides guidance for all operators and pilots :

Quote

"DEFINITION OF UNSTABLE APPROACH

An unstable approach is simply an approach that does not meet the criteria for a stable approach established by the aircraft operator. As an illustration, Flight Safety Foundation defines a stable approach in the following terms:

On the correct flight path:

- ILS Approach ILS within 1 dot of the localiser and glide slope.
- Visual Approach–Wings level at 500feet AGL.
- Circling Approach Wings level at 300 feet AGL.
- Only Small Heading and Pitch Changes Required.
- Speed within +20/-0 kts of reference speed.
- Aircraft Must Be in Proper Landing Configuration.
- Maximum sink rate of 1,000'per minute.
- Appropriate power settings applied.
- Briefings and checklists complete.
- During IMC Stable by 1,000 feet AGL.
- During VMC Stable by 500 feet AGL.

If the approach is not stable by 1,000 feet AGL or 500 feet AGL (depending on weather conditions), or if the approach becomes unstable below these altitudes, the pilot should initiate a missed approach/go around. The pilot may initiate a go around at any time above or below these altitudes if deemed necessary. It is possible for a pilot to initiate a go around even after touchdown on the runway, but not after the thrust reversers have been deployed."

Unquote

• DGCA Operations Circular OC 4 of 2011 dated 21st April 2011 (<u>Managing</u> <u>Disruptions and Distractions</u>) provides guidance on the effect of distractions which may lead to a unstable approach:

Quote

"5. Effect of Interruptions or Distractions The primary effect of interruptions or distractions is a breakdown of the normal flow of ongoing cockpit activities which, in turn, can lead to errors and associated safety problems. An error may occur if the attention of

the flight crew is diverted while they are engaged in safety-critical tasks such as following SOPs or doing normal checklists or communications or monitoring or problem solving.

An interruption/distraction often leaves the flight crew with a feeling of being rushed and faced with completing tasks of varying priority. This can result in an increase in workload even when the actual task load is reasonable and steady. As a result, a crew faced with concurrent task demands will typically focus on one or a few tasks while inadvertently ignoring all others. This response is typical of most crew when dealing with excessive workload.

Unless mitigated by effective compensatory techniques, a disruption leading to a lapse of attention can result in:

- Failure to monitor the flight path, possibly leading to an altitude or course deviation or even CFIT.
- Missing or misinterpreting an ATC instruction leading to a traffic conflict or runway incursion.
- Omitting an action and failing to detect and correct the resulting abnormal condition or configuration.
- Being "behind the aircraft" because of a task overload due to the combination of flying duties and attention to the interruption or distraction.
- Non-adherence to SOP's."

Unquote

1.18.2 Training of Flight Crew

• The operator is required to follow DGCA CAR Section 7, Series B, Part XVII (effective 01 Oct 2016) for the purpose of "Recurrent Training/IR/PPC" (Ref Para 3.4):

Quote:

"The Recurrent training and checks shall be conducted in a Level 'D'/ 'C' simulator or aeroplane. For aeroplanes with less than 3 qualified simulators globally, recurrent training IR/PPC may be carried out in the aircraft, however such <u>training shall be carried out in simulator at least once in two years.</u> However, if no simulator exists for a type of aeroplane, the recurrent training and checks will be carried out on the aeroplane."

Unquote

1.18.3 DGCA Annual Safety Review of 2020

The investigation team reviewed the contents of the Annual Safety Review of 2020 (Data period 2010-2019) and found the following information as regards to General Aviation which includes the State Governments. Extracts from the Review reproduced below:

5.4 General Aviation Accidents

General Aviation is small but forms an important part of the aviation community. General Aviation in India is broadly classified into following categories:

- a. State Governments/BSF
- b. Flying Training Organisations
- c. Private Aircraft
- d. Experimental aircraft
- e. Gliders
- f. Microlight

Fig 5.3 shows comparison of total accidents and fatal accidents of fixed wing aircraft in the General Aviation category during the period 2010-2019.

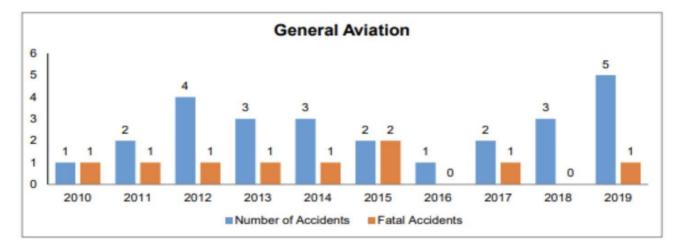


Figure 26

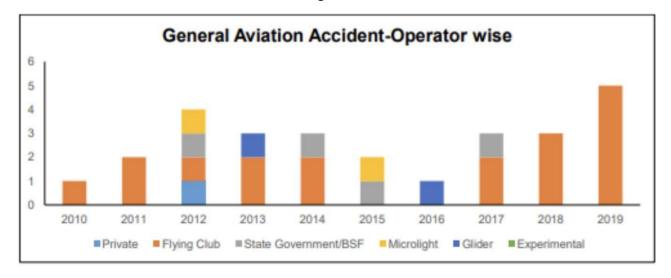
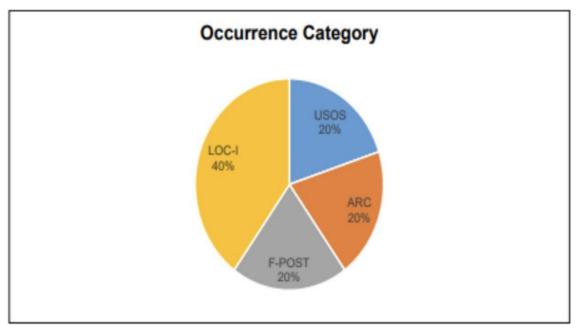


Figure 27

5.5 Classification of Accidents as per ICAO Taxonomy for "State Governments/BSF and Private aircraft".

Multiple occurrence categories have been assigned to State Governments/BSF and Private Aircrafts from the year 2010-2019 and presented at Fig 5.5(a). This was done using the ICAO CICTT occurrence categories.



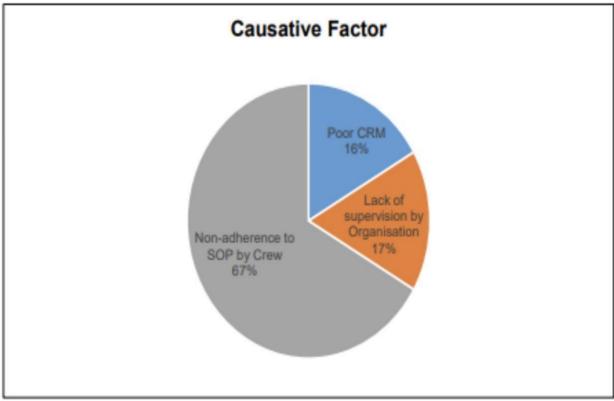


Figure 28

^{*} The above chart shows that the most common causative factor for accidents is Non-adherence to SOP by Crew.

The Annual Safety Review (ASR) by DGCA of the year 2020 State Safety Oversight (Pg XIII) states:

Quote "The regulatory/surveillance findings for the year 2019 have been analysed and categorized in multiple factors. The major deficiencies are in the area of "procedures, documentation and workplace manual which constitutes about 60% of the regulatory audit findings." **Unquote**

1.18.4 Audits and Enforcement Actions by DGCA

The investigation team was provided copies of the "Surveillance" reports in respect of DoA, GOMP which were carried out by the DGCA office for the last three (3) years. The Surveillance was mainly in the area of Airworthiness, Maintenance and Air Safety. As per the reports provided, a FSD surveillance was also carried out in Feb 2019. A few findings and observations were still open during the course of investigation.

The investigation team reviewed the DGCA Safety Oversight Programme (read all Annual Surveillance Programme (ASP) as Safety Oversight Programme) for the last 5 yrs (2017 to 2021).

The DGCA Safety Oversight Programme has been divided into 8 areas as given below:

- 1. Surveillance Activities (Planned Inspection)
- 2. Regulatory Audit (Planned Audit)
- 3. SOFA (Safety Audit Foreign Airline)
- 4. Spot Check (Unplanned Inspection)
- 5. Night Surveillance
- 6. Ramp Checks
- 7. Surveillance of Foreign MRO and Maintenance Training Organization (MTO)
- 8. Inspections carried out under the directions of the DG

Definitions:

1. Surveillance: Purpose is to determine whether compliance with regulations and standards is being maintained, in relation to the approved provisions in the Operator's Manual or exposition required to be submitted (for acceptance /approval by DGCA) under the entry process, and maintained during the validity of the certificate. The rules place emphasis on the exposition and the management and quality assurance systems that show how the organisation will stay in compliance. During the surveillance, the focus is on checking what is being done, against what the organisation says it will do, as set in the manual(s). The procedures set out in the organisation's manual will be a combination of those required to

maintain compliance with regulatory (minimum) standards, and those arising from company (additional) standards activities. A deviation from procedures required to maintain compliance with the minimum standards is a finding of non-compliance, and a finding of non-conformance in other cases, and the corrective action will be determined accordingly (Surveillance Procedures Manual).

- 2. Audit: Means an <u>in-depth review of the activities of an organisation to verify conformance</u> to regulations and standards (Manual of Regulatory Audits).
- **3. Regulatory Audit:** This includes Air Safety, Airworthiness and operational functional areas (Manual of Regulatory Audits).
- **4. Inspection:** Means the basic activity of an audit, involving examination of a specific characteristic of a company (Manual of Regulatory Audits).
- 5. Station Facility (ASP) & Transit Station Facility Inspection (CAP 8200): Is defined as those support activities required to originate, turn around, or terminate a flight. A Station facilities inspection encompasses both the operations and the facilities required to conduct them.
- 6. Main Base Inspection (ASP) & Air Operator Base Inspection (CAP 8200): Base Inspections should be performed at the operator's principal base of operations, sub bases, and separate maintenance facilities; and the purpose of the inspection is to assess the suitability of the operator's organization, management, facilities, equipment, manuals, personnel and training records. The operations portion of Base Inspections essentially consists of seven segments as follows:
 - a) Operational Control.
 - b) Operations Manual.
 - c) Flight Deck Management.
 - d) Flight and Duty Time Records.
 - e) Operations and Flight (trip) Records.
 - f) Training Program.
 - g) Training and Qualification Records.
- 1.18.5 As per the <u>DGCA Annual Surveillance Programme (ASP)</u> from the year 2017 2021 the following Surveillances were planned for Directorate of Aviation, Government of Madhya Pradesh (DoA, GoMP) for FIXED WING and HELICOPTERS:

| YEAR | 2017 | 2018 | 2019 | 2020 | 2021 |
|---------------|------------------------------|--------------------------------------|---|---------------------------------------|---|
| (FIXED WING) | | | | | |
| AIR SAFETY | PFME FSS DFDR (JAN) | PFME FSS FSDS DFDR (FEB) | PFME FSS FSDS DFDR SMS (FEB) | PFME FSS FSDS (<u>JAN</u>) | PFME FSS FSDS (<u>MARCH</u>) |
| AIRWORTHINESS | CAR 145 (<u>JAN</u>) | CAMO (<u>SEP</u>) | CAR 145 (MARCH) CAMO (JUNE) | CAR 145 (MARCH) CAMO (JUNE) | CAR 145 (MARCH) CAMO (JUNE) |
| FSD | NIL | NIL | STATION FACILITY (MARCH) | NIL | NIL |
| (HELICOPTER) | | | | | |
| FSD | NIL | MAIN BASE (FEB) | MAIN BASE (FEB) | MAIN BASE (<u>FEB</u>) | MAIN BASE (FEB) |

Note: The Helicopter division of all State Governments have undergone an Main Base Inspection.

1.18.6 Ground Training of Flight Crew

• The Investigation Team also reviewed the ASP from 2017-2021 for any Surveillances carried out on Organizations which imparted Ground Training for CRM, SEP, Ground Technical and Performance Refresher.

1.18.7 ADS-B Flight Data

In the absence of "Flight Recorder" on VT-MPQ, the investigation team reviewed the available flight data from the ADS-B which was captured by the software "Flight Radar 24". The Flight data from ADS-B was available from (14:17:32 Z) 8950 feet during climb up to FL270 and descent from FL270 to (15:05:19 Z) 10475 feet only. (**Refer Appendices F**).

The investigation team also cross-checked the ADS-B data feed from Delhi, Nagpur and Lucknow however no data was available below 18000 feet. Gwalior radar was "off" as no Air Force flying was in progress.

However, the available ADS-B data could not used for any analysis.

1.19 USEFUL OR EFFECTIVE INVESTIGATION TECHNIQUES

NII

2 ANALYSIS

VT-MPQ was only fitted with a CVR and not a DFDR.

The Analysis is based on the Documents made available to the Investigation Team, the CVR analysis, observations made during site visit, wreckage examination and the Interviews of Accountable Manager, PIC, Co-pilot, Flight Safety officer, Quality Manager & Continuous Airworthiness Manager, DATCO & other Indian Air Force staff etc.

- The CVR Spectrum Analysis did not reveal any malfunction of the engines and revealed possible areas where the Flaps and the Landing Gear were selected.
- Information revealed from the CVR and Spectrum Analysis was also cross checked with the Flight Crew Statements for consistency.

2.1 ORGANISATION

2.1.1 Indian Air Force

2.1.1.1 General observation of the Gwalior base

• Due to COVID-19 requirements, the air force base was functioning at a low man-power state resulting in long duty hours especially during night hours. Fatigue was a common element which was brought out by most individuals who interacted with the investigation team.

2.1.1.2 Reporting of Hazards and Safety related concerns

"A Hazard reported today is an Accident averted tomorrow"

Though the Gwalior base has a "Safety Management System" in place, however for Hazard Reporting to be effective, officers & non-officers (Air Warriors) must be encouraged and motivated to report. Safety critical information like the "Arrester Barrier Position Indicator lights" not being serviceable and the same not being informed to the SAS&IO indicates a gap in hazard reporting and the base safety culture.

Audits at Base level: Arrester Barrier Position Indicator lights being unserviceable and the same not being detected in their audits, the matter not getting addressed in a reasonable period also points towards gaps in their quality process.

2.1.1.3 Fatigue Management

Due to COVID-19, the air force base had been functioning with a reduced staff strength and this led to a situation wherein the DATCO and the other ATC staff were carrying out split

duty during a 24 hour cycle every alternate day. This would demand that every individual had to manage his/her rest period in a disciplined manner.

The DATCO did mention in his interview that he was on duty from 2000hrs IST on 5th May to 0600 hrs IST on 6th May, and thereafter reported back on duty at 1930 hrs IST the same day. The accident occurred at around 1515 UTC on 6th of May 2021.

On the 6th of May between 0600 hrs to 2000 hrs IST he was allocated a "rest period" during which he was unable to manage adequate rest due to his family commitments but did manage to get three (3) hours of rest towards the afternoon as per his statement. However, IAF has a system in place for an individual to report "Sick" before, last moment or while on duty for any reason including fatigue, which could have been availed by the DATCO if required.

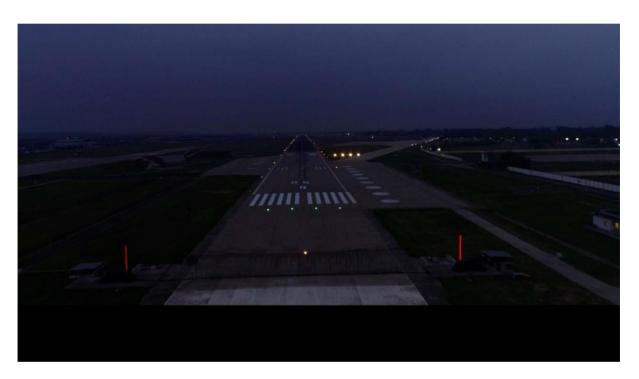


Figure 29: Indicative Arrester Barrier with Red Lights on the poles.

2.1.1.4 The Arrester Barrier remaining in the Raised Position

- The Arrester Barrier was raised for operational readiness of RWY 24L as per the SOP at AF Station Gwalior. Due to the change in runway to RWY 06R, Non- adherence to the "Change of Runway Checklist" by the ATC staff led to the Arrester Barrier remaining in a raised position. At the same time the PIC (PF) due to the Non-adherence to the visual approach profile of 3 degrees as guided by the PAPI indications, placed the aircraft well below the required profile thereby colliding with the Arrester Barrier at 15 ft AGL, which is located 240 ft before the runway threshold.
- The SAS&IO informed the investigation team that Arrester Barrier Position Indicator lights being unserviceable were not brought to his notice. However, the investigation team opined

that such an important requirement which has a direct bearing on safety of aircraft operations and being unserviceable for a long duration should have been detected during their internal base audits.

2.1.1.5. Search and Rescue

Search & Rescue Aspects

- As per the Interviews with the PIC and Co-pilot, both mentioned only that only one SUV vehicle reached the accident site after the accident and until they were transported to the "Station Medicare Centre (SMC)". Also, the ARFF had not reached the accident site. Evidence shows that a severe fuel leak was observed but no fire was reported or observed.
- Further the Co- pilot mentioned that the passenger and himself exited the aircraft first on their own, however the SUV team assisted the PIC to exit the aircraft.
- The PIC mentioned that it took anywhere between 3-6 mins to rescue him.
- The ARFF personnel mentioned in their statement that two Crash Fire Tenders (CFT 1 and CFT 2) along with the crash ambulance of ATC reached the accident site. However, no video recording was made available to the investigation team to qualify this statement.
- During the visit of the investigation team to Gwalior, it was understood that all Air Force flights taking-off or landing are recorded on video camera, however there is no video recording covering Day or Nighttime operations for Civil flights.
- As per ASC 4/2013 and 5/2014 (**Refer Appendices L & M**), there is a requirement of recording the Search and Rescue operations on video tape. The investigation team was not provided with the recording for the same as the authorities at AF Station Gwalior mentioned that the CCTV facing RWY 06R was faulty.

Hence, the timeline mentioned by the PIC to rescue him could not be ascertained.

2.1.2 DoA, GoMP

2.1.2.1 Role of the Accountable Manager (AM)

Definition of Accountable Manager: A single, identifiable person having responsibility for effective and efficient performance of the State's SSP or of the service provider's SMS.

• DGCA during their "Surveillance" dated 30/1/2020 observed that the "Accountable Manager" does not have an aviation background / having knowledge of Aviation Regulations.

Post the reply of DoA. GoMP, the DGCA did not pursue the said Class II finding, however the current situation remains the same. There have been multiple individuals who have taken up the role of "Accountable Manager" over the last few years.

- The AM in his interview clearly mentioned that he comes from a different background and was making all efforts to settle down in his role as AM and was still getting familiar with the rules & regulations of DGCA.
- During discussions with various staff members of DoA, GoMP the Investigation Team was informed that DoA, GoMP has nominated an "Alternate AM" (PIC) who runs the daily operation and manages the entire activity. For all practical reasons the departments in DoA, GoMP reports to him for operational matters.

PIC (Alternate AM) despite being aware of the DGCA requirements of "Carriage of Cargo in Passenger cabin", chose not to follow the requirements and knowingly violated the laid down norms. {DGCA AIC SI. No. 7/2021 (Order), dated 15th Jan 2021}.

There were 4 Accountable Managers appointed in the year 2020.

The involved PIC was himself the "Accountable Manager" from 27th June 2020 till 13th July 2020. Hence, he should have been aware of the various rules & regulations of the DGCA office.

Therefore, as the AM was not having an aviation background, he was dependent on the Alternate Accountable Manager, the PIC of the accident aircraft for supporting him in running the daily operations of DoA,GoMP.

2.1.2.2 Safety Management System (SMS) (Company Operations Manual Chapter 3) in DoA, GoMP

• The investigation team reviewed the contents of Chapter 3 (Safety Management System) of the operator's Operations Manual. It was observed that what is written in the operations manual is not what is complied with during regular operations.

There are many such examples which can be quoted. Few are listed below:

- (a) performing/facilitating hazard identification and safety risk analysis;
- (b) monitoring corrective actions and evaluating their results;
- I providing periodic reports on the organization's safety performance
- (d) providing independent advice on safety matters;

I monitoring safety concerns in the aviation industry and their perceived impact on operations; (4) Refer Operations Manual Chapter 3 Para 3.4.2, which states the DoA, GoMP would carry out Safety Risk Assessments. However, the Operator could not provide any Risk Assessment for Gwalior Airport.

During the initial interactions with the Flight Safety Officer of the operator, the investigation team was given to understand that SMS is not applicable to DoA, GoMP. However, the investigation team reviewed the contents of various CAR's mentioned below and observed the following:

- The investigation team also reviewed the **DGCA SSP Division Circular No.03 of 2017**. Like the DGCA CAR Section 1 Series C Part I, Issue II which does not clearly define that SMS is applicable to General Aviation operators flying aircraft AUW less than 5700 kgs, similarly the DGCA SSP Division Circular No.03 of 2017 also does not clearly define the requirements for a General Aviation operator flying aircraft AUW less than 5700 kgs. Example: DoA,GoMP.
- Flight Safety officer reiterated that they had submitted their "SMS" manual for approval and the same was not approved till date. However, on closer scrutiny of the operator's Operations Manual Para 3.2.1 clearly states the following "As per the regulatory requirement, preparation and acceptance of SMS manual is not applicable to DoA, GoMP. However, DoA,GoMP will develop, establish, maintain and adhere to a safety management system as per the size of the organisation".

The CAR (DGCA CAR Section 1, Series C, Part 1, Issue II, dated 27th July 2017) was reviewed and it was observed that the said CAR is not applicable to General Aviation. However, when the investigation team reviewed the. DGCA CAR Section 8, Series O, Part III, Issue II, dated 24th July 2017, it was observed that Para 3.3.2 of said CAR deals with "Safety Management" and also it was a requirement to have a chapter in the operators Operations Manual on "Safety Management System". The operator's approved, current Operations Manual shared with the investigation team has an approved chapter on "Safety Management System"; Chapter 3. Further Chapter 3 clearly mentions in Para 3.1.4 Company

Safety Management System will confirm to contents of DGCA CAR Section 1, Series C, Part 1, Issue II, Dated 27th July 2017

Hence, the Flight Safety Officer was not clear about the requirements as per the DGCA CAR on Safety Management System.

For Duties and Responsibilities of Flight Safety officer (Refer Appendices G).

2.1.2.3 OPERATIONS MANUAL

Refer table below for one of the examples of the many Observations / Remarks extracted from the Operations Manual: -

| reference and date | date at the time of Approval of M P | DoA, GoMP Operations | Observations |
|--------------------|--|---|--------------|
| | | Section 8 Series O Part III Issue II dated 31st July 2017 | |
| | Section 8 Series O Part VII Issue II dated 26 th April 2015 | | G |

The above example indicates that there is improper CAR Compliance references in Operations Manual which needs to be re-looked into.

2.1.2.4 Aerodrome Categorisation (Operations Manual Chapter 16)

• DoA,GoMP had categorised 16 aerodromes as **Category A** aerodrome, 2 aerodromes as **Category B** and 4 Aerodromes as **Category C**. No details regarding Gwalior Aerodrome was listed in either Category A, B or C. Airport Categories are mentioned in the Operations Manual Chapter 16.

Though the DGCA Operations Circular 02 of 2012 is not binding on DoA,GoMP, however, the operator has proactively categorised the airports.

Further <u>no information or guidance</u> for Gwalior or other airports operated to regularly is given in the operators Operations Manual. Few examples of the airports operated to are: Hyderabad / Tirupati / Gondia / Nagda / Umaria / Indore / Lucknow / Rewa / Jabalpur / Satna / Ujjain / Ahmedabad / Nagpur.

- During discussions with the Flight Safety officer, the investigation team was informed that as the operator has been operating to Gwalior for over 30 years, a "Safety Risk Assessment" (SRA) would have been carried out when the operations started.
- Currently DoA, GoMP is not in possession of any SRA and the said statement could not be substantiated by a copy of the SRA. Further on query if an SRA was carried out for any other airfield operated to, the Flight Safety Officer was unable to produce a copy of the same.
- The investigation team opines that the aerodromes operated to by DoA,GoMP were not categorized in the Operations Manual, is an oversight by the Flight Operations Officer, The Flight Safety officer of DoA,GoMP and the DGCA (FSD) office.

2.1.2.5 Information regarding Arrester Barrier in company Operations Manual

In the entire DoA,GoMP Operations Manual, there is no reference of an 'Arrester Barrier' being installed at Defence airports / runways and the precautions one needs to take while operating from such airports wherein an arrester barrier is installed.

However, during the interview both PIC (PF) and Co-Pilot (PM) mentioned that they were aware that 'Arrester Barrier' was installed at Gwalior but never expected the arrester barrier being left in the raised position while the aircraft was coming in for landing.

2.1.2.6 VT-MPQ Not Insured at the time of the Accident

The Investigation team was notified by DoA, GoMP that the aircraft (VT-MPQ) was not insured.

During the interview with the 'Accountable Manager', it was given to understand that none of the State Government assets are insured and this has been an ongoing practice.

A copy of an advertisement dated 7th May 2021 (one day after the accident) in a local newspaper was shared with the investigation team, mentioning that the DoA,GoMP had advertised for seeking proposals from Govt/Private Insurance Companies to insure their Aeroplane (VT-MPQ) and Helicopter (VT-MPR). (Refer Appendices I)

The aircraft not being insured was not meeting the requirements laid down by the DGCA ,the company policy and the MoU between DoA,GoMP and AWEIPL (Refer Appendices E).

This was a clear oversight on the part of the Engineering department, Flight Safety department, Flight Operations of DoA, GoMP and the DGCA office.

Further, No letter of exemption for the Aircraft Insurance was issued by the DGCA office to the DoA,GoMP and the same was not shared with the investigation team.

From the above mentioned paragraphs, it is clear that DoA,GoMP was required to insure the aircraft before being put into use for any operations.

2.1.2.7 Was DoA, GoMP authorised to carry cargo?

DoA,GoMP was not authorise to carry out cargo operations (cargo in passenger compartment) as per their permission obtained from DGCA office. Refer **Appendices A** (Certificate of Airworthiness)

2.1.2.8 Safety Beyond Regulatory Compliance

Vide DGCA CAR, an aircraft of 'all up weight' below 5700 Kgs, the installation of DFDR is only recommended and not mandatory. The operator also had correspondence with the DGCA (Airworthiness) in this regard to seek clarity and it was advised by the DGCA office that DFDR installation is recommended. On the other hand, the investigation team observed that VT-MPQ was fitted with 'SATCOM' which is not a part of the standard equipment of an aircraft however due to VIP requirements the operator chose to install SATCOM {Refer Operations Manual Chapter 2 Para 2.6.9 (u)} and **Refer Appendices B** (Aircraft Station License Pg 3)

The Investigation team opines that the regulator can define the 'minimum standards' which needs to be complied with by an operator to seek approval, however, it is important to appreciate that the operator is finally responsible for managing safety in their Organisation as DoA, GoMP was involved in carrying VIP passengers.

In the DoA, GoMP company SMS program, it is their responsibility to identify hazardous conditions and mitigate the associated risk to an acceptable level. Had DoA,GoMP installed a DFDR in VT-MPQ, the Flight Safety officer of DoA,GoMP would have observed deviations from SOP's and also unstable approaches being flown by their flight crew in their "Flight Operations Quality Assurance" (FOQA) program (Operations Manual Chapter 11 Para 11.7.2.2 {c}. The above mentioned deviations and hazardous conditions could have been detected and addressed well in time.

Hence the investigation team opines that as the operator installed a SATCOM in VT-MPQ, similarly a DFDR or a data recording device as per DGCA CAR could also have been installed and due importance should have been given to safety rather than take refuge under a DGCA requirement.

The DGCA also mandates that a Co-pilot is required on aircraft having AUW less than 5700 kgs which is involved in VIP operations. Similarly, a DFDR or a data recording device as per DGCA CAR should also be mandated on aircraft which is primarily used for carrying VIPs.

Also refer to Appendices for Duties and Responsibilities of Flight Safety Officer Refer Appendices G).

2.1.2.9 Standard Operating Procedures

The investigation team observed that though the SKA B200GT is an aircraft designed to fly as "Single Pilot" operations, however the company uses two pilots due to VIP operations. However, the SOP's are not clearly defined in detail for the "Pilot Monitoring" role. Example: No Standard Callouts and Profile to be flown by the flight crew (when to take flaps & landing gear etc. during a Visual approach, Precision approach & Non-Precision approach). Had the operators defined the "Pilot Monitoring Role" in a clear manner, the Co-Pilot would have guidance material to follow and draw strength to be more assertive.

Reference is drawn to Flight Safety Foundation "Report on A Practical Guide on Flight Path Monitoring" in this regard.

2.1.2.10 Training of flight crew

Ground Training

While reviewing the DGCA ASP 2017-2021, it was observed that none of the Organizations which had imparted Ground Training to the Flight Crew in the areas of CRM, SEP, Ground Technical and Performance Refresher were part of the ASP. There were CRM (both flight crew), aircraft performance knowledge (PIC) related issues observed with the flight crew.

Simulator Training

The PIC (PF) had undergone Simulator training only in 2002 and 2009. In the year 2009 (November) the Simulator session of PIC was assessed as 'Not Satisfactory'. Thereafter DoA, GoMP wrote to the DGCA office seeking approval to carry out "corrective training" for the same in the aircraft. Based on the approval of the DGCA office DoA, GoMP carried out the said training in their company aircraft (VT-MPT) and not in the Simulator where his performance was judged as 'Not Satisfactory'.

A detailed review of the Training / Check Reports indicated that the PIC had not undergone any assessment for CFIT (GPWS Manoeuvre) either in the Simulator or the Aircraft as per DGCA OC 5 of 2002.

Similarly, there is no way to assess whether the Flight Crew had undergone a systematic assessment of the following manoeuvres/failures e.g. Wind Shear, Electrical failure etc.

• Pilot Proficiency Training and Checks in the Simulator

The DoA, GoMP flight crew undergo Recency Training and Checks as defined in Operations Manual Chapter 12 which is based on DGCA CAR Section 8 Series F Part VII Issue 1 dated July 2015 (Flight Crew Training and Qualification Requirement for Scheduled Commuter and Non Scheduled Operators: Small Aeroplanes).

The Investigation Team reviewed the requirements in detail and observed that the applicable DGCA CAR for Recurrent Training requirements for the State Government Operators is **CAR Section 7 Series B Part XVII Issue 1, 25**th **February 2012 (effective Oct 2016)** and NOT DGCA CAR Section 8 Series F Part VII.

The operator has quoted the contents of CAR Section 8 Series F Part VII in their Operations Manual and taken advantage of Para 9.2.3 – Note. 2 for Turboprop Aeroplanes with seating capacity less than 10 passengers, para 9.2 and 9.3 can be complied with PPC/IR done on aeroplane.

QUOTE

DoA, GoMP Operational Manual Chapter 12 Para 12.4.16:

Note. For turboprop aeroplanes with seating capacity less than 10 passengers, para 12.4.17 & 12.4.18 can be complied with PPC/IR done on aeroplane.

UNQUOTE

Refer DGCA CAR Section 7 Series B Part XVII, Para 3.4:

The investigation team reviewed the availability of Super King Air B200 simulators and found that simulators were available globally for the type of aircraft. A prime example of the same was the Co-pilot (PM) involved in the accident, had undergone Endorsement simulator training in the month of January 2021. When the investigation team interviewed the PIC, it came to light that in the last 19 years, the PIC had undergone simulator training only twice. Once in the year 2002 and 2009.

The investigation team opines that critical emergencies like Emergency Descent, Engine Fire, Electrical Emergency, GPWS Escape manoeuvre etc. can only be practiced in a simulator and any amount of "touch drill" method will never bring the realistic feel which can be reproduced in a Level D simulator.

The investigation team reviewed the contents of the Operations Manual and observed that the practice being followed by DoA, GoMP for undergoing simulator training as per DGCA CAR Section 7, Series B, Part XVII Para 3.4 (Rev 1, 26th September 2016) is not in conformance of the DGCA CAR.

EGPWS Training

(Company Operations Manual 12.4.5 & DGCA Operations Circular 2 of 2017):

During the interview with the PIC (PF), the topic of GPWS/ EGPWS training was brought up, however the PIC was not aware about GPWS training/check at all and his IP/PPC check report mentioned "**Standard**" in the GPWS section (3.4.10) of the IR/PPC check form.

2.1.2.11 Video recording of Breath Analyser Examination for Maintenance & Ground Handling Staff

The investigation team reviewed the company policy with reference to the Breath Analyser examination for the Maintenance staff and Ground handling staff.

- Breath Analyser examination of Maintenance and Ground handling staff is required to be recorded on camera as per CAR Section 5 Series F Part IV and DoA, GoMP Operations Manual Chapter 12 Para 6.20.10.5 (b).
- However, the DoA, GoMP was unable to provide a copy of the video recording as required of the Breath Analyser Examination for the Maintenance and Ground Handling Staff to the investigation team stating the camera footage was not available due to technical reasons.

2.1.2.12 DGCA Annual Surveillance of DoA, GoMP

The investigation team reviewed the DGCA Annual Surveillance Programme from 2017 to 2021.

The team observed that no Regulatory Audits and Main Base Inspections (Fixed Wing) were carried out, only Surveillance and a Station Facility Inspection were planned and carried out in the areas of SMS, FSS, FSDS, PFME, DFDR, CAR M and CAR 145.

Relevant details from the Surveillance carried out by Air Safety / FSD / Airworthiness from 2019 – 2021 are quoted in the table below:

| SR NO. | DATE | AREA OF SURVEILLANCE | FINDINGS | |
|------------|------|-------------------------|----------|--|
| AIR SAFETY | | | | |

| 1 | FEB 2019 | SMS | SMS manual not approved and no SMS is established |
|----|----------|------------|--|
| 2 | JAN2020 | SMS | SMS is not yet implemented in the Organization |
| 3 | FEB 2019 | PFME | Control test for the BA equipment's found not done on a daily basis |
| 4 | FEB 2019 | PFME | On 03.09.2018 BA test performed with equipment which was out of calibration and owned by the Organization |
| 5 | FEB 2019 | DFDR | Quantum of DFDR data analysed is not as per CAR. DFDR data was not analysed for the quarter Apr-Jun 2018 |
| 6 | JAN 2020 | | The nominated Accountable Manager is not from Aviation Background/having knowledge of aviation regulations |
| 7 | FEB 2019 | FSS & FSDS | Flight safety manual needs review a) Recent amendments w.r.t Aircraft rules 2018 and CAR Section 5 Series C Part I, needs to be incorporated. b) No Checklists (incorporated as annexures) found included in the manual. c) Exceedance values of parameters not incorporated under FOQA |
| 8 | FEB 2019 | FSS & FSDS | On 04.02.2018, VT-MPR, Kurmi-Bhopal, with Hon. CM of MP on board and had suffered from excessive vibrations during flight. However, it was found that the same was not reported to DGCA. |
| 9 | FEB 2019 | FSS & FSDS | Load and trim sheets for rotorcraft are prepared by using software which is not approved by DGCA. |
| 10 | FEB 2019 | FSS & FSDS | Internal Safety Audit checklist needs review with regards to customization. |
| 11 | FEB 2019 | FSS & FSDS | Monitoring of CVR found inefficient. A satisfactory certificate was given for the CVR monitored but however, the records of filled checklists were not available. |
| 12 | JAN 2020 | FSS & FSDS | Periodic DFDR monitoring/analysis is not being done for the Helicopter, VT-MPR |
| 13 | JAN 2020 | FSS & FSDS | CVR monitoring is not incorporated with the take-off, climb and cruise phase of flight. |

| 14 | JAN 2020 | FSS & FSDS | Flight Safety Documentation System is not yet implemented. |
|----|-------------|------------|--|
| 15 | JAN 2020 | FSS & FSDS | Load and Trim Sheet is not being prepared in duplicate. |
| 16 | JAN 2020 | FSS & FSDS | The approved load and trim sheet is not being used for Helicopter VT-MPR. However, the Operator is using the OEM developed software for the trim calculation; the procedure for the same is not approved by DGCA. |
| 20 | MAR 2021 | FSS & FSDS | Officers conducting audits to be trained in auditing Procedures/Methods |
| 21 | MAR 2021 | FSS & FSDS | Returns of the Internal Safety audit with ATR & other activities of Accident/Incident prevention programme to be sent to DGCA HQ & Regional Air Safety Office. |
| | | | FSD |
| 22 | MAR 2019 | | FSDS manual acceptance/approval not available. |
| 23 | MAR 2019 | | FSM safety policy statement and OM foreword not signed in available control copy by accountable manager. Regulations are being viewed casually. |
| 24 | MAR2019 | | FDTL software being maintained in Excel sheet format. It is not fool proof and does not meet the requirement of para 14.1 of CAR. Changes can be made and no audit trail can be found. This is a repeat observation requiring immediate action in the interest of safety. |
| 25 | MAR 2019 | | Breathalyzer control test of both equipment not being carried out on a daily basis. |
| 26 | MAR 2019 | | Operator has inadequate manpower in the operations department. This is a repeat observation requiring immediate action in the interest of safety. 1. The accountable manager/chief pilot is PMU for last three years, he continues to occupy a flying vacancy while not being fit to fly. Other than him, only two pilots are available for flying the SKA B200 which is inadequate. 2. The department has sanctioned posts (for more than one year) of operations manager, flight dispatcher and flight safety officer, the posts are |

| | | | lying vacant for more than one year and adversely affecting operations. |
|----|--------------|-------|---|
| 27 | MAR 2019 | | Operator does not have a flight following procedure and is not hiring approved manpower for the same. This is a repeat observation requiring immediate action in the interest of VIP safety. Also detrimental to activation of ERP. |
| 28 | JULY 2019 | CAR-M | Internal Audit by Quality Manager are not being carried out as per audit plan mentioned in the CAME |

The investigation team found some of the Findings still open at the time of the accident without any proper closure.

International Practices

Internationally, there are a few organizations which specialise in auditing General Aviation Organizations e.g. Flight Safety Foundation's "Basic Aviation Risk Standards" (BARS) and "IATA Standard Safety Assessment" (ISSA). These programs have been highly successful world over as they help in identifying the areas of risk, which need to be mitigated before they are issued a certificate of having complied with the given Standards. Indian General Aviation companies / State Government operators should be encouraged to undergo such audits which will ensure that our General Aviation / State Govt operations are assessed as per international norms and these audit reports must be shared with the DGCA office for ensuring the Corrective Action Plans (CAP) are implemented.

2.1.2.13 Use of WIFI and receiving Mobile messages inflight

During the interview with the PIC, it came to light that WiFi was available and messages were being received on mobile devices throughout the flight.

As per DGCA CAR Section 5 Series X Part I Issue II dated 24th November 2020 Para 3.9,

Quote

"Flight crew member while in cockpit shall not use mobile phones during the operation of a flight as in para 3.3 above except when the data through Wi-Fi is being used for updation of weather, NOTAM or any other purpose for safety of operations using company supplied/configured PED"

Unquote

During the course of the flight receiving of mobile messages causes a distraction and also violates the sterile cockpit requirement.

2.1.3 Directorate General of Civil Aviation (DGCA)

The investigation team reviewed the Annual Safety Review of 2020 published by DGCA. Similar areas have been highlighted as the causative factors from 2010-2019.

The information made available in the Annual Safety Review of 2019 (published in 2020).

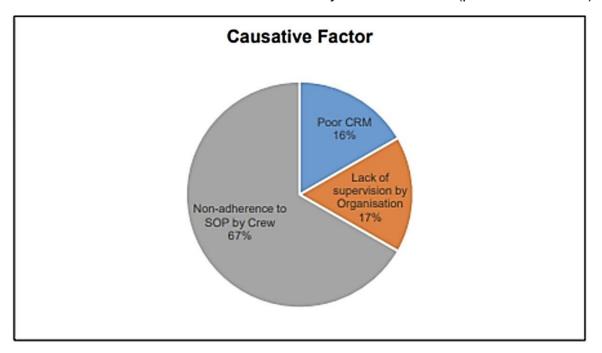


Figure 30

The investigation team reviewed various aspects of SOPs, Training (including CRM) and the Organization structure of various General Aviation operators including State Government and observed a general weakness in the area of Management Control and functioning, Safety Management System, Internal Audit process, Adherence to SOPs, Quality of CRM training provided, Recurrent Aircraft ground and Simulator training. As an example: DoA,GoMP not choosing to install 'DFDR' in the aircraft to track the flight crew performance during FOQA monitoring, leading to missed opportunities <u>e.g.</u> flying below a 3 degree profile on earlier occasions, adherence to SOPs.

2.1.3.1 Comparative Study of the CARs applicable to Scheduled Operators and General Aviation

• The Investigation Team compared the number of requirements, CARs, surveillances, enroute inspections, regulatory audits, which have been laid down for the Scheduled Operators, General Aviation / State Governments and observed that the overall requirements laid down for General Aviation / State Governments is inadequate and leaves enough areas

where safety concerns tend to slip through, leading to serious Incidents and Accidents year on year basis as brought out in the Annual Safety Review of 2020.

Further the Investigation Team connected with a few other General Aviation / State Government operators and observed a general lack of proper management control, issues related to safety management in the organisations. In most cases, the documentation authoring (Operations Manual) is an outsourced activity, leading to a situation where the operators / flight crew are unaware of the information provided in their manuals also they are unaware if they are in-line with the DGCA CAR as per their type of operations.

2.2 Flight Related Information

• Aircraft Engine related issues

During the flight crew interviews, the flight crew confirmed that there were no abnormalities with either engines and the thrust produced by the engines were normal and satisfactory. The same was also confirmed during the CVR and Spectrum analysis.

2.2.1 Non- Adherence to Company Standard Operating Procedures by the Flight Crew

• During the CVR analysis, it was observed that both flight crew were not wearing headsets for the entire duration of the flight from Indore to Gwalior. This is in violation of Company SOP {Refer Company Operations Manual Para 6.4 (c) & (d)}.

Also, no specific approval had been taken by the operator in this regard from DGCA office for not wearing "Headsets" during the COVID-19 period. Further all operators are permitting use of "Headsets" by flight crew after cleaning the head-sets with 'alcohol swabs'. Hence, not using the Headsets by the flight crew was not justified.

- During the critical phase of the flight (Final Approach), non-essential discussions were being held which may have caused the Co-Pilot (PM) to get distracted and not call out any deviation from the flight path. This is non-adherence to Company SOP {Refer Company Operations Manual Para 7.20.7.2 (b)}. The Sterile Cockpit requirement was not followed.
- There was 'No' detailed Approach Briefing carried out by the PIC (PF) at Top of Descent for the landing at Gwalior.

Ref: Company Operations Manual 7.1.11 {h}, 7.20.7.1 {b}, Chapter 7 Appendix C Point # 3.0 Approach Briefing.

• The PIC (PF) only discussed carrying out a Visual Approach for RWY 06R with the Copilot and which was not challenged by the Copilot (PM).

Ref DGCA Ops Circular 9 of 2017 Annexure 2.3 – Approach Briefing Para 1.4 Scope of Briefing (1.4.2) specifies the inclusion of the aspects of "Terrain, Man-made obstructions and other hazards". This would imply that the PIC should have covered the aspect of an Arrester Barrier being present on RWY 06R or RWY 24L during the Approach Briefing to raise their awareness. The above information was not mentioned in the operators Operations Manual.

• At Top of Descent, the flight crew requested ATC for the RWY in use and were asked if they would like to carry out a VOR Approach for RWY 06R, to which the crew requested for a Visual Approach at around 90 Nm approx. ATC cleared the flight for a Visual Approach for RWY 06R. Requesting for a Visual Approach at 90 Nm was a non-adherence to SOP's in the night time in the pre-monsoon season. The PIC (PF) in his interview did mention that he opted to carry out a visual approach to save time.

2.2.2 Did the weather affect the flight?

- During the interviews, the flight crew mentioned that there was No convective activity, No Windshear or any other weather phenomena which could have affected the approach and landing. However, during CVR analysis, it was observed that the flight crew were facing a strong head wind (30 kts) on short finals around 500-300 feet AGL (approx).
- During CVR analysis, it was observed that the flight crew were discussing about some weather activity which was not affecting their flight but well beyond the aerodrome which as per the flight crew had no bearing on their flight and approach. Rain was predicted as per the weather information available to the flight crew. Refer METAR given in Para 1.7.

With the above it can be safely concluded that weather was not a contributory factor in the accident.

2.2.3 Flight Crew Interviews

- The PIC and the Co-pilot in their interviews mentioned that they were operating flights carrying COVID-19 related relief material in the recent past, but all material was carried in the cargo compartment of the aircraft. However, on the 6th of May 2021, they were unaware of the flight being operated with "Cargo in the Passenger Compartment".
- The investigation team however believes that the PIC was aware of the plan to carry "Cargo in the Passenger Cabin". This decision to remove the seats could only be carried out after confirmation from the PIC who is also the senior most pilot in DoA,GoMP and the Alternate AM in the given set up. It was therefore pre-coordinated with the Maintenance staff for the planned flight.

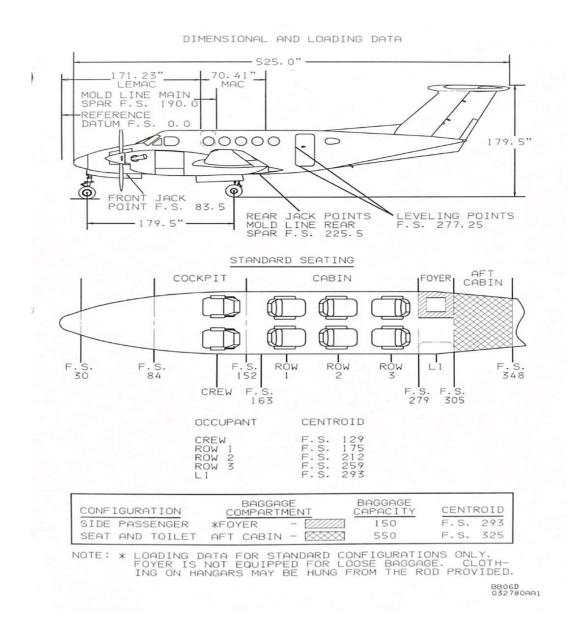


Figure 31: Seating & CG Location as per POH

The AM, PIC and Co-pilot, were aware of the DGCA requirement of seeking permission as per AIC SI. No. 7/2021 (Order), dated 15th Jan 2021.

However, the PIC mentioned that given the scenario in the state with regards to COVID-19, he would have still operated for humanitarian reasons irrespective of the DGCA requirements and permissions.

During the interviews with the AM and PIC, it was mentioned that they had planned to regularise the same with the DGCA office at a later date.

The investigation team deliberated the point of operating the flight without permission and compliance of AIC 7 of 2021 in detail. The investigation team came to the conclusion that given the scenario; with the limited means available to quickly respond to control the pandemic, therefore was to transport medicines within the state as soon as possible, hence the use of the

aircraft seemed justified if DoA,GoMP had notified the DGCA office by an email or telephonically.

On a deeper review of the AIC 7/2021, the investigation team observed that the said AIC did not have any provision to address an emergency situation.

2.2.4 Aircraft Centre of Gravity with Seats Removed

- The investigation team deliberated once the aircraft passenger seats were removed whether the aircraft CG was within limits as per the manufacturer or not.
- During the PIC (PF) and Co-pilot (PM) interview respectively, both mentioned that they had not experienced any handling issues with the aircraft in-flight due to CG issues or during the approach for landing. Further this was also confirmed during the CVR analysis.

Investigation team was informed by the Continuing Airworthiness and Maintenance Officer (CAMO) that post the aircraft seats were removed, the CAMO was not informed about the removal of the seats and hence the DGCA office could not be informed about the same and no revised approval obtained from the DGCA office. CAMO only got to know about the removal of seats post the accident. Therefore, not seeking a revised approval is not in compliance of DGCA CAR Section 2, Series X, Part II "Weight & Balance Control" (Para 4.3).

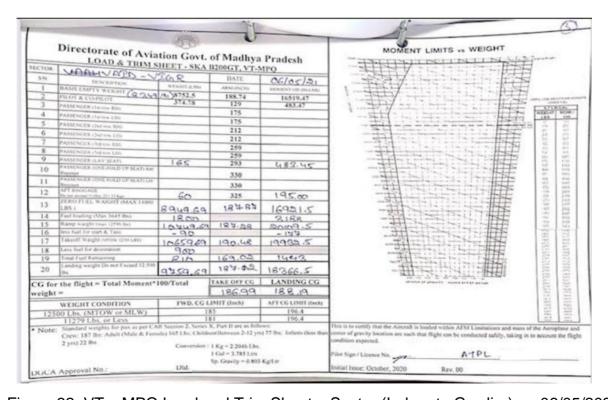


Figure 32: VT – MPQ Load and Trim Sheet – Sector (Indore to Gwalior) on 06/05/2021

| Telephone : 0755-2 | DIRECTORATE GOVERNMENT OF MA | OF AVIATION ADHYA PRADESH Raja Bhoj, International Airport, Bhopal - 462 03 |
|--------------------|-------------------------------|---|
| Date : | DASSENGER M | A/C ROOD : VT-MPT / VT-MPR / VT-MPU |
| From : IN | DORE | TO : (NWALIOR_ |
| Capt : | | Capt |
| S.No. | Name | Designation |
| 1 SHE | | |
| 2 | | |
| 3 | | |
| 4 | | |
| 5 | | |
| 6 | | |
| | | |

Figure 33: Passenger Manifest – Sector (Indore to Gwalior) on 06/05/2021

2.2.5 Preparation of Load & Trim Sheet

During the PIC's interview he clearly mentioned that the prevailing practice at DoA, GoMP, the "Final Trim" is only prepared after the flight is completed for the day. When the investigation team brought out that they have been given a copy of the "Load & Trim" for all the sectors for 6th May 2021, PIC mentioned that he was unaware of preparing such a "Load & Trim" sheet for the said flight, same would have been prepare by the DoA,GoMP staff and his signature would have been taken while he was in the hospital. This is not in line with the DGCA requirement.

The PIC in his interview, stated that in the current prevailing practice the "Load and Trim" is made using a "Mobile App" which does not have the necessary approval from the DGCA office. Post the flight, the flight crew would prepare the final load & trim. There was a similar "Finding" by DGCA in the year 2019/2020 during a surveillance for helicopter operations of DoA,GoMP. However, at the time of the accident the practice of using an unapproved Load and Trim software was still going on in the organization for fixed wing operations.

The above procedure followed by DoA,GoMP is not in compliance of DGCA CAR Section 2, Series X, Part II (Para 9.3 & 9.4).

• As per CFP, fuel required for the flight from Indore to Gwalior was 2000 lbs, however as per Load & Trim the fuel on board was 1800 lbs. 1800 lbs was adequate for the flight from Indore to Gwalior, taxi-out, a diversion to the furthest alternate (Jaipur), final reserve and taxi-in at the alternate. However, during the interview with the PIC he mentioned that there was 2500 lbs of fuel onboard.

Copy of the Computerised Flight Plan and Fuel Chit (Refer Appendices D).

2.2.6 Visual Approach

- The Flight Crew carried out a "Visual Approach" in the night-time for RWY 06R which was observed as non-adherence to the recommended company policy to avoid CFIT in operators Operations Manual (Para 6.17.4 {b}). The flight crew joined right base directly for the visual approach and then turned on to Final approach. The PIC mentioned that he carried out a visual approach in the night to save time as they were planned to fly two more sectors (Gwalior-Jabalpur-Bhopal) after landing at Gwalior.
- Visual Illusion: Black Hole Approach Effect For the Approach into Gwalior for RWY 06R, the PIC (PF) could have been possibly affected by the visual illusion of a "Black Hole Approach Effect", which is applicable for night- time visual segment of the approach. However, to mitigate the risk of the Pilot Flying getting affected by the said visual illusion, PAPI (Landing aid) was made available. However, the PIC (Pilot Flying) in his interview stated that he disregarded the PAPI indications and went below the visual PAPI profile knowingly.



Figure 34: PAPI Indications and Displaced Threshold lights

2.2.7 Unstabilised Approach

• During the Co-pilot (PM) interview, the investigation team were informed that the selection of final landing flaps was delayed to below 500ft AGL, which does not meet the "Stabilised Approach" criteria as per DGCA Operations Circular 3 of 2017 and as specified in the DoA,GoMP Operations Manual Chapter 7. However, the PIC maintained that he had selected the Landing Gear at 5-6 NM, Landing Flap around 2-3 NM and the approach was stable and controlled. The CVR analysis indicates that the landing gear and flaps were selected as

mentioned by the PIC (PF) in his interview, however, the investigation team concluded that approach was considered as unstable as the PIC chose to deviate from the 3 degrees flight path profile and did not meet the company stabilised approach criteria.

- The aircraft was on profile till 300ft AGL as confirmed by the PIC and further the PIC (PF) confirmed that he deviated below the visual profile (PAPI profile) knowingly.
- During the Co-Pilot (PM) interview, he also confirmed that the aircraft started to deviate from the visual profile (PAPI profile) around 300 feet AGL and he mentioned that he did observe the PAPI indicating three Red's and One White (going below profile). However, no call was made by the PM in this regard to alert the PIC (PF).

2.2.8. iTAWS: Surface Management System (SMS) Alert

"Not a Runway" Aural Alerts

The investigation team while analysing the contents of the CVR, observed a Aural Alert "Not a Runway" had come up in the previous sector (Ahmedabad to Indore) during taxi before departure. During the interview of PIC (PF), he mentioned that this aural alert was experienced on earlier occasions as well and he had brought this to the notice of the DoA,GoMP.

On Indore to Gwalior sector, the PIC (PF) was aware that the said aural alert would sound during the final approach. The aural alert did sound again as predicted, and the PIC (PF) commanded the Co-Pilot (PM) to inhibit the aural alert.

However, when the investigation team reviewed the "Journey Log Book" of VT-MPQ, no entry was found to have been made by the flight crew in this regard.

This is indicative of the fact that there was a prevalent culture within the organisation of not logging technical snags but verbally informing the Engineering / Safety Team. The investigation team reviewed the "Journey Log Book" and observed that only snags related to "Tyres" were logged.

• The flight crew received an aural alert "NOT A RUNWAY, NOT A RUNWAY" from the iTAWS (Surface Management System) which was inhibited by the Co-pilot (PM) on instructions from the PIC (PF).

2.2.9 General Observation about ducking under on short finals

• The investigation team opined that the PIC (PF) may have been aiming for the runway threshold of RWY 06R below 300 feet, probably due to the habit of flying this technique for landing on short runways not fitted with PAPI, where a touchdown is expected near the

threshold. This could be the reason the aircraft was maneuvered to go below the PAPI profile by the PIC (PF).

2.2.10 Instrument Approach Charts for Defence Airports:

Gwalior instrument approach charts were available on board. The PIC (PF) being the senior most pilot in the company and the Alternate Accountable Manager should have clarified to all flight crew in the organisation prior to the accident whether they are authorized to use the defence instrument approach charts or not. Raising this issue after the accident does not seem to justify PIC (PF) not carrying out an instrument approach chart at Gwalior. Further it does not justify carrying out a visual approach in the night time against the company recommendation.

2.2.11 Reporting of Aircraft Defects (Operations Manual Para 5.5.)

All pilots flying DoA, GoMP Aircraft should meticulously record the snags in the aircraft "Journey Log-Book" (JLB) as and when observed.

From the above company policy, it is evident that the flight crew did not follow the company SOP for reporting snags in JLB wrt to "iTAWS; Not A Runway" aural alert.

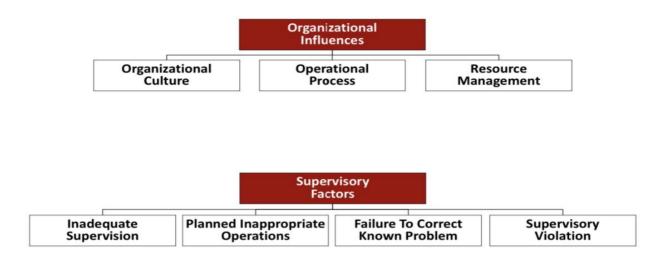
2.3 Human Factors Analysis and Classification System (HFACS)

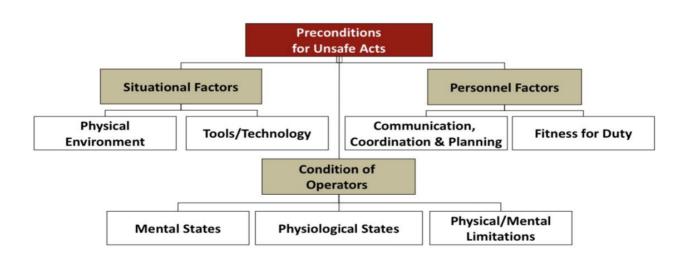
The Human Factors Analysis and Classification System (HFACS) was developed by Dr. Scott Shappell and Dr. Doug Wiegmann. It is a broad human error framework that was originally used by the US Airforce to investigate and analyse human factors aspects of aviation. HFACS is broadly based upon James Reason's Swiss Cheese Model (Reason 1990). The HFACS framework provides a tool to assist in the investigation process and target training and prevention efforts. Investigators are able to systematically identify active and latent failures within an organisation that culminated into an accident. The goal of HFACS is not to attribute blame; it is to understand the underlying causal factors that lead to an accident.

The HFACS framework describes human error at each of four levels of failure:

Within each level of HFACS, causal categories were developed that identify the active and latent failures that occur. In theory, at least one failure will occur at each level leading to an adverse event. If at any time leading up to adverse event, one of the failures is corrected, the adverse event will be prevented. (Diagram credit: Embry Riddle University)

The Human Factors Analysis and Classification System





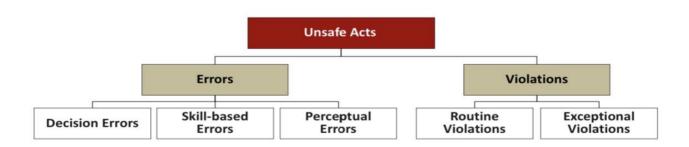
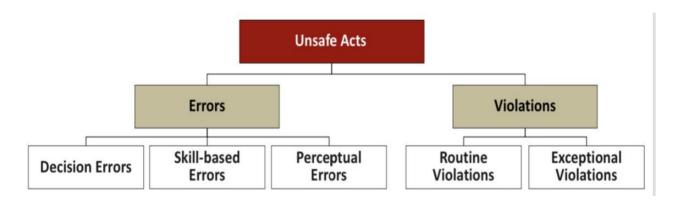


Figure 35: HFACS Flow chart

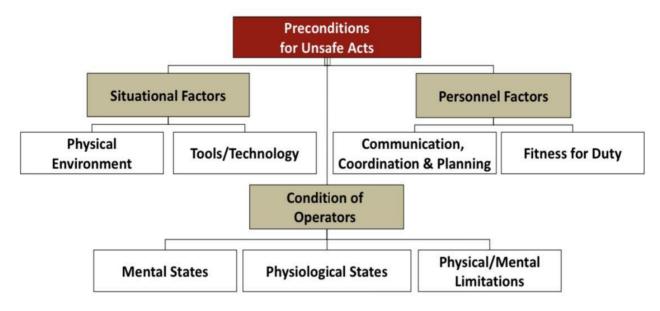
2.3.1 UNSAFE ACTS (ACTIVE FAILURES):



| | ERRORS | | | | | |
|----------------------|---|--------------|---|--|--|--|
| | PIC | CO- PILOT | DATCO | | | |
| DECISION ERROR | Flying a Visual Approach at Night while in violation of Company SOP Hurry up Syndrome Knowingly deviating from the Visual Flight Path (PAPI) Pointing to a Tower at a low height above ground / Deviating from the sterile cockpit requirement on final approach. | NIL | NIL | | | |
| SKILL-BASED ERROR | NIL | NIL | Non-Adherence to Change of Runway Checklist | | | |
| PERCEPTUAL ERROR | NIL | NIL | NIL | | | |

| VIOLATIONS | | | | | | |
|------------------------|---|--------------------------------|-------|--|--|--|
| PIC CO-PILOT | | | DATCO | | | |
| ROUTINE VIOLATIONS | Non-Compliance of SOP | Non-Compliance of SOP | NIL | | | |
| EXCEPTIONAL VIOLATIONS | Carriage of Cargo in the Passenger cabin Distraction at a Low height above ground during final Approach | Low height above ground during | | | | |

2.3.2 PRECONDITIONS FOR UNSAFE ACTS (LATENT FAILURES):

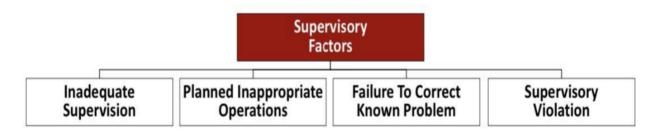


| | SITUATIONAL FACTORS | | | | | |
|-------------------------|---|---|---|--|--|--|
| | PIC | CO-PILOT | DATCO | | | |
| PHYSICAL ENVIRONMENT | Night Flying | Night Flying | Night time White LED lights on the Arrester Barrier poles merging with the background lights. | | | |
| | | | ATC design causing the vision of the Controller getting affected due to the pillars of the ATC building affecting the critical vision field of the "Approach of Runway 06R/24L" | | | |
| TOOLS/ TECHNOLOGY | Not reporting and putting 'Off' ITAWS cautions and warning Not reporting ITAWS related technical issues in the "Tech Log" | Agreeing to switch the ITAWS warnings/ cautions 'Off' on 'Command' of the PIC | Low intensity lighting inside the ATC at night time during (Approach for Landing, Take off and Landing. Arrester Barrier Position Light unserviceable Arrester Barrier Panel integral / background light unserviceable | | | |

| PERSONNEL FACTORS | | | | | | |
|--|---|----------------------------|--|--|--|--|
| | PIC | CO-PILOT | DATCO | | | |
| COMMUNICATION, COORDINATION AND PLANNING | Authoritarian (Subtle) type of Leadership | Non-Assertive behaviour | ATCO did not notify about the change of Runway from 24L to 06R to all concerned. Airman on Duty and Airman on Watch did not alert the DATCO of non-compliance to 'Change of Runway Checklist' | | | |
| FITNESS FOR DUTY | Fit for Duty | Fit for Duty | Poor Management of Rest period by DATCO at a personal level. | | | |

| CONDITION OF THE OPERATOR | | | | | |
|-------------------------------------|-----|-----|--|--|--|
| PIC CO-PILOT DATCO | | | | | |
| MENTAL STATES | Nil | Nil | Improper rest management by the DATCO leading to likelihood of Fatigue | | |
| PHYSIOLOGICAL STATES | Nil | Nil | Nil | | |
| PHYSICAL / MENTAL LIMITATIONS | Nil | Nil | Nil | | |

2.3.3 SUPERVISORY FACTORS (LATENT FAILURES):



| INADEQUATE SUPERVISION | *DoA,GoMP No systematic oversight mechanism to address known issues Lack of arranging regular simulator session for the PIC |
|--|--|
| PLANNED INAPPROPRIATE OPERATIONS | *DoA,GoMP Operator was authorised to carry out passenger operations by the DGCA but carried out cargo operations. |

| | *Defence (IAF) 1.With the 'Arrester Barrier Position Indicator' lights unserviceable, a robust alternate procedure was not in place but was left to only one individual (DATCO) to ensure the arrester barrier was down. 2 Night time White LED lights on the Arrester Barrier poles against RED lights to indicate an obstacle as per requirement. |
|---|---|
| FAILURE TO CORRECT KNOWN PROBLEM | PIC being a senior pilot did not assert himself to undergo simulator training on a regular basis as per the CAR requirement. PIC mentioned in his interview that they used to get regular "ITAWS" cautions/warnings, however, the same was not reported in the aircraft 'Tech-Log'. *Defence (IAF) |
| | Failure to fix the unserviceable 'Arrester Barrier Position Light' and the 'Integral Light on the Arrester Barrier Panel' in a timely manner. |
| SUPERVISORY VIOLATION | *DoA,GoMP Flight in violation of AIC (DGCA AIC 7/2021 dated 13 th January 2021) |

2.3.4 ORGANIZATIONAL INFLUENCES:



| | DoA,GoMP | DEFENCE (IAF) | REGULATOR |
|----------------------------|---|----------------------------|---|
| ORGANIZATION AL CULTURE | Weak Safety Culture and reporting Culture | Reporting Culture | Inadequate Safety Oversight |
| OPERATIONAL PROCESS | Hierarchy driven processes | Hierarchy driven processes | Needs to be in line with the Best Practices |
| RESOURCE MANAGEMENT | No Limitations | No limitations | No Limitations |

2.4 Cockpit Resource Management (CRM) Aspects with the flight crew

• **SOP**: Though the flight between Indore and Gwalior may be considered as normal however the PIC chose to carry out a visual approach in the night time against the company

recommended policy of carrying out an instrument approach. The Co-Pilot (PM) also did not raise any concerns regarding the same. Further, the deviation from the correct flight path of 3 degrees profile was flown knowingly by the PIC (PF) (as stated by him), and the Co-Pilot (PM) did not raise any concerns or made any amends regarding the same. This would not have happened if this was observed by the Co-pilot (PM) earlier, but he considered the same as normal as he was very new to the type of aircraft.

- **Communication:** The CVR was analysed for communication related issues. The investigation team observed that there were no communication related issues between the flight crew. All through the sector the communication was normal and relaxed. However, a steep seniority gradient prevented the Co-pilot (PM) to be assertive which affected his communication levels.
- **Decision Making**: The decision of PIC (PF) of flying a visual approach around 90 NM away is clearly indicative of the fact that the PIC (PF) was in a hurry and had made up his mind to conduct a visual approach to save time as there were two more sectors for them to operate after landing in Gwalior. The Co-Pilot (PM) also did not object to the PIC (PF) electing to carry out a visual approach or when the PIC (PF) deviated from the 3 degrees profile. Therefore, 'Decision Making' was observed as a factor in the outcome of the flight.
- Trans-Cockpit Authority Gradient: The communication levels between the flight crew were found to be normal and the PIC's (PF) tone was also right and did not indicate any anger, threat or aggressive behaviour. However, being a Senior Pilot with the company, Alternate Accountable Manager and a Designated Examiner, the Co-Pilot (PM) was a bit wary of the PIC and in his interview he did mention that the PIC (PF) would fly flat approaches (below 3 degrees profile) while carrying out a visual approach but he was in no position to question the PIC (PF) due to his seniority and authority in the Organisation. The statements of the Co-Pilot (PM) indicate that a subtle gradient existed between the flight crew which lead to non-adherence of SOP as laid down in their company Operations manual.
- **Assertiveness**: CVR analysis clearly indicated that the Co-Pilot (PM) was not assertive enough to question the decisions of the PIC (PF) and agreed with the decision of the PIC (PF) to carry out a visual approach 90 NM (approx.) away and did not bring to the notice of the PIC (PF) when he deviated from the 3 degrees visual profile.
- **Distraction Management**: The PIC (PF) was observed to not following the 'Sterile Cockpit' requirement and distracted the Co-Pilot (PM) to look towards a 'tower' close to the airport and finally both flight crew were engrossed in looking towards the tower at a low height above ground on approach which caused the delayed spotting of the arrester barrier.

- **Situational Awareness**: The flight crew were situationally well aware during the flight till they commenced the visual approach. The PIC (PF) and the Co-Pilot (PM) had landed in Gwalior a number of times. The PIC (PF) by the virtue of flying a flat approach (below a 3 degrees profile) was not aware of the arrester barrier being in the raised position and ended up colliding with the arrester barrier. However, if the flight crew had followed the 3 degree visual profile as indicated by the PAPI to them, the aircraft would not have collided with the arrester barrier.
- Workload Management: Super King Air B200GT is certified for single pilot operations and all the SOP's are made for single pilot operations. Due to a regulatory and company requirement, the company has decided to have a Co-Pilot in DoA, GoMP B200GT aircraft. CVR analysis indicates that the workload was managed properly and the PIC (PF). However, the company has not clearly defined the "Pilot Monitoring Role".
- **Expectation Bias**: As the flight crew members had operated into Gwalior on multiple occasions and landed uneventfully. On the said day they were managing the flight like it was done on previous occasions and did not expect the Arrester Barrier to be in a raised position. Hence, did not in specific look out for the Arrester Barrier.

2.5 CIRCUMSTANCES LEADING TO THE ACCIDENT

The DATCO had joined duty around 1930 hrs IST on the 6th of May 2021 and was supported in the ATC by two other Air warriors (Air Men on Watch & Air Men on Lookout). In his handover briefing he was informed about the "Arrester Barrier Position Indicator Lights" not being serviceable in the ATC console panel.

Due to "Operational Readiness" the runway in use was 24L and the "Arrester Barrier" for 24L (240 feet beyond the end of runway 24L) was raised as per SOP's.

The DATCO relayed to the aircraft that runway in use was 24L but further went on to suggest to the flight crew that if they wanted to use runway 06R VOR approach. The PIC requested for a "visual approach" for runway 06R around 90 NM. Thereafter, the aircraft was cleared to descend from FL270 to 2700 feet. Subsequently the aircraft reported 15 NM and requested to call "Right Base" for runway 06R for a visual approach.

The staff manning the ATC had 18 mins time to complete the "Change of Runway Checklist" from the time the aircraft agreed to carry out a visual approach for runway 06R till the final landing clearance was given to the VT-MPQ flight crew. However, the DATCO did not carry out the "Change of Runway" checklist resulting in the "Arrester Barrier" remaining in the raised position.

In addition to the Arrester Barrier Control Panel lights being unserviceable, the Arrester Barrier poles also had "White LED" lights which merged into the background lights of the airport and prohibited the DATCO to visually see the raised arrester barrier.

Flight crew carried out a visual approach and deviated from the visual flight path below 200-300 feet knowingly as guided by the PAPI and which was not brought to the notice of the PIC (PF) by the Pilot Monitoring (Co-Pilot).

The CVR analysis revealed both flight crew were busy looking at a tower which was constructed close to the airport boundary wall. However, the PIC (PF) elected to continue the approach below profile knowingly leading to collision with the raised Arrester Barrier.

Had the flight crew maintained the PAPI profile (3 Degrees), the aircraft would have cleared the raised Arrester Barrier and crossed the landing threshold around 50ft AGL.

3 CONCLUSION

3.1 FINDINGS

3.1.1 DoA,GoMP

- VT-MPQ was certified by the DGCA in the Normal Category Sub-Division Passenger
 Aircraft and was authorised to carry Passengers Only in the cabin and NOT Cargo as per
 their approved AOP. However, the aircraft was carrying Cargo in the Passenger
 compartment.
- DoA,GoMP did not seek an exemption from DGCA to operate a flight to carry Cargo in the passenger compartment in conformance with AIC 7/2021, dated 15th Jan 2021.
- VT-MPQ aircraft was NOT insured at the time of the accident.
- VT-MPQ was installed with a Satellite Communication (SATCOM) but not a DFDR or any other data recording device.
- Both flight crew were endorsed on the aircraft and met all recency requirements and were medically fit to undertake flying duties.
- The Accountable Manager at DoA, GoMP does not have an Aviation background and was not familiar with Aviation Regulations as required by DGCA.
- Proper CAR compliance was not carried out by DoA, GoMP before submission to the DGCA for approval of the Operations Manual.

- There is no information or guidance for the Airports operated by DoA,GoMP in the operators Operations Manual.
- The Load And Trim Software being used on a Mobile App regularly by DoA,GoMP was not approved by the regulator.
- Knowingly deviating from the contents of DGCA AIC 7 of 2021, dated 15th Jan 2021.
- The DGCA approved Load & Trim sheets are prepared post the operation of a flight.
- Post removal of the aircraft seats, no DGCA approval was obtained for the revised Load and Trim.
- As per Computerised Flight Plan (CFP), fuel required for the flight from Indore to Gwalior was 2000 lbs, however as per Load & Trim the fuel on board was 1800 lbs. 1800 lbs was adequate for the flight from Indore to Gwalior, taxi-out, a diversion to the longest alternate (Jaipur), final reserve and taxi-in at the alternate.
- The CVR analysis do not suggest any aircraft system malfunction prior to the accident.
- During the CVR analysis it was observed that the flight crew were not wearing headsets while operating the flight as required by their company SOP.
- There was no evidence of a fire inflight or post impact.
- All damage to the aircraft was consequential to the accident.
- A detailed Approach Briefing as required by the company SOP was not carried out by the PIC (PF).
- Repeated iTAWS warnings and alerts not logged in the Journey Log Book (JLB) by PIC.
- As the PIC (PF) was aware of the nuisance iTAWS warning, the PIC (PF) commanded the Co-Pilot (PM) to switch OFF the iTAWS warning when the warning sounded on final approach.
- Recurrent Training of Flight Crew was not in compliance with DGCA CAR Section 7 Series
 B Part XVII.
- Incorrect CAR reference in the operators Operations Manual (Refer Training CAR).
- No information regarding the Arrester Barrier in the operators Operations Manual.

- PIC has undergone Recurrent Simulator training only Twice in 19 years.
- Practical GPWS/EGPWS manoeuvres training and exercises not carried out during the IR/PPC check in the aircraft or in the simulator as required.
- PIC (PF) deciding to carryout a Visual Approach in the night time against company recommendation.
- The PIC knowingly deviated from the Flight Path below 300 ft AGL leading to the Approach becoming unstable.
- Lack of Assertiveness on the part of the Co-pilot in performing his role as Pilot Monitoring (PM).
- No specific procedures existed for the Pilot Monitoring (PM) despite having a Co-Pilot for all VIP flights.
- There were no Callouts for any deviations by the Co-Pilot (PM) on Approach.
- Distraction of the flight crew during the critical phase of flight (final approach for landing).
- Use of WiFi data on personal mobile phones during flight.
- The flight crew were not following the Sterile Cockpit rule.
- There were no Post Flight Blood, Urine tests carried out for the Flight Crew post the Accident.
- DoA,GoMP was unable to provide the investigation team with the video recording of the BA examination for Maintenance and ground staff as required.
- No proper system for managing Safety in the organization.
- Audit Findings remaining open at the time of the accident.
- Aircraft was serviceable and maintenance of the aircraft was in compliance with the DGCA laid down norms.

3.1.2 Indian Air Force (IAF)

- The DATCO was duly rated and certified for performing his duties as per IAF criteria.
- DATCO did not manage his personal rest period properly.

- DATCO not carrying out the "Change of Runway" checklist as per laid down SOP which led to Arrester Barrier remaining in the raised position.
- Arrester Barrier Position Indicator Lights were unserviceable at the time of the accident.
- Arrester Barrier Panel Integral lights were unserviceable at the time of the accident.
- IAF internal process of audits did not capture the unserviceable items (Arrester Barrier Position Indicator Lights and Arrester Barrier Panel Integral Light) which directly affected safety during aircraft operations.
- The Arrester Barrier poles were fitted with White LED lights.
- Unserviceable Arrester Barrier Position Indicator Lights and Panel integral lights were not brought to the notice of SAS&IO.
- There is no video camera recording covering operations for Civil flights.
- There was no video camera recording for the Search and Rescue operations.

3.1.3 DGCA

- The AIC 07/2021, dated 15th Jan 2021 does not provide for the Emergency use of State Government aircraft for Carriage of Cargo in the passenger compartment.
- Proper CAR compliance was not carried out by the regulator before approval of the operators Operations Manual.
- The Accountable Manager at DoA,GoMP was approved without having an Aviation background.
- Permitting VT-MPQ to operate without the aircraft being insured.
- Permitting the Flight Crew (PIC) to carry passengers including VIPs despite of undergoing Recurrent Simulator Training ONLY twice in 19 years (in the year 2002 & 2009).
- DGCA oversight in not capturing and addressing GPWS/EGPWS manoeuvres training and exercises like wind-shear, electrical failure etc. while carrying out the IR/PPC in the aircraft when the training/ proficiency check is not carried in the simulator.
- Operator was using an unapproved software for carrying out Weight and Balance to prepare the Load and Trim on Fixed Wing aircraft and the same was not brought out during the DGCA Surveillance as pointed out for helicopter operations of DoA,GoMP.

- DGCA not conducting a Regulatory & Main Base Audit for Fixed Wing operations for DoA,GoMP.
- Review of DGCA Annual Surveillance Plan (ASP) for the last few years indicated that organisations providing Ground Training are not oversighted.

3.2 Probable cause of the Accident

- 1) The PIC (PF) carrying out a visual approach at night and knowingly deviated below the visual approach path profile (3 degrees) while disregarding the PAPI indications, thereby the aircraft collided with the raised Arrester Barrier.
- 2) Lack of Assertiveness on the part of the Co-pilot (PM).

3.3 Contributory Factors

- 1) Non-Compliance to the SOP of "Change of Runway Checklist" by the ATC staff leading to the "Arrester Barrier" remaining in a "Raised Position" while the aircraft (VT-MPQ) came in for landing on runway 06R.
- 2) Non-essential conversation by the flight crew during the final approach for landing causing distraction leading to a delayed sighting of the raised Arrester Barrier.
- 3) Systemic failure at various levels at the Gwalior Air Force Base to ensure that the "Arrester Barrier Position Indicator Lights and Integral Panel Lights" were not rectified in a stipulated time period.
- 4) A robust alternate procedure was not defined when the "Arrester Barrier Position Indicator Lights and Integral Panel Lights" were unserviceable.
- 5) The Gwalior Airforce Base authorities did not install "Red Obstacle Lights" on the Arrester Barrier Poles to indicate the position of the obstacle on the date of the accident as per the DGCA requirements (CAR Section 4, Series B, Part 1).

4 SAFETY RECOMMENDATIONS

4.1 DoA, GoMP

 DoA, GoMP may ensure compliance with DGCA requirements at all times and, for any deviation / exemption from the requirements, a specific DGCA permission must be obtained as per the laid down guidelines.

- ii. DoA GoMP/ other State Govt operators should ensure that all flight crew undergo recurrent simulator training as per the laid down norms of the DGCA.
- iii. The Flight Safety Officer in DoA, GoMP and all State Govt operators must implement a 'Safety Management System' in the right spirit and take proactive steps to address safety concerns rather than only trying to show compliance with the regulatory requirements.
- iv. All flight crew should be aware of the information provided in the Company's Operations Manual especially with reference to SOP etc.
- v. DoA,GoMP/ other Sate Govt operators may provide information regarding the airfields they operate into in their Company Operations Manual or any other document for their flight crew to refer to and special procedure if required for any airfield.
- vi. DoA, GoMP/ other State Govt operators should clarify if the flight crew are permitted to use Instrument Approach charts issued by the defence authorities.
- vii. DoA, GoMP should assign responsibility to ensure that the CCTV cameras are always functional while the staff members undergo a Breath Analyser examination as required by the DGCA CAR. Further DoA, GoMP may like to carry out the Breath Analyser examination for the flight crew under CCTV camera when operating out of base station while flying VIP's.

4.2 Indian Air Force

- i. IAF authorities may consider a video recording of all take-offs and landings of civil aircraft as laid down in the DGCA Air Safety Circular as carried out for IAF operations.
- ii. IAF authorities may consider video recording the ARFF (Search and Rescue) activities post an accident as per DGCA Air Safety Circulars.
- iii. IAF authorities may consider implementing an operational check of the CCTV cameras whenever there is a shift change of ATC staff to ensure all the take-offs and landings are recorded.
- iv. IAF authorities may like to review their internal processes to ensure important items which have a direct bearing on safety during aircraft operations are included in audits and may define specific timelines for rectification of critical components which have a direct bearing on safety of operations of aircraft.

- v. 'Safety Critical' items must be inspected by the SATCO as a part of his/her duty daily.
- vi. Post an aircraft accident all personnel providing Air Traffic Services, should be subjected to a Breath-Analyser examination, followed with blood and a Urine test to check for the presence of alcohol and drugs if prima facie the ATC has a role to play in the accident.
- vii. IAF authorities may like to educate staff involved in safety critical functions about the importance of managing their personal rest periods properly.
- viii. IAF authorities may like to introduce a training program for the ATC staff similar to CRM for flight crew which addresses issues like Communication, SOP's, Assertiveness, Fatigue, Workload Management etc.
- ix. IAF authorities should during their surveillance/ audits ensure compliance with relevant SOP including "Change of Runway Checklist".

4.3 DGCA

- DGCA may advise all State Governments operating fixed wing aircraft / helicopters to prepare an SOP as per AIC 7 of 2021 (revised to AIC 11 of 2021, dated 9th July 2021) for carriage of Cargo in passenger compartment at the earliest.
- ii. DGCA may consider including a provision in AIC 7 of 2021 (revised to AIC 11 of 2021, dated 9th July 2021) the Emergency use of the State Government aircraft for relief / humanitarian cargo operations at short notice till such time that their SOPs for carriage of Cargo in the passenger compartment are approved by the DGCA office.
- iii. DGCA may ensure that all State Government operators comply with the requirements of DGCA CAR Section 7 Series B Part XVII (Para 3.4) for Recurrent Training.
- iv. The DGCA office may relook into the issue of granting any exemptions to State Government operating flight crew {DGCA CAR Section 7, Series B, Part XVII Para 3.4 (effective 01Oct 2016)} in matters pertaining to simulator training wrt "Pilot Proficiency Checks" which has a direct impact on safety in operations. Particularly when they are involved in flying VIP's.

- v. DGCA may advise State Govt operators to carry out a Safety Risk Assessment (SRA) to all airfields they operate into and review the SRA every 3 years or if there is any major change demanding a review SRA as part of their Safety Management System.
- vi. DGCA may ensure all the 'document requirements' as per Section 2 Series X Part VII Issue 2 Rev 7 are met before an operator is given permission to fly an aircraft in Indian airspace.
- vii. DGCA may mandate camera recording of Breath Analyser Examination for all GA operator flight crew before commencing any flight duty from their base station.
- viii. DGCA may mandate installation of DFDR or any retrievable data recording device as per DGCA CAR for General Aviation including State Govt Aircraft carrying VIP's irrespective of the 'All Up Weight' of the aircraft like a Co-pilot is mandated even on aircraft less than 5700 kgs while carrying VIP's.
- ix. DGCA may like to carry out 'Regulatory Audit & Main Base Inspection' in addition to the 'Surveillance of specific areas' of State Govt operator's as they are involved in carrying VIP passengers like it is done for the 'Scheduled Operator's' to ensure major issues affecting safety are trapped early enough to avoid an occurrence. These audits may be in line with the International Best Practices.
- x. The DGCA may like to increase the frequency of Surveillance for General Aviation / State Government operators to ensure compliance with the contents of their Operations Manual in addition to the laid down DGCA requirements.
- xi. DGCA may like to enhance their oversight on Training Organizations which are imparting Ground training like Recurrent Annual Aircraft Technical, CRM, Human Factors etc. to General Aviation operators including State Government to ensure quality and standards.
- xii. GPWS Training DGCA OC 02 of 2017: DGCA may like to check how are the State Govt operators complying with the practical GPWS/EGPWS training requirements when the IR/PPC is being conducted in the aircraft.
- xiii. DGCA may cross-check in their surveillance/ audits that all General Aviation / State Govt operators provide information regarding the airfields they operate into in their Company Operations Manual or any other document including special procedure if required for any airfield.
- xiv. DGCA may apprise its Principal Operations Inspector (POI) to thoroughly scrutinize the organisation's Operations Manuals before approval is granted in order to ensure that the

- requirements laid down in the manuals meet the requirement of DGCA in the category applicable to the operator.
- xv. DGCA may, while nominating an individual as an 'Accountable Manager' (AM), conduct an orientation course for the AM to know the requirements and understand their responsibilities rather than leaving it to the individual or the organization. Further DGCA may choose to create an E-Module in this regard.
- xvi. DGCA may like to formulate a methodology to apprise the Defense authorities on a periodic basis about all the DGCA requirements wrt to Aerodrome Standards, Videography of ARFF activity post an accident, Blood & Urine test of the surviving flight crew after the accident.
- xvii. The DGCA during Surveillance may like to cross check the process by which how all operators procure the current Defence Instrument Approach charts from the defence authorities, and ensure that the operators carry out a gap analysis to highlight the differences between the Defence approach charts and the regularly used instrument approach charts like Jeppesen etc. and further ensure the flight crew are competent to use the said charts.
- xviii. The DGCA may ensure that all instrument approach charts published by the Defence authorities are made available in AIP India to ensure that current charts are used by the flight crew.
- xix. The DGCA may issue guidelines to all operators including General Aviation/State Governments operators to clearly define the role of "Pilot Monitoring" for dual pilot operations. The contents of the Flight Safety Foundation "A Practical Guide to Improving Flight Path Monitoring" may be used as reference material.
- xx. Reference the DGCA Air Safety Report of 2020, wherein risk was identified in General Aviation/ State Government operations, DGCA may like to carryout a one time exercise to check how many "State Govt" flight crew undergo a Recurrent Training on Simulator as per the laid down guidelines of the DGCA CAR.

Interim Recommendation released by the Investigation Team during the course of the Investigation.

- 1. During the "Night" time, flight crew should preferably carry out an "Instrument approach" preferring the ILS and if ILS is not available a non-precision (CDFA) approach should be carried out. Visual approach should be given the last preference (except while conducting training flights to build proficiency in visual approach).
- 2. During night time in case the flight crew chooses to carry out a visual approach, then the approach should be carried out after coming overhead.
- 3. Flight crew should utilize all available landing aids (like ILS, Non-Precision approach profile) to support the approach or follow the guidance of PAPI/ VASI till crossing the runway threshold.

The above recommendation was released by the DGCA as a Safety Bulletin 1 of 2021 dated 15th June 2021.

Capt. Dhruv Rebbapragada Investigator-In-Charge Mr. Dinesh Kumar Investigator

Dated: 24.01.2022

Place: New Delhi

APPENDICES

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Appendix 'A': Certificate of Airworthiness / Operating Permit

ਚo /No: 7362



ना.वि. 23 / C.A. 23

भारत / INDIA

नागर विमानन महानिदेशालय / DIRECTORATE GENERAL OF CIVIL AVIATION उडन-योग्यता प्रमाण-पत्र / CERTIFICATE OF AIRWORTHINESS

| राष्ट्रीयता तथा पंजीकरण चिन्ह / Nationality and Registration Mark | विमान का निर्माता तथा विमान निर्माता द्वारा विमान Manufacturer and Manufacturer': of Aircraft | विमान क्रम स० / Aircraft Serial No | |
|---|---|--|--------|
| VT- MPQ | TEXTRON AVIATION INC. ONE CESSNA BOULEVARD WICHITA, KS 67215 | | BY-373 |
| | SUPER KING AIR B20 | | |
| वर्ग/Category: | | NORMAL | |
| खप-प्रभाग /Sub Division | | PASSENGER | |
| आवश्यक न्यूनतम कर्मीदल / Minimum Crew Necessary: | | ONE | |
| प्राधिकृत अधिकतम कुल भार / Maximum All-Up-Weight Authorized: | | 5670 KG | |

इस विमान का परिचालन इस विमान के संबंध में जारी की गयी अनुमोदित उड़ान नियमावली तथा उसमें किये गये उत्तरवर्ती संशोधनों के अनुसार किया जायेगा । यह उड़ान नियमावली प्रमाण-पत्र का एक भाग समझा जायेगा तथा विमान में जायेगा ।

This aircraft is to be operated in accordance with the approved Flight Manual and its subsequent amendments, issued in respect of this aircraft. The Flight Manual shall form a part of this Certificate of Airworthiness and shall be carried on board.

यह उड़न-योग्यता प्रमाणपत्र उपर्युक्त विमान जिसे पूर्वोक्त शर्तो एवं सम्बद्ध परिचालन परिसीमाओं के अनुरूप सांधारित और प्रचालित किये जाने पर उङ्न-योग्य समझा जाता है, उसके लिए **7** दिसम्बर, **1944** के अन्तराष्ट्रीय नागर विमानन विषयक अभिसमय, तथा समय-समय पर यथा संशोधित विमान नियमावली, 1937, के अनुसार जारी किया जाता है ।

This Certificate of Airworthiness is issued pursuant to the Convention on International Civil Aviation dated the 7th December, 1944, and the Aircraft Rules, 1937 as amended from time to time, in respect of the above mentioned aircraft which is considered to be airworthy when maintained and operated in accordance with the foregoing and the pertinent operating limitations.

यदि उपरोक्त अनिवार्य शर्ते पूरी कर दी गयी हैं तो, यह प्रमाण-पत्र उड़न-योग्यता पुनरावलोकन प्रमाण-पत्र की वैद्यता रहने तक वैध रहेगा बशर्ते कि इस प्रमाण पत्र को वापस नहीं ले लिया जाता अथवा निलम्बित नहीं कर दिया जाता ।

This Certificate of Airworthiness shall remain valid, subjected to the above compulsory conditions being fulfilled along with valid Airworthiness Review Certificate, unless withdrawn, or suspended.

> GOVT OF

जारी करने की तारीख / Date of issue: 3rd November, 2020

नई दिल्ली / New Delhi

हस्ताक्षर /Signature

नाम /Name (Sandhya Saxena)

पदनाम/मोहर/Designation/Seal (DDAW

मोहित जैन Mohit Jain

सहायक निदेशक (उड्नयोग Assistant Director of Airworthiness कार्यालय उपनिदेशक (उड्डनयोग्यता)

O/o Deputy Director of Airworthiness नागर विमानन विभाग, भारत सरकार Civil Aviation Department, Govt. Of India राजा भोज एयरपोर्ट/ Raia Bhoj Airport भोपाल-462030 Hhopal-462030

OPERATING PERMIT

OP. No.07/2012

Government of Madhya Pradesh, Raja Bhoj International Airport, Bhopal-462030.

The following aircraft can be operated under the authority of this authorization.

| Sl. No. | Aircraft Registration | Type of Aircraft | Sl. No. of Aircraft | Seating Capacity | Signature |
|------------|--------------------------|--------------------------|------------------------|---------------------|----------------|
| 1. | VT-MPR | EC155 B1 | 6938 | 06 | |
| 2. | VT-MPQ | Super King Air B200GT | BY-373 | 09 | CONTRA HEITARD |

Myrtial.

मोहित जेन
Mohit Jain
सहायक निदेशक (उड्डबयोज्यता)
Assistant Director of Airworthiness
कार्यालय उपनिदेशक (उड्डबयोज्यता)
O/o Deputy Director of Airworthiness
नागर विभानन विभाग, भारत सरकार
Civil Aviation Department, Govt. Of India
राजा भोज एयरपोर्ट/ Raja Bhoj Airport
भेगान-462030/Bhopal-462030

Appendix 'B' : Aircraft Station Licence



भारत सरकार Government of India

संचार एवं सूचना प्रोद्योगिकी मंत्रालय Ministry of Communications

बेतार आयोजना एवं समन्वय स्कंध Wireless Planning and Co-ordination Wing

वायुयान स्टेशन अनुज्ञप्ति AIRCRAFT STATION LICENCE LICENCE DE STATION D AERONEF LICENCIA DE LA ASTACION DE AERONAVE

30-09-2025 तक विधिमान्य जब तक कि और आगे नवीनीकृत नहीं । Valid upto 30-09-2025 unless further renewed.

अनुसूची सं 002 अनुज्ञप्ति सं A-003/WRLO-20 से उपाबद्व । Schedule No. 002 Annexed to License No. A-003/WRLO-20

| 1. अनुज्ञप्तिधारी का नाम और पता Name and address of licensee | Government of Madhya Pradesh Directorate of Aviation State Hangar Raja Bhoj International Airport Bhopal 462030 | | |
|---|---|--------------------|--|
| 2. (i) संज्ञा चिन्ह या पहचान के अन्य चिन्ह Call sign or other identification | VT-MPQ | 5 - 7j. | |
| (ii) सेलेक्टिव काल सं, यदि कोई हो Selective call No., if any. | | LORIZ ÓMV | |
| 3. किस प्रकार की सेवा की गई Nature of Service performed | Restricted Correspondence. | Section 19 (19 cm) | |

अरविन्द सरोज / ARVIND SAROJ पहुनगोग्यता अधिकारो / Ainworthiness Office प्राप्त अधिकारो / Ainworthiness Office प्राप्त अधिकारो / Ainworthiness Office

4. अनुजापित उपकरण का वर्णनः

Description of licensed apparatus

क - रेडियो संचार प्रेषित्र

A - Radiocommunication Transmitters

| | विनिर्माता Manufacturer | टाइप संख्या Type No. | निर्गम निर्धारण शक्ति Rated Output Power | आवृति परिसर Frequency Range | उत्सर्जन Emission | आवृति सहन Frequency Tolerance |
|-------------------|----------------------------|-------------------------|---|--------------------------------|----------------------|--|
| मुख्य Main | Rockwell Collins | VHF - 4000 Qty: 1 | 18 W | 118.00 to 136.99 MHz | A3E | ± 0.0005% |
| आपाती Stand-by | Rockwell Collins | VHF - 4000 Qty: 1 | 18 W | 118.00 to 136.99 MHz | A3E | ± 0.0005% |

ख - रेडियो संचार अभिग्रहित्र

B - Radiocommunication Receivers

| | विनिर्माता Manufacture | टाइप संख्या Type No. | आवृति परिसर Frequency Range |
|-------------------|---------------------------|-------------------------|--------------------------------|
| मुख्य Main | Rockwell Collins | VHF - 4000 Qty: 1 | 118.00 to 136.99 MHz |
| आपाती Stand-by | Rockwell Collins | VHF - 4000 Qty: 1 | 118.00 to 136.99 MHz |

अरविन्य तेप ते /ARVIND SAROJ उड़नथोग्यता अधिकारा , Airworthiness Officer उपमहानिदशक भागर नेमानन (प.से.) का कार्यालय O/o Dy. Director General of Civil Aviation (WR) भारत सरकार / Govt. of India विले पार्ले (पूर्व), मुंबई / Vile Parle (E), Mumbai - 99 3

ग - रेडियो मार्ग निर्देशन संघित्र :

C - Radio Navigation Apparatus:

| | Will STATE | | | | |
|-----|-------------------------------------|---------------------------|-------------------------|---|--|
| | | विनिर्माता Manufacture | टाइप संख्या Type No. | आवृति परिसर Frequency Range | |
| 1. | Automatic Direction Finder | Rockwell Collins | NAV-4000 Qty: 1 | 0.190 - 1.7995 MHz and 2.088 - 2.094 MHz | |
| 2. | ILS - Localizer Receiver | Rockwell Collins | NAV-4000 Qty: 1 | 108.10 - 111.950 MHz | |
| 3. | ILS - Localizer Receiver | Rockwell Collins | NAV-4500 Qty: 1 | 108.10 - 111.950 MHz | |
| 4. | ILS - Glide path Receiver | Rockwell Collins | NAV-4000 Qty: 1 | 329.15 - 335.00 MHz | |
| 5. | ILS - Glide path Receiver | Rockwell Collins | NAV-4500 Qty: 1 | 329.15 - 335.00 MHz | |
| 6. | ILS - Marker Receiver | Rockwell Collins | NAV-4000 Qty: 1 | 75 MHz | |
| 7. | ILS - Marker Receiver | Rockwell Collins | NAV-4500 Qty: 1 | 75 MHz | |
| 8. | VOR Receiver | Rockwell Collins | NAV-4000 Qty: 1 | 108.00 - 117.950 MHz | |
| 9. | VOR Receiver | Rockwell Collins | NAV-4500 Qty: 1 | 108.00 - 117.950 MHz | |
| 10. | Weather Radar | Rockwell Collins | TWR-850 Qty: 1 | 9343.85 ± 1.8 MHz | |
| 11. | DME Interrogator | Rockwell Collins | DME- 4000 Qty: 1 | 960 - 1215 MHz | |
| 12. | ATC Transponder | Rockwell Collins | TDR - 94D Qty: 2 | Tx: 1090 ± 1.0 MHz Rx: 1030 ± 0.2 MHz | |
| 13. | Radio Altimeter | Rockwell Collins | ALT-4000 Qty: 1 | 4.2 - 4.4 GHz | |
| 14. | GPS Receiver | Rockwell Collins | GPS-4000S Qty: 1 | 1575.42 MHz | |
| 15. | Emergency Locator Transmitter | Artex | C406-N Qty: 1 | 121.5 MHz ± 6 kHz, 243 MHz ± 12 kHz and 406.028 MHz ± 1 kHz | |
| 16. | TCAS | Rockwell Collins | TTR - 4100 Qty: 1 | Tx: 1030 MHz Rx: 1090 MHz | |
| 17. | SATCOM | СОВНАМ | AVIATOR 200 Qty: 1 | Tx: 1626.5 - 1660.5 MHz Rx: 1525.0 - 1559.0 | |

अरबिन्द सरोज / ARVIND SAROJ जड़नयोग्यता अधिकारी / Anworthiness Office जपगहानिदेशक नागर विमानन (प.हो.) ध्वा कार्योच्य O/o Dy. Director General of Civil Aviation (WD) भारत सरकार / Govt. of India विले पार्ले (पूर्व), मुंबई /Vile Parle (E), Mumbai 099 5. प्राधिकृत आवृति कर्मीमंडलः-Authorized Frequency Complement:

प्रचालन की आवृतियाँ, उत्सर्जन और घंटे वे होंगे जो समुचित सिविल विमानन प्राधिकारियाँ द्वारा समय-समय पर प्राधिकृत किये जाएं। Frequencies, emissions and hours of operation shall be as authorized from time to time by the appropriate Civil Aviation authorities.

6. प्रमाणित प्रचालकः Certified Operators:

वाय्यान स्टेशन के प्रचालक की अर्हतॉए वे होगीं जो अन्तर्राष्ट्रीय संचार युनियन के अघतन रेडियो विनिमय में

The operator of the aircraft station shall possess the qualifications as prescribed in the Radio Regulation, in vogue, of the International Telecommunication Union.

भारतीय नागरिक से भिन्न कोई भी व्यक्ति भारत में रजिस्ट्रीकृत वायुयान पर रेडियो टेलिफोन/रेडियो टेलिग्राफी उपकरण का प्रचालन केन्द्रीय सरकार की पूर्व अनुजा के बिना नहीं करेगा। No person other than an Indian Citizen shall operate the Radio Telephony / Radio Telegraphy apparatus on board Indian Registered aircraft without the prior permission of the Central Govt.

7. स्टेशन निम्नलिखित कार्य करने के लिये अन्जापित है:-The station is licensed to:

वैमानिक चल सेवा में स्थल और गश्ती स्टेशनों को संदेश भेजना और वहाँ से संदेश प्राप्त करना।

Transmit to and receive from land and mobile stations in the aeronautical mobile service.
(ii) वायु स्टेशनों के लिए सामान्य रूप से अभिग्रहण के लिए अभिप्रेत विशेष सेवा स्टेशनों और रेडियो यान निदेशन स्टेशनों से भेजे गये संदेशों को प्राप्त करना। Receive messages sent from special service stations and radio navigation stations meant for general

reception for aircraft stations. (iii) किसी स्टेशन से ऐसे प्रेषण प्राप्त करना जो एकल रूप से वायुयान से क्षेमपूर्ण निर्देशन के प्रयोजन के

लिए हों।

Receive transmission from any station solely for the purpose of safe navigation of the aircraft.
(iv) ऐसी आपात स्थिति के दौरान जिसमें कार्मिकों को या यान के संचालन में खतरा हो, ऐसे किसी अन्य स्टेशन को संदेश अंजना या वहाँ से संदेश प्रांप्त करना,जिनके साथ संचार स्थापित करना वायुयान का कमाण्डर Transmit to and receive messages during emergency involving danger to life of personal or to navigation from

any other station with which the commander of the aircraft considers that communication is desirable.

8. स्टेशन को अन्तर्राष्ट्रीय संचार युनियन के अघतन रेडियो विनिमय में उल्लेखित दस्तावेज उपलब्ध कराये जॉए। The station shall be provided the documents specified in the Radio Regulations, in vogue, of the Internatinal Telecommunication Union.

> संचार एवं सूचना प्रोदयोगिकी मंत्रालय, भारत सरकार दवारा निकाली गई। Issued by the Ministry of Communications, Government of India.

दिनॉक:

01-10-2020

Date:

01-10-2020

अरविन्द सरोज / ARVIND SAROJ उड़नवात्यता आध्यारं / Airworthiness Officer उङ्गदाग्यता आइ.इ.स. / Airwonnness Officer उपमहाभिश्यक मागर विभागन (प् हो.) का कार्यालय O/o Dy. Director General of Civil Aviation (WR) भारत सरकार / Govt. of India विले पॉर्ल (पूर्व), मुंबई /Vile Parle (E), Mumbal - 99 (Gaurav D. Gupta)

Deputy Wireless Adviser उप दतार सत्तानकार

Deputy Wireless Adviser संवार अपास्य Ministry of Communication

क्षेपिय अनुवादित कार्यालय, मुंबई Regional Coansino Office, Mumbal

Appendix 'C': MET Folder



INDIA METEOROLOGICAL DEPARTMENT FLIGHT FOLDER

METEOROLOGICAL DATA FOR FLIGHT VTMPQ VAID-VIGR DOF 06 MAY 2021

Departure VAID (DEVI AHILYABAI HOLKAR)

Destination VIGR (GWALIOR)

Date Thu May 6 14:06:02 2021Z

ETD 1400Z ETE 0100 Username gmrgroup

| Weather Codes and Symbols | | | | | |
|--|----------------|--|--|---|--|
| QUALIFIER | | WEATHER PHENOMENA | | | |
| Intensity | Descriptor | Precipitation | Obscuration | Other | |
| - Light (no indicator) Moderate + Heavy VC - In the vicinity WI - Shallow BC - Patches DR - Low drifting BL - Blowing SH - Shower(s) TS - Thunderste FZ - Freezing PR - Partial | | DZ - Drizzle RA - Rain SN - Snow SG - Snow grains IC - Ice crystals PL - Ice Pellets GR - Hail GS - Small hail and/or snow pellets | BR - Mist FG - Fog FU - Smoke VA - Volcanic ash DU - Dust (widespread) SA - Sand HZ - Haze | PO - Dust/sand whirls SQ - Squalls FC - Funnel cloud(s) (tornado or waterspout SS - Sandstorm DS - Duststorm | |
| SIGNIFICANT WEATHER SYMBOLS | | | | | |
| Severe Icing | ₩ Moderate I | Moderate Icing Severe Turbulence Moderate turbulence | | | |
| 6 Tropical Cyclone | "Elna" Volcano | | | | |
| Tropopause Low | 450 Tropopaus | Tropopause Height Tropopause High | | | |
| The double bar denotes changes of Level by 3000 or less and/or wind speeds by 37Km/h (20Kt) | | | | | |
| Short feather - 5 knots Long feather - 10 knots Triangle - 50 knots | | | | | |

Aerodrome Meteorological Office Delhi

IGI Airport

Tel: + 91 11 2560168, + 91 11 25652398

Fax: + 91 11 25652398

E-mail: amss20042000@yaoo.co.in

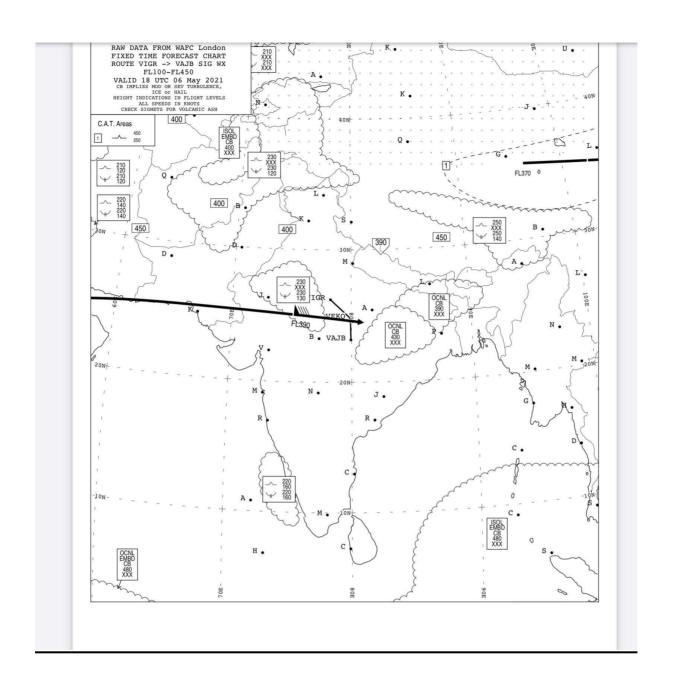
Aerodrome Meteorological Office Chennai

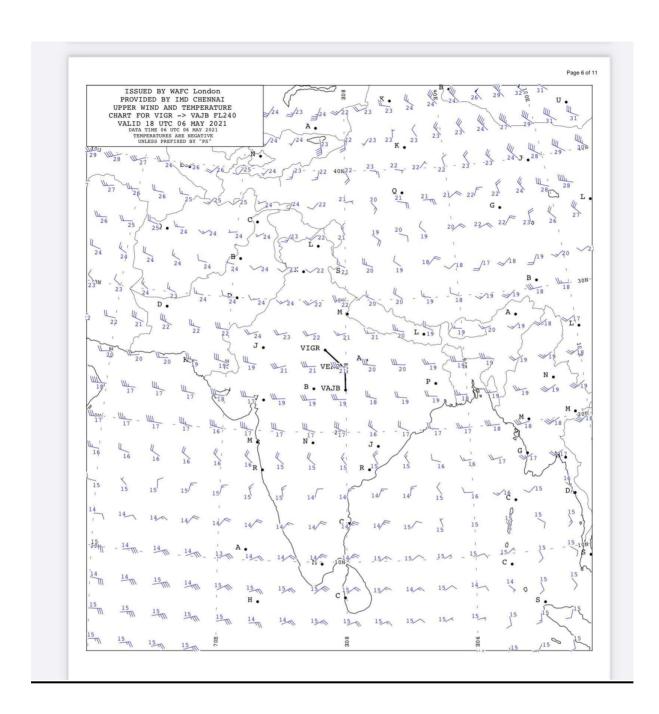
Chennai Airport Tel: + 91 44 22560168

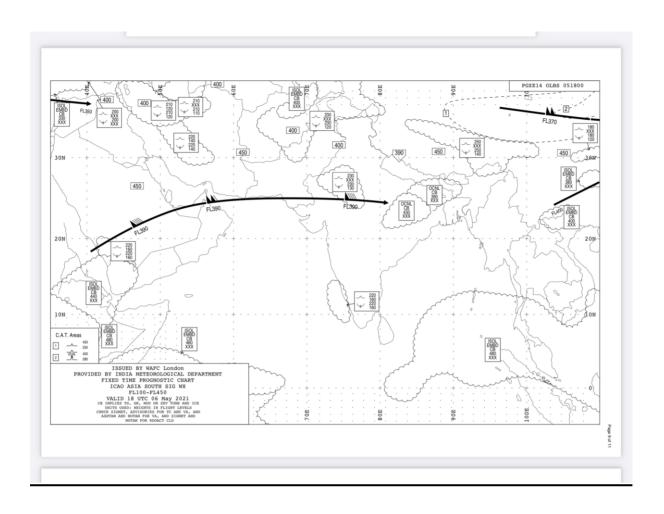
Fax: + 91 44 22560790

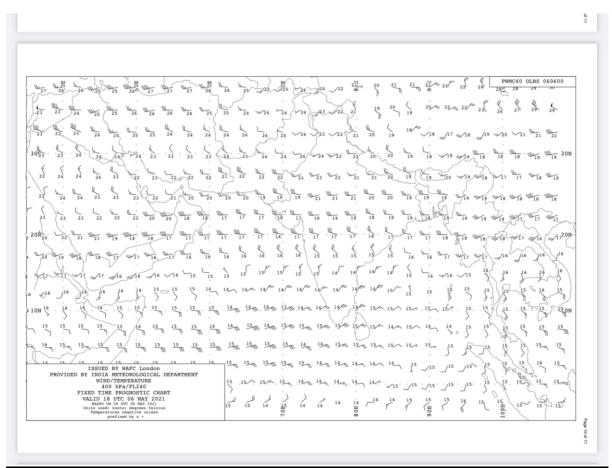
E-mail: amochennai@gmail.com

Generated by NetSys International









Appendix 'D': CFP and Fuel Chit

| MAIN ROUTE : FL270 IID W10N GWA PIC: FO COMPUTED FUEL : 2000 LBS BLOCK FUEL : 871 LBS MIN. TRIP FUEL : 1110 LBS TAKE OFF FUEL : 1910 LBS MIN. TRIP FUEL : 3672 LBS LANDING FUEL : 1129 LBS TOP CLIMB TEMP : FL 270 (ISA: -38°C) WIND : 14KT TAIL (277°,052) | VTMPQ (BE20) 06MAY21 N. | AV LOG/ OPS FPL FOR ETD 1400Z (ETA 1 | 459Z) |
|--|--|---|---|
| PIC: FO COMPUTED FUEL: 2000 LBS | DEP : VAID - INDORE DEST : VIGR - GWALIOR | | |
| COMPUTED FUEL 2000 LBS | MAIN ROUTE : FL270 IID W10N GWA | | |
| MIN. TRIP FUEL: 1110 LBS | PIC: | FO | |
| TAXI | COMPUTED FUEL: 2000 LBS MIN. TRIP FUEL: 1110 LBS MAX. TRIP FUEL: 3672 LBS TOP CLIMB TEMP: FL 270 (ISA: -38°C) | TAKE OFF FUEL : LANDING FUEL : | 1910 LBS 1129 LBS |
| TRIP : 781 LBS | PLAN TIME & FUEL | PLAN WT (in LB | 3S) |
| FL WC TIME TRIP CHOCKS ON: LANDING: FL 230 T11 732 LBS CHOCKS OFF: AIRBORNE: FL 250 T13 0H59M 661 LBS CHOCKS OFF: AIRBORNE: FL 270 T14 691 LBS BLOCK TIME: FLT TIME: FL 290 T15 0H59M 671 LBS BLOCK FUEL: FLT TIME: FL 310 T15 657 LBS BLOCK FUEL: FIC-ADC: ATC CLEARANCE: DEP ATIS: DEST ALTN ATIS: U1: VR: V2: VFTO: VREF: VREF: I certify that all my licenses, ratings etc are current / valid and I am legally/ medically fit for operating flight. I meet the qualification requirements to operate to concerned airfields as per category/routes indicated per OM D. I have read and understood the operation manual, OPS supplements, emails, NOTAMS and required compliance. (cars, circulars, aips, etc.) BA test complied as per car section | TRIP : 781 LBS CONTINGENCY 5% : 39 LBS FIRST ALTN FUEL : 562 LBS SECOND ALTN FUEL : 552 LBS FINAL RESERVE FUEL : 200 LBS ADDITIONAL / HOLD : 890 LBS | LOAD : ZERO FUEL : 8618 LB T.OFF WT : 10528 LB LAND WT : 9837 LB ALTN : 139NM MIN DI FIRST ALTN ROUTE : GW/ | SS SS SS VERT FUEL: 762 LBS A AVLEL VEGLU JJP |
| FL WC TIME TRIP CHOCKS ON: LANDING: FL 230 T11 | | ACTUALS | |
| FL 310 T15 657 LBS BLOCK FUEL: FIC-ADC: ATC CLEARANCE: DEP ATIS: DEST ALTN ATIS: VI: VR: V2: VFTO: VREF: I certify that all my licenses, ratings etc are current / valid and I am legally/ medically fit for operating flight. I meet the qualification requirements to operate to concerned airfields as per category/routes indicated per OM D. I have read and understood the operations manual, OPS supplements, emails, NOTAMS and required compliance. (cars, circulars, aips, etc).BA test complied as per car section | FL 230 T11 732 LBS FL 250 T13 0H59M 661 LBS FL 270 T14 691 LBS | CHOCKS OFF: | AIRBORNE : |
| DEP ATIS: ARR ATIS: DEST ALTN ATIS: VI: VR: V2: VFTO: VREF: I certify that all my licenses, ratings etc are current / valid and I am legally/ medically fit for operating flight. I meet the qualification requirements to operate to concerned airfields as per category/routes indicated per OM D. I have read and understood the operations manual, OPS supplements, emails, NOTAMS and required compliance. (cars, circulars, aips, etc).BA test complied as per car section | FL 310 T15 657 LBS | BLOCK FUEL : | FIC-ADC : |
| V1:VR:V2:VFTO:VREF:VFTO:VREF:Vrequirements to operate to concerned airfields as per category/routes indicated per OM D. I have read and understood the operations manual, OPS supplements, emails, NOTAMS and required compliance. (cars, circulars, aips, etc).BA test complied as per car section | DEP ATIS : ARR ATIS : | | |
| I certify that all my licenses, ratings etc are current / valid and I am legally/ medically fit for operating flight. I meet the qualification requirements to operate to concerned airfields as per category/routes indicated per OM D. I have read and understood the operations manual, OPS supplements, emails, NOTAMS and required compliance. (cars, circulars, aips, etc).BA test complied as per car section | DEST ALTN ATIS : | | |
| requirements to operate to concerned airfields as per category/routes indicated per OM D. I have read and understood the operations manual, OPS supplements, emails, NOTAMS and required compliance. (cars, circulars, aips, etc).BA test complied as per car section | V1: VR: V2 | 2: VFTO: | VREF: |
| | requirements to operate to concerned airfields as p | er category/routes indicated per OM D. I have re equired compliance. (cars, circulars, aips, etc).B. | ead and understood the operations |

| | | | | | | | | | | | | | | VAI | D - VI | GR | VTMPQ |
|-------------------------|-------------|------|-----|---------|------|----------|--------------|-----|-----|-----|-----|------|------|------|--------|------------|----------------|
| | | | | | ١ | WIND | | SPD | KT | DIS | ΓΝΜ | FUEI | LB | TIME | | | |
| WAYPOINT | AIRWAY | HDG | CRS | ALT | СМР | DIR/SPD | ISA | TAS | GS | LEG | REM | USED | REM | LEG | ЕТЕ | ETA ATA | ACTUAI FUEL |
| VAID | | - | - | 1854 | - | 1 | +24 | 0 | 0 | - | 281 | 90 | 1910 | 1 | 0:59 | | |
| IID INDORE 116.7 | DCT | 244 | 242 | 3200 | H11 | 275/013 | +24 | 163 | 152 | 1 | 280 | 100 | 1900 | 0:00 | 0:59 | | |
| MUBDO | W10N | 067 | 068 | FL161 | T13 | 260/013 | +17 | 172 | 185 | 18 | 262 | 191 | 1809 | 0:06 | 0:53 | | |
| -TOC- | W10N | 063 | 068 | FL270 | T28 | 276/031 | +13 | 197 | 225 | 24 | 238 | 267 | 1733 | 0:06 | 0:47 | | |
| OSEPU | W10N | 063 | 068 | FL270 | T47 | 276/054 | +13 | 294 | 340 | 30 | 208 | 321 | 1679 | 0:06 | 0:41 | | |
| BPL BHOPAL 117.1 | W10N | 063 | 068 | FL270 | T46 | 276/054 | +13 | 294 | 341 | 21 | 187 | 359 | 1641 | 0:03 | 0:38 | | |
| 100-BILAN | W10N | 006 | 016 | FL270 | T4 | 276/053 | +13 | 294 | 299 | 6 | 181 | 372 | 1628 | 0:02 | 0:36 | | |
| -TOD- | W10N | 005 | 014 | FL270 | Т2 | 278/049 | +12 | 295 | 297 | 95 | 86 | 566 | 1434 | 0:19 | 0:17 | | |
| BILAN | W10N | 008 | 016 | FL254 | T13 | 276/038 | +12 | 284 | 297 | 5 | 81 | 576 | 1424 | 0:01 | 0:16 | | |
| GWA GWALIOR 112.8 | W10N | 012 | 014 | 700 | T4 | 257/013 | +15 | 287 | 291 | 81 | - | 780 | 1220 | 0:16 | 0:00 | | |
| VIGR | DCT | 160 | 163 | 617 | Н1 | 080/012 | +19 | 284 | 283 | 0 | - | 781 | 1219 | 0:00 | - | | |
| Alternate route | e for VIGR, | VIJP | Rou | ite GWA | AVL | EL VEGLU | J JJP | | | | | | | | | | |
| GWA GWALIOR 112.8 | DCT | 347 | 343 | 800 | T1 | 079/012 | +19 | 166 | 167 | 1 | 138 | 92 | 1127 | 0:00 | 0:33 | | |
| -TOC- | DCT | 298 | 299 | FL120 | Н2 | 234/003 | +19 | 176 | 174 | 13 | 125 | 171 | 1048 | 0:05 | 0:28 | | |
| AVLEL | DCT | 295 | 298 | FL120 | H14 | 248/020 | +14 | 273 | 259 | 51 | 74 | 325 | 894 | 0:12 | 0:16 | | |
| VEGLU | DCT | 268 | 269 | FL120 | H18 | 245/020 | +14 | 272 | 254 | 37 | 37 | 440 | 779 | 0:09 | 0:07 | | |
| -TOD- | DCT | 267 | 270 | FL120 | Н8 | 207/018 | +14 | 272 | 264 | 3 | 34 | 448 | 771 | 0:00 | 0:07 | | |
| JJP JAIPUR 112.9 | DCT | 271 | 270 | 1700 | Н7 | 325/008 | +17 | 284 | 277 | 32 | 2 | 555 | 664 | 0:07 | 0:00 | | |
| VIJP | DCT | 270 | 266 | 1268 | Н2 | 351/021 | +19 | 277 | 275 | 2 | - | 562 | 657 | 0:00 | - | | |
| Alternate route | e for VIGR, | VILK | Ro | ute GW | A OM | KOP PAKS | SI LK | N | | | | | | | | | |
| GWA GWALIOR 112.8 | DCT | 347 | 343 | 800 | T1 | 079/012 | +19 | 166 | 167 | 1 | 152 | 92 | 1127 | 0:00 | 0:32 | | |
| -TOC- | DCT | 057 | 057 | FL130 | Т6 | 239/005 | +18 | 175 | 181 | 15 | 137 | 177 | 1042 | 0:05 | 0:27 | | |
| OMKOP | DCT | 056 | 057 | FL130 | T20 | 249/021 | +13 | 276 | 296 | 39 | 98 | 280 | 939 | 0:08 | 0:19 | | |

12:51 Sat 11 Sep

X FLIGHT FOLDER OF VTMPQ VABP-VAAH-VAID-VIGR-VAJB-VABP D...

| lo) | |
|-----|--|
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| | | | | | , | WIND | | SPD | KT | DIST | ГИМ | FUE | L LB | TIME | | | VTMPQ |
|-------------------------|-----------------|-----|-----------|-------|---------------|---------|------------|-----|-----|----------|-----------|------|--------------|------|------------|------------|---------|
| WAYPOIN' | T AIRWAY | HDG | CRS | ALT | СМР | DIR/SPD | ISA | TAS | GS | LEG | REM | USED | REM | LEG | ЕТЕ | ETA ATA | |
| -TOD- | DCT | 090 | 090 | FL130 | T20 | 274/020 | +13 | 275 | 295 | 54 | 44 | 420 | 799 | 0:11 | 0:08 | | |
| PAKSI | DCT | 091 | 090 | FL120 | T20 | 268/021 | +13 | 295 | 315 | 3 | 41 | 428 | 791 | 0:00 | 0:08 | | |
| LKN LUCKNOW 117.4 | / DCT | 090 | 090 | 400 | T21 | 266/010 | +17 | 284 | 306 | 40 | 1 | 549 | 670 | 0:08 | 0:00 | | |
| VILK | DCT | 288 | 288 | 406 | Т3 | 071/004 | +17 | 245 | 249 | 1 | - | 552 | 667 | 0:00 | - | | |
| DEP | Airport VAID | ЕТА | - | ATIS | \rightarrow | TWR/CTA | .F 22.8 | | CL | R N/A | GND N/ | - | ELEV 1854 | _ | ONGE 25 | EST RV | 9035 ft |
| | Airport | ETA | | + | \rightarrow | | | | CL | R | GND | ' ' | ELEV | | ONGE | STRV | |
| DEST | VAID | 14 | - 159Z | N/ | - | | 22.7 | | + | N/A | N/ | - | 617 | _ | 23 | \dashv | 8971 ft |
| | | | | | | | | | | | | | | | | | |

12:51 Sat 11 Sep

X FLIGHT FOLDER OF VTMPQ VABP-VAAH-VAID-VIGR-VAJB-VABP D...

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| | | | | | | | | | | | | | | VAII | D - VI | GK | VIMPQ |
|-------------------------|--------|-----|-----|-------|-----|---------|-----|-----|-----|-----|-----|------|-----|------|--------|------------|----------------|
| | | | | | \ | WIND | | SPD | KT | DIS | ΓΝΜ | FUEI | LLB | TIME | | | |
| WAYPOINT | AIRWAY | HDG | CRS | ALT | СМР | DIR/SPD | ISA | TAS | GS | LEG | REM | USED | REM | LEG | ЕТЕ | ETA ATA | ACTUAL FUEL |
| -TOD- | DCT | 090 | 090 | FL130 | T20 | 274/020 | +13 | 275 | 295 | 54 | 44 | 420 | 799 | 0:11 | 0:08 | | |
| PAKSI | DCT | 091 | 090 | FL120 | T20 | 268/021 | +13 | 295 | 315 | 3 | 41 | 428 | 791 | 0:00 | 0:08 | | |
| LKN LUCKNOW 117.4 | DCT | 090 | 090 | 400 | T21 | 266/010 | +17 | 284 | 306 | 40 | 1 | 549 | 670 | 0:08 | 0:00 | | |
| VILK | DCT | 288 | 288 | 406 | Т3 | 071/004 | +17 | 245 | 249 | 1 | - | 552 | 667 | 0:00 | - | | |

AIRPORT INFO

| | Airport | ЕТА | ATIS | TWR/CTAF | CLR | GND | ELEV | LONGEST F | RWY |
|------|---------|-------|-------|----------|-----|-----|------|-----------|---------|
| DEP | VAID | - | 127.6 | 122.8 | N/A | N/A | 1854 | 25 | 9035 ft |
| DEST | VIGR | 1459Z | N/A | 122.7 | N/A | N/A | 617 | 24 | 8971 ft |

ATC FLIGHT PLAN VIGR to VILK

- (FPL-VTMPQ-IG -BE25/L-SDFH/S

-BE25/L-SDFH/S
-VAID1400
-N0280F270 IID W10N GWA
-VIGR0100 VIIP VILK
-DOF/210506 REG/VTMPQ
EET/VIDF0040 OPR/GOVT OF MP
RMK/MEDICAL RELIEF FLIGHT CREDIT FACILITY AVAILABLE WITH AAI PIC

BOARD ENDURANCE 0300)

ALL INDIANS ON

ENROUTE WINDS

| IDENT | FL 230 W/V | TMP | FL 250 W/V | TMP | FL 270 W/V | TMP | FL 290 W/V | TMP | FL 310 W/V | TMP |
|-----------|---------------|-----|---------------|-----|---------------|-----|---------------|-----|---------------|-----|
| IID | 274/035 | +13 | 275/043 | +13 | 276/054 | +13 | 280/057 | +13 | 282/060 | +12 |
| MUBDO | 274/035 | +13 | 275/043 | +13 | 276/054 | +13 | 280/057 | +13 | 282/060 | +12 |
| -TOC- | 274/035 | +13 | 275/043 | +13 | 276/054 | +13 | 281/057 | +13 | 282/060 | +12 |
| OSEPU | 276/034 | +13 | 276/042 | +13 | 276/054 | +13 | 279/056 | +13 | 280/058 | +12 |
| BPL | 276/034 | +13 | 276/042 | +13 | 276/053 | +13 | 279/056 | +13 | 280/058 | +12 |
| 100-BILAN | 276/034 | +13 | 276/042 | +13 | 276/053 | +13 | 279/056 | +13 | 280/058 | +12 |
| -TOD- | 271/026 | +12 | 274/033 | +12 | 277/040 | +11 | 274/054 | +12 | 275/064 | +11 |
| BILAN | 271/026 | +12 | 273/033 | +12 | 277/040 | +11 | 274/054 | +12 | 275/064 | +11 |
| GWA | 271/024 | +12 | 278/026 | +12 | 286/027 | +11 | 285/034 | +10 | 281/045 | +9 |
| GWA | 246/013 | +19 | 249/018 | +17 | 251/020 | +15 | 247/021 | +12 | 246/021 | +11 |
| -TOC- | 246/013 | +19 | 249/018 | +17 | 251/020 | +15 | 247/021 | +12 | 246/021 | +11 |
| AVLEL | 257/004 | +17 | 255/011 | +15 | 245/020 | +14 | 241/019 | +13 | 245/018 | +12 |
| VEGLU | 299/006 | +17 | 228/010 | +15 | 207/018 | +14 | 205/021 | +12 | 212/023 | +11 |
| -TOD- | 298/006 | +17 | 228/010 | +15 | 208/018 | +14 | 205/021 | +12 | 212/023 | +11 |
| JJP | 296/006 | +17 | 227/010 | +15 | 208/018 | +14 | 206/021 | +12 | 213/023 | +11 |
| GWA | 247/017 | +18 | 250/019 | +16 | 249/021 | +13 | 246/022 | +11 | 246/020 | +11 |
| -TOC- | 247/016 | +18 | 250/019 | +16 | 249/021 | +13 | 246/022 | +11 | 246/020 | +11 |
| OMKOP | 292/011 | +16 | 287/018 | +15 | 280/020 | +13 | 267/018 | +12 | 256/016 | +12 |
| -TOD- | 257/017 | +16 | 265/020 | +14 | 268/021 | +13 | 267/021 | +12 | 267/018 | +11 |
| PAKSI | 257/017 | +16 | 265/020 | +14 | 268/021 | +13 | 267/021 | +12 | 267/018 | +11 |
| LKN | 263/019 | +15 | 263/021 | +14 | 265/020 | +12 | 270/014 | +12 | 261/013 | +12 |
| | | | | | | | | | | |

COMPUTED DATE: 06-05-2021 TIME: 10:48:13 UTC

| | jur | इंडियन ऑयल कॉर्पोरेशन लिमिटेड (डीजीसीए अनुमोदित) | চুচ্চরীয় ম. FDV No. 877645 | दिनांक DATE | माह MONTH | वर्ष YEAR |
|--|-------------------|--|---|------------------------------|----------------------|----------------|
| | 1 | ndian Oil Corporation Ltd. (DGCA APPROVED) | | 06 | 105 | 120 |
| anOil | 5.0 | फ्यूल डिलीवरी वाउचर FUEL DELIVERY VOUCHER | लोकेशन का नाम LOCATION NAME | रीप कोड SAP CODE | अयिएटा व IATA COD | |
| हा नाम CUSTOMER N | NAME | 60016 | 30 MP | 300 | 1201 | 2 |
| बिल करें BILL TO | | 1004 | 08 | आपूर्ति कर्ता / SUPPLI | ER O | 01 |
| Bिष्यूलिंग रसीद DEFUELLING RECEIPT | - | पलाइट सं. FLIGHT NO. | एयरकाफ्ट रजि. सं. AIRCRAFT REG. No. | VI | MP | 0 |
| घरेलू DOMESTIC: एक्सपोर्ट EXPORT- | 3 | से आणमन ARRIVED FROM | एयरकापट प्रकार AIRCRAFT TYPE | 0.70 | | 1 |
| ड्यूटी पेड DUTY PAID- बोंडेड BONDED | - 04 | जहाँ जाना है PROCEEDING TO | एमटीओडब्ल्यू <40टी सहित Scheduled Airline's aircraft v | with MTOW<40T | ट्याक्रस्य | |
| बे. सं. BAY NO. | | कारनेट सं. CARNET NO. | | हीं No 🗆 💮 सम | नय-घंटे:मिनट (भार | |
| हाडून्ट पीट सं. HYDRANT PIT NO. | 7 | को समाप्त EXPIRES ON: | सामान रखा गया EQUIP. PO | SITIONED | 227 | ime-HH:m |
| फ्यूल प्राधिकृत संदर्भ संख्या (एन)शे FUEL AUTHORISATION REF. NO. (| ोड्ड्यू (for N | ल पलाइट्स) | फ्यूलिंग शुरु हुई / FUELLING | STARTED | and. | |
| लगद CASH 🔲 | | | फ्यूलिंग समाप्त हुई / FUELLI | NG COMPLETED | 1924 | -168 |
| | | The state of the s | 1-10 | | | |
| क्रेडिट CREDIT (2 | | | अंतिम मंजूरा / FINAL CLEAR | ANCE | 920 | |
| क्रेडिट CREDIT (12) | 8 | प्यूल ग्रेड / GRADE : J | SIGH HIGHT FINAL CLEAR | ANCE | 934 | |
| क्रोडिट CREDIT (प्र उपकरण सं. / आईडी EQUIPMENT NO. / ID | | प्यूल ग्रेंड / GRADE ; J | | ANCE | 934 | |
| क्रीडेट CREDIT (D उपकरण सं. / आईडी EQUIPMENT NO. / ID वलोसिंग मीटर शीडेंग CLÖSING METER READING | | 0 0 | | | 930 Register | Follow Follows |
| क्रेडिट CREDIT (IA उपकरण सं. / आईडी EQUIPMENT NO. / ID क्लोसिंग मीटर रीडिंज | | 0 0 | | Fuel Stock | Register SL/No. | |
| केंब्रेट CREDIT (13 उपकरण सं. / आईडी EQUIPMENT NO. / ID क्लोसिंग मीटर रीडिंग CLOSING METER READING ओपनिंग मीटर रीडिंग | | 0 0 | | Fuel Stock | | |
| ਡਰੋਫੈਟ CREDIT () ਤਪकरण सं. / आईडी EQUIPMENT NO. / ID क्लोसिंग मीटर रीडिंग CLOSING METER READING औपनिंग मीटर रीडिंग OPENING METER READING अंतर (सीटर) DIFFERENCE (UTRES) | ٤) | 0 0 | | Fuel Stock | | |
| क्रेडिट CREDIT क्रि उपकरण सं. / आईडी EQUIPMENT NO. / ID क्लोसिंग मीटर रीडिंग CLOSING METER READING ओपिंग मीटर रीडिंग OPENING METER READING अंतर (लीटर) | ξ) | आंकडों में IN FIGURES | | Fuel Stock | | |
| क्रेडिट CREDIT (व्रि उपकरण सं. / आईडी EQUIPMENT NO. / ID क्लोसिंग औटर रीडिंग CLÖSING METER READING औपिंग औटर रीडिंग OPENING METER READING अंतर (लीटर) DIFFERENCE (LITRES) की गई आपूर्ति की कुल मात्रा (लीटर | ξ) | आंकडों में IN FIGURES शब्दों में IN WORDS फ्यूल बैच सें. FUEL BATCH NO.: | | Fuel Stock | | |
| क्रिडेट CREDIT (प्रि उपकरण सं. / आईडी EQUIPMENT NO. / ID क्लोसिंग भीटर रीडिंग CLOSING METER READING ओपनिंग भीटर रीडिंग OPENING METER READING अंतर (लीटर) DIFFERENCE (LITRES) की गई आपूर्ति की कुल मात्रा (लीटर TOTAL QUANTITY DELIVERED (LITRES) प्यूल नमूने की जांच FUEL SAMPLE CHECK | (2) | आंकडों में IN FIGURES | ET A-1/JP-5/AVGAS 100LL | Fuel Stack No 28.5 Date 06 | 15/21 15/21 | |
| क्रीडेट CREDIT (12) उपकरण सं. / आईडी EQUIPMENT NO. / ID क्लोसिंग मीटर रीडिंग CLOSING METER READING औपनिंग मीटर रीडिंग OPENING METER READING और (लीटर) DIFFERENCE (LITRES) की गई आपूर्ति की कुल मात्रा (लीटर TOTAL QUANTITY DELIVERED (LITRES) प्यूल नमूने की जांच FUEL SAMPLE CHECK | | आंकडों में IN FIGURES शब्दों में IN WORDS प्रयूल बैच सं. FUEL BATCH NO.: | ET A-1/JP-5/AVGAS 100LL | Fuel Stack The 28.5 1)210 06 | SLINO. | |

Appendix 'E': Relevant Extract of the MoU between DoA.GoMP & AirWorks India (Engineering) Private Limited:

3. CUSTOMER's Responsibilities and Obligations

During the Term of this Agreement, the CUSTOMER undertakes to:

- 3.1 Use the Aircraft in accordance with the technical limitations/Specification as specified on the Airworthiness Certificate and according to all legal prescriptions and regulations as well as to OEM's operating, flight and loading manuals.
- 3.2 Observe the schedules for the maintenance on the Aircraft, either by the limitation of flying hours or the calendar time according to the OEM's recommendations.
- 3.3 Ensure that if the maintenance is carried out by a Service Center other than AWIEPL, such Service Center would be duly approved by the OEM and the Aircraft's equipment's are repaired only by duly authorized repair agencies approved under CAR-145 Regulations.
- 3.4 Follow-upon the requirement for the application of any mandatory SB's or AD's issued by the DGCA, the OEM, or the relevant authority of the country of manufacture of the parts, components and equipment.
- 3.5 Confirm in writing to AWIEPL, the work scopes to be performed on the Aircraft together with planned input dates for the Aircraft inspection.
- 3.6 Maintain Flight Report Book up-dated so that Aircraft and engine log books are accurately up-to-date and record in particular all occurrences during the operation of the Aircraft as well as all maintenance or modification works performed, and be responsible for the accuracy of the information recorded.
- 3.7 Provide AWIEPL with complete updated documentation relative to the Aircraft and its engines each time the Aircraft is brought for scheduled and/or unscheduled inspections performed at AWIEPL's facility.
- 3.8 Obtain and maintain Comprehensive Insurance Coverage under the Aviation Insurance policy and Aircraft Liability Insurance according to applicable air law regulations, conditions of carriage, etc. which would cover all risks and perils including hull, air accidents and mishaps, third party liability, baggage loss, death/injury of passengers and crew, property damage, etc.
- 3.9 The Aircraft is presented to AWIEPL in a timely manner for the accomplishment of the prescribed tasks and de-briefing meeting is held to address any defects.
- 3.10 The Customer shall respond with its decision on all matters referred to it by AWIEPL within such time as AWIEPL shall reasonably specify so as not to delay the provision of the Services. In the event of non receipt of consent from the Customer within a reasonable time, AWIEPL shall not be liable and responsible for delay in delivery of Aircraft and/or any delay in defect rectification, claims arising due to non-performance of matters for which the Customer has not consented.





Contract No. - AWI/MPQ/AMC/AUGUST2020

3.11 The Customer shall provide, prior to any Aircraft delivery access to the Airworthiness Data in respect of such Aircraft in accordance with the Customer's approved maintenance planning document.

4. AWIEPL's Responsibilities and Obligations

During the Term of this Agreement, AWIEPL undertakes to:

- 4.1 Carry out Services under this Agreement in accordance with OEM's Maintenance Manual and under CAR-145 Approval No. Q-3 AWI / 2999.
- 4.2 Provide written work report showing the details of the works performed on the Aircraft.
- 4.3 Be responsible for the technical services and the technical administration of the Aircraft when serviced by AWIEPL.
- 4.4 AWIEPL shall maintain activity records for the relevant documents and information concerning the computerized maintenance program, if applicable, and ensure transmission of applicable data to the OEM.
- 4.5 Ensure that licenses and authorizations of AWIEPL's specialized personnel performing services for the CUSTOMER are valid and up to date.
- 4.6 AWTEPL shall not assign this Agreement or parts thereof to a third party without express sanction of the CUSTOMER.
- 4.7 AWIEPL shall provide authorized person at normal operating base to complete arrival/departure formalities.
- 4.8 AWIPEL shall provide the maintenance personnel from the pool of its engineers and technicians to work on Customer Aircraft.
- 4.9 AWIEPL shall comply with the maintenance requirement as prescribed by the manufacturer of aircraft.
- 4.10 AWIEPL shall ensure following-
 - (a) The AIRCRAFT is maintained in an airworthy condition.
 - (b) Any operational and emergency equipment fitted is correctly installed and serviceable or clearly identified as unserviceable.
 - (c) The airworthiness certificate remains valid, and
 - (d) The maintenance of the AIRCRAFT is performed in accordance with the Customers approved maintenance program.

Appendix 'F': ADS-B Flight Data

In the absence of "Flight Recorder" on VT-MPQ, the investigation team reviewed the available flight data from the ADS-B which was captured by the software "Flight Radar 24". The Flight data from ADS-B was available from (14:17:32 Z) 8950 feet during climb up to FL270 and descent from FL270 to (15:05:19 Z) 10475 feet only.

The investigation team also cross-checked the ADS-B data feed from Delhi, Nagpur and Lucknow however no data was available below 18000 feet. Gwalior radar was "off" due as no Defence flying was in progress. The Captured ADS-D data is given below.

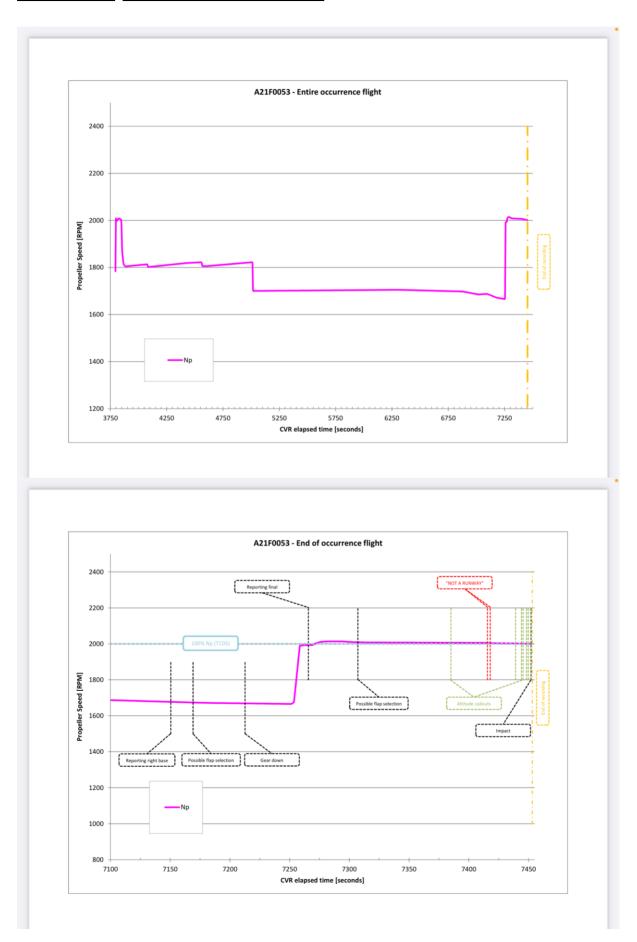
| Timestamp | UTC | Callsign | Position | Altitude | Speed | Direction |
|------------|----------------------|--------------|---------------------|----------------|-------|-----------|
| 1620310663 | 2021-05-06T14:17:43Z | VTMPQ | 22.812784,75.886536 | 8950 | 180 | 40 |
| 1620310675 | 2021-05-06T14:17:55Z | VTMPQ | 22.820435,75.893456 | 9325 | 181 | 39 |
| 1620310687 | 2021-05-06T14:18:07Z | VTMPQ | 22.828812,75.900848 | 9675 | 182 | 39 |
| 1620310706 | 2021-05-06T14:18:26Z | VTMPQ | 22.841042,75.911659 | 10275 | 184 | 39 |
| 1620310719 | 2021-05-06T14:18:39Z | VTMPQ | 22.849421,75.918983 | 10700 | 184 | 39 |
| 1620310731 | 2021-05-06T14:18:51Z | VTMPQ | 22.857475,75.926155 | 11100 | 183 | 39 |
| 1620310746 | 2021-05-06T14:19:06Z | VTMPQ | 22.867716,75.935158 | 11575 | 184 | 38 |
| 1620310759 | 2021-05-06T14:19:19Z | VTMPQ | 22.876099,75.942497 | 11950 | 186 | 39 |
| 1620310771 | 2021-05-06T14:19:31Z | VTMPQ | 22.88443,75.949783 | 12250 | 191 | 38 |
| 1620310802 | 2021-05-06T14:20:02Z | VTMPQ | 22.906174,75.96891 | 13125 | 195 | 38 |
| 1620310836 | 2021-05-06T14:20:36Z | VTMPQ | 22.930143,75.989891 | 14150 | 197 | 38 |
| 1620310867 | 2021-05-06T14:21:07Z | VTMPQ | 22.952581,76.009575 | 15025 | 203 | 39 |
| 1620310897 | 2021-05-06T14:21:37Z | VTMPQ | 22.975346,76.029564 | 15850 | 206 | 39 |
| | 2021-05-06T14:22:08Z | VTMPQ | 22.998001,76.049461 | 16725 | 203 | 39 |
| | 2021-05-06T14:22:41Z | VTMPQ | 23.021713,76.070282 | 17575 | 201 | 39 |
| | 2021-05-06T14:23:13Z | VTMPQ | 23.045334,76.091011 | 18300 | 204 | 39 |
| | 2021-05-06T14:24:19Z | VTMPQ | 23.095505,76.134354 | 19725 | 212 | 38 |
| | 2021-05-06T14:25:19Z | VTMPQ | 23.14312,76.176399 | 20800 | 225 | 39 |
| | 2021-05-06T14:26:22Z | VTMPQ | 23.194748,76.221947 | 22075 | 227 | 39 |
| | 2021-05-06T14:27:25Z | VTMPQ | 23.245514,76.266541 | 23300 | 228 | 39 |
| | 2021-05-06T14:28:27Z | VTMPQ | 23.297346,76.312508 | 24425 | 231 | 39 |
| | 2021-05-06T14:29:28Z | VTMPQ | 23.348831,76.357925 | 25325 | 241 | 38 |
| | 2021-05-06T14:20:29Z | VTMPQ | 23.402462,76.405281 | 26250 | 247 | 39 |
| | 2021-05-06T14:31:30Z | VTMPQ | 23.457367,76.453758 | 26825 | 255 | 39 |
| | 2021-05-06T14:31:30Z | VTMPQ | 23.516048,76.50589 | 27025 | 277 | 39 |
| | 2021-05-06T14:33:32Z | VTMPQ | 23.579132,76.561836 | 27023 | 293 | 39 |
| | 2021-05-06T14:34:34Z | VTMPQ | 23.644684,76.61972 | 27000 | 299 | 39 |
| | 2021-05-06T14:35:34Z | VTMPQ | 23.710777,76.678406 | 27000 | 303 | 39 |
| | 2021-05-06T14:36:35Z | 01 2000 DOCA | | | 307 | 39 |
| | 2021-05-06T14:37:37Z | VTMPQ | 23.777252,76.737518 | 27000 27000 | 307 | 39 |
| | | VTMPQ | 23.845276,76.798302 | | 307 | 39 |
| | 2021-05-06T14:38:37Z | 5 000000 000 | 23.91188,76.857704 | 27000 | | 39 |
| | 2021-05-06T14:39:39Z | VTMPQ | 23.980036,76.918655 | 27000 | 307 | |
| | 2021-05-06T14:40:41Z | VTMPQ | 24.048048,76.979645 | 27025 | 306 | 39 |
| | 2021-05-06T14:41:43Z | VTMPQ | 24.11673,77.041016 | 27000 | 305 | 39 |
| | 2021-05-06T14:42:45Z | VTMPQ | 24.183748,77.101173 | 27000 | 304 | 39 |
| | 2021-05-06T14:43:46Z | VTMPQ | 24.249851,77.160561 | 27000 | 301 | 39 |
| | 2021-05-06T14:44:49Z | VTMPQ | 24.317959,77.221916 | 27000 | 300 | 39 |
| | 2021-05-06T14:45:50Z | VTMPQ | 24.382944,77.280472 | 27000 | 297 | 39 |
| | 2021-05-06T14:46:52Z | VTMPQ | 24.449249,77.340294 | 27000 | 295 | 39 |
| | 2021-05-06T14:47:53Z | VTMPQ | 24.513748,77.398628 | 27000 | 296 | 39 |
| | 2021-05-06T14:48:55Z | VTMPQ | 24.579023,77.457603 | 27000 | 296 | 39 |
| | 2021-05-06T14:49:58Z | VTMPQ | 24.645721,77.518059 | 27000 | 295 | 39 |
| | 2021-05-06T14:50:59Z | VTMPQ | 24.710161,77.576485 | 27000 | 294 | 39 |
| | 2021-05-06T14:52:02Z | VTMPQ | 24.776031,77.636444 | 27000 | 291 | 39 |
| | 2021-05-06T14:53:05Z | VTMPQ | 24.841671,77.696037 | 27000 | 293 | 39 |
| 1620312846 | 2021-05-06T14:54:06Z | VTMPQ | 24.905457,77.754211 | 27025 | 295 | 39 |
| 1620312906 | 2021-05-06T14:55:06Z | VTMPQ | 24.968805,77.812019 | 27000 | 293 | 39 |
| | 2021-05-06T14:55:35Z | VTMPQ | 25.000181,77.837097 | 26625 | 299 | 28 |
| 1620312936 | 2021-05-06T14:55:36Z | VTMPQ | 25.001438,77.837769 | 26600 | 299 | 26 |
| 1620312938 | 2021-05-06T14:55:38Z | VTMPQ | 25.004883,77.839508 | 26525 | 301 | 25 |
| 1620312942 | 2021-05-06T14:55:42Z | VTMPQ | 25.009119,77.841454 | 26450 | 302 | 22 |
| 1620312944 | 2021-05-06T14:55:44Z | VTMPQ | 25.011612,77.842506 | 26375 | 299 | 27 |
| 1620312945 | 2021-05-06T14:55:45Z | VTMPQ | 25.013634,77.843262 | 26350 | 303 | 19 |
| 1620312948 | 2021-05-06T14:55:48Z | VTMPQ | 25.016968,77.844444 | 26275 | 304 | 17 |
| 1620312950 | 2021-05-06T14:55:50Z | VTMPQ | 25.020767,77.845665 | 26200 | 304 | 15 |

Appendix 'G': DoA, GoMP Operations Manual

Chapter 2 - Duties and Responsibilities

- 2.6.4 <u>Flight Safety Officer.</u> The Flight Safety Officer reports to the Accountable Manager on flight safety matters.
- (a) The Flight Safety Officer shall be responsible for implementation of the policies and procedures for compliance of safety requirements in the Flight Safety Manual.
- (b) The DoA, GoMP has adequately qualified persons to analyse incidents, defects, carry out internal safety audits and monitor flight operations quality assurance by downloading flight data recorder information. The head of safety division is approved in accordance with CAR Section 5, Series F, Part I dated dated 28th June 1996 Rev 2, 17th March 2009.
- (c) He has authorization from the DDAS to perform inspections in any area of the operation which, in his sole opinion, have an impact on flight safety. All personnel in the DoA shall be enjoined to give the Flight Safety Officer such assistance in his functioning as Flight Safety Officer may deem necessary.
- (d) He is responsible to analyze incidents, defects, carry out internal safety audits and monitor flight operations quality assurance by downloading flight data recorder information.
- (e) In case of any violations, he shall promptly take effective corrective action including punitive action as necessary to prevent similar occurrence in future. A record of such actions shall be maintained.
- (f) He may make recommendations on any and all activities related to aviation safety within all sections of the organization. Among his responsibilities are:
- (i) Implementation of the DoA, GoMP Safety Management System (SMS);
- (ii) liaise with the Flight Operations Officer to ensure that flight planning is done proactively to preclude breach of the FDTL regulations;
- (iii) report BA positive cases to the DGCA HQ and Regional Office within 24 hours;
- (iv) manage the Flight Safety Programme of the DoA;
- (v) determine standards and methods for use in trend analysis suitable for use in the Flight Safety Programme in coordination with the Accountable Manager/ Chief Pilot;
- (vi) assist the Accountable Manager by making those inputs as necessary in his function of performing risk management in flight operations;
- (vii) monitor adherence to established safety standards and identify undesired trends with regard to operational/technical areas with regards to flight safety and to report any such findings to the Accountable Manager;
- (viii) inspect and examine as necessary, any area of the operations which may have an impact on flight safety and to report any deviations from safe practices to the Accountable Manager;
- (ix) shall take corrective action immediately on the deficiencies observed during the audit;
- (x) monitor procedures for the handling of any reports having an impact on flight safety (such as Flight Safety Reports, Accident Reports, Dangerous Goods/ Incident Reports etc.;
- (xi) Shall provide support for effective implementation and running of the Safety Management System;
- (xii) In addition to other information, extensive use of the data recorded on the flight recorders (CVR) should be made by the Flight Operations Officer for performance monitoring the flight crew, for early detection of safety hazards and the initiation of appropriate accident prevention measures;
- (xiii) Planning and training of manpower for fire safety;
- (xiv) Shall provide support for effective implementation of Safety Management.

Appendix 'H' Spectrum Analysis of CVR



Appendix 'I': Insurance Advertisements





Appendix 'J': RT TRANSCRIPTION CHANNEL 05 ON 06 MAY 2021

| TIME | CALLER | DETAILS OF CALL | REMARKS |
|----------|--------|--|---------|
| 20:19:18 | PILOT | GWL VTMPQ | |
| | TOWER | VPQ GW'L VPQ GWL | |
| 20:20:13 | PILOT | SIR VPQ INDORE TO GWL MAINTAINING FLT LEVEL 270, SQUACK 1410 ESTIMATING YOUR FIELD 1512 | |
| | TOWER | VPQ REPORT RELEASED FROM AREA | |
| 20:21:05 | PILOT | ROGER, CALL YOU RELEASED BY DELHI VPQ. VPQ RELEASED BY DELHI | |
| | TOWER | MONITORED, SIR ATI IS 112.8 | |
| 20:21:11 | PILOT | SIR UNABLE TO READ YOU. | |
| | TOWER | VPQ MONITOR ATIS ON VOR FREQ 112.8 | |
| | PILOT | SAY AGAIN FREQUENCY PLEASE QNH | |
| | TOWER | VPQ MONITOR ATIS 112.8 | |
| 20:23:12 | PILOT | MONITORED SIR AND REQUEST RUNWAY IN USE | |
| | TOWER | RUNWAY 24L SURFACE WIND 08006 KTS | |
| | TOWER | CONFIRM WISH TO CARRY OUT VOR 06R | |
| | PILOT | AFFIRMATIVE, REQUESTING 06R VISUAL | |
| | TOWER | ROGER VISUAL 06R APPROVED REPORT WHEN AIR FIELD VISUAL AND READY TO DESCEND | |
| 20:23:20 | PILOT | CALL YOU FOR DESCENT AND -VE TRAFFIC WITH DELHI | |
| | TOWER | ROGER. INFORMATION FOXTROT QNH 1006 | |
| 20:23:22 | PILOT | VPQ REQUESTING DESCEND | |
| | TOWER | ROGER, VPQ DESCEND TO 2700 FEET. QNH 1007, TRANSITION LEVEL 55 | |
| | PILOT | DESCEND 2700 FEET TRANSITION LEVEL 55 COPIED | |
| 20:35:56 | TOWER | VPQ REPEAT DISTANCE IN BOUND | |
| | PILOT | 25 DME IN BOUND SIR | |
| | TOWER | ROGER | |
| 20:36:56 | PILOT | APPROACH VPQ WE HAVE FIELD IN SIGHT MAY I CALL RUNWAY RIGHT BASE 06R | |
| | TOWER | AFFIRMATIVE VPQ CLEAR VISUAL APPROACH. DESCEND TO CIRCUIT ALTITUDE REPORT RIGHT BASE 06R | |
| | PILOT | CLEARED TO DESCEND CIRCUIT ALTITUDE AT BASE | |

| | PILOT | CALL RIGHT BASE 06R VPQ |
|----------|-------|--|
| 20:39:15 | PILOT | TURNING RIGHT BASE FOR 06R VPQ. |
| | TOWER | VPQ REPORT FINAL, SURFACE WIND 080/05 KNOT |
| | PILOT | CALL YOU FINALS SURFACE WINDS MONITORED |
| 20:41:10 | PILOT | ?????? |
| | TOWER | VPQ CONFIRM RUNWAY VISUAL |
| 20:41:16 | PILOT | AFFIRM RUNWAY VISUAL |
| | TOWER | VPQ RUNWAY 06R CLEARED TO LAND |
| | PILOT | CLEARED TO LAND VPQ |
| 20:42:12 | PILOT | CONFIRM CLEAR TO LAND VPQ |
| | TOWER | VPQ CLEAR TO LAND 06R |
| | PILOT | CLEAR TO LAND 06R |
| | TOWER | VPQ VISUAL FROM TOWER |
| | PILOT | THANK YOU SIR |
| 20:44:39 | TOWER | VPQ TOWER |
| 20:44:51 | TOWER | VPQ TOWER |
| 20:56:56 | TOWER | VPQ TOWER |

Telephone No.: 24627830

Aeronautical: VIDDYAYX Email Id: dgoffice.dgca@nic.in Fax: 91-11-24652760

GOVERNMENT OF INDIA AERONAUTICAL INFORMATION SERVICES DIRECTOR GENERAL OF CIVIL AVIATION OPPOSITE SAFDARJUNG AIRPORT NEW DELHI – 110003

AIC SI. No. 7/2021

15th January 2021

Am Knew

File No. DGCA-25012(07)/2/2020-AW

The Order No. DGCA-25012(07)/1/2020-AW dated 15th January 2021 is reproduced below for information, guidance and compliance.

(ARUN KUMAR)
Director General of Civil Aviation

File No. DGCA-25012(07)/2/2020-AW Dated 15th January 2021

ORDER

In exercise of the powers conferred by Section 5A of the Aircraft Act, 1934 (XXII of 1934), the Director General of Civil Aviation hereby directs scheduled operators desirous to carry cargo in the passenger compartment of the aircraft, to demonstrate compliance of the following and obtain permission, prior to commencing such operations:

- 1. The type of cargo to be carried shall be as per Government directives and limited to transportation of products such as medical supplies, PPE and other cargo which is vital and essential for the functioning of sensitive supply chains affected by the COVID-19 pandemic.
- 2. Operator shall not transport dangerous goods {as specified by the ICAO (Doc. 9284) in the Technical Instructions for the Safe Transport of Dangerous Goods by Air} in the passenger compartment.
- 3. In case of carriage of Covid19 vaccine packed in dry ice in passenger compartment, compliance with DGCA Circular issued vide F. No. 4/1/2020-IR dated 8.1.2021 (available on DGCA Website) shall be strictly adhered to.
- 4. Operator shall only carry persons essentially required on board during such operations.
- 5. Carriage of mix passengers and cargo in the passenger compartment at the same time is not allowed. Further, Operators shall ensure that such operations do not affect/ disrupt their approved schedule.

- 6. Operator shall deactivate any automatic activation of the passenger oxygen system on the aircraft, prior to such operation.
- 7. Operator shall disable or deactivate passenger convenience and other cabin systems not necessary for safety or normal operations (e.g., in-flight entertainment systems installed in seats, in-seat power, galley systems, and any other heat generating systems) on aircraft, prior to such operation.
- 8. Operator shall not load cargo in any stowage compartment (including stowage compartments with internal dividers) containing portable oxygen bottles, protective breathing equipment, or equipment containing lithium batteries. The Operator shall identify or lock each such compartment prior to cargo loading. Operator shall not install portable oxygen, or any equipment containing a lithium battery, on any exposed wall surface.
- 9. Cargo loaded on a seat shall not exceed 22.5 kg. per seat place or 50 kg. in a single package per triple seat, and shall not extend above the seatback height.
- 10. Cargo stowed under seats shall not exceed 9 kg. per seat place.
- 11. Operator shall restrain all cargo loaded on each seat, using the primary load path of the seat so that each cargo installation is restrained to the load factors specified by the manufacturer(TC/STC holder) and complies with all other applicable structural retention requirements. Primary load path elements include:
 - a. The seat belt;
 - b. Seat beams (cross tubes); and
 - c. Seat legs.
- 12. Operator shall load all cargo in a manner that allows sufficient access to the cargo to allow effective firefighting. In case of twin aisle aircraft, the Operator shall load the cargo in the passenger compartment in a manner such that, in each section of the passenger compartment, there is a means to cross from one aisle to the other aisle at approximately equal distance from the existing cross-aisles (An empty seat row provides sufficient access from one aisle to the other).
- 13. Operator shall not load or restrain cargo in any manner that obstructs decompression vents or airflow when the vents are activated.
- 14. Cargo shall not be stowed where it will prevent or impede access to emergency equipment or interfere with emergency evacuation.
- 15. Operator shall provide each person, occupying the passenger compartment of the aircraft at the time of operation, with portable oxygen equipment.
- 16. Operator shall ensure that each person whose duties on board the airplane include fire detection and firefighting in the passenger compartment carry the equipment provided under para 15, during their inspections required by para 21.

- 17. Operator shall make available the following fire extinguishers in the passenger compartment:
 - a) Two Underwriters Laboratories (UL) 2A (9.5 litres) rated water portable fire extinguishers, or an equivalent amount of water carried in no more than 5 containers:
 - b) At least two fire extinguishers with a minimum UL 4A-80B: C-rating or equivalent (Four UL 2A-10B: C extinguishers is equivalent to two fire extinguishers with a minimum UL 4A-80B: C-rating);
 - c) The quantity and type of fire extinguishers identified in the Operator's safety risk assessment required by Para 28 in addition to the number required by Paras 17a) and 17b).
- 18. Operator shall locate fire extinguishers required next to the seats occupied by persons required to be on board. Operator may provide additional fire extinguishers identified in Para 17 at locations that the operator determines would be effective in providing fire protection.
- 19. Operator shall configure the Environmental Control System (ECS) settings of the aircraft, prior to such operations, to minimize the likelihood of smoke that would enter the flight deck, and to maximize the ability of a crewmember to detect a fire/smoke, including:
 - a. Adapt the ECS setting as per the number of occupants.
 - b. If configured with Gasper outlets, turn them to closed/off position for all phases of flight.
- 20. The minimum number of persons required to perform the duties specified in Para 16 shall be: at least two persons whose duties are to detect and fight a fire and relay information to the flight crew; and any additional persons identified by the Operator through a safety risk assessment that considered, at a minimum, the type/size of the aircraft, the length of flight, and the availability of alternate airports.
- 21. Persons assigned to inflight fire-fighting duties must make a visual inspection of the cargo on a regular basis, not exceeding 30 minute intervals including prior to taxi, take-off, and landing.
- 22. Operator shall prepare Standard Operating Procedures (SOP) covering at least the following requirements:
 - a. Identify the minimum number of additional persons required in the passenger compartment under Para 20 during such an operation;
 - b. Include procedures for persons assigned to inflight fire-fighting duties to make a visual inspection of the cargo on a regular basis, not exceeding 30 minute intervals including prior to taxi, take-off, and landing;
 - c. Include procedures for persons who must carry portable oxygen equipment, or equivalent, when making the inspection under Para 21 above.
 - d. Include procedures for the flight crewmembers to notify persons in the passenger compartment in case of a decompression;
 - e. Identify such seats that must be occupied during take-off and landing and in emergency situations, such as turbulence or decompression,

- unless each such seat is individually placarded;
- f. Include a passenger compartment fire emergency procedure based on manual firefighting; and
- g. Update any additional existing procedures (including emergency procedures) that result from Paras 20 and 21.

Note: The SOP shall form part of the Operator's Operation Manual and will be approved by DGCA.

- 23. Operator shall provide training to each person who will perform duties during such operations which includes:
 - a. For currently qualified pilots serving as flight crew, training must include the following:
 - Instruction in the new or revised emergency assignments and procedures for such operations, including coordination among crewmembers; and
 - ii. Instruction in the configuration of aircraft systems for such operations.
 - b. For currently qualified crewmembers who will perform the fire detection and firefighting duties, training must include at least the following:
 - Instruction in the new or revised emergency assignments and procedures for such operations, including coordination among crewmembers;
 - ii. Instruction in the location, function, and operation of fire extinguishers;
 - iii. Instruction in the handling of a cargo fire in the passenger compartment, including assessing and evaluating hidden fires and removing cargo restraints; and
 - iv. Hands-on emergency drill using the fire extinguisher, including removing the extinguisher from the storage location and moving it to the furthest point in the passenger compartment where a fire could occur.
 - c. For other persons who will perform the fire detection and firefighting duties, training must include at least the following:
 - i. Instruction in the emergency assignments and procedures for such operations, including coordination among crewmembers;
 - ii. Instruction in the location, function, and operation of fire extinguishers and the portable oxygen equipment.
 - iii. Instruction in the handling of a cargo fire in the cabin, including assessing and evaluating hidden fires and removing cargo restraints.
 - iv. Hands-on emergency drill using the portable oxygen equipment.
 - v. Hands-on emergency drill using the fire extinguisher, including removing the extinguisher from the storage location and moving it to the furthest point in the passenger compartment where a fire could occur.

- 24. Hands-on emergency drills shall be conducted by using actual aircraft equipment or training equipment duly approved.
- 25. Operator shall provide any occupant in passenger compartment, other than a person assigned to duty during flight, with a briefing regarding the use of all emergency equipment, including portable oxygen systems, and on the operation of emergency exits and evacuation procedures.
- 26. Operator shall comply with any additional guidelines issued by the manufacturer in this regard.
- 27. Operator shall ensure that the aircraft is loaded in accordance with the limitations and recommendations provided in the Weight and Balance Manual and Load and Trim prepared accordingly prior to every flight.
- 28. Operators intending to carry cargo in passenger compartment shall apply to DGCA at least 10 days prior to the proposed commencement of operations along with the following:
 - a) Statement of Intent for carrying cargo in the passenger compartment of the aircraft specifying the type of the aircraft;
 - b) Standard Operating Procedures (SOP) as per para 22.
 - c) Verification that the Operator has completed a safety risk assessment to determine the type and quantity of additional fire extinguishers necessary in the passenger compartment. The safety risk assessment must include statement indicating whether additional fire extinguishers of a particular type need to be installed in the passenger compartment in addition to the fire extinguishers identified in Paras 17a) and 17b).
 - d) Verification that the Operator has completed a safety risk assessment to determine whether any additional persons are required during such operation. The safety risk assessment should include statement indicating whether more than two persons are required for the operation, in accordance with Para 20.
 - e) An outline of the curricula that the Operator will use to conduct the training required by para 23.
- 29. The Operator shall carry a copy of the permission and the approved SOP on board the aircraft while conducting such operations.
- 30. Operators other than Scheduled Operators shall be required to comply with all the above requirements and obtain permission prior to commencement of such operation.
- 31. Operator shall maintain a record of cargo carried under the permission granted under this Order and the same shall be made available to DGCA as and when required.
- 32. The permissions granted under this Order shall be restricted to 10th July 2021 or earlier.

(Arun Kumar) Director General of Civil Aviation



GOVERNMENT OF INDIA OFFICE OF THE DIRECTOR GENERAL OF CIVIL AVIATION

File No. AV.15011/2/2013-AS Dated 30th May 2013

Air Safety Circular No. 4 of 2013

Subject: Role of Aerodrome operator in preservation of Evidence following an Accident/Incident

1. Introduction:

The Aerodrome operator, local fire department and the police are the first authorities to arrive at an aircraft accident site. It is therefore important to enlist the cooperation of these authorities in order to ensure security and control of accident sites, initial documentation of the evidences and cooperation during investigations. It is essential that vital evidence is not lost through interference with the aircraft wreckage in the early phases of an investigation. Also the fire department and the police authorities should be aware of what is expected from them in the event of an aircraft accident.

2. Nomination of Safety Investigation Coordinator:

To ensure that initial action is carried out at the accident site in coordinated manner and the evidences are not destroyed, the airport operators shall nominate a post holder at each airport called "Safety Investigation Coordinator (SIC)".

He will be the single point of contact in case of an aircraft accident/Incident.

Name, designation and contact details of Safety Investigation Coordinator shall be intimated to DGCA within seven days of issue of this circular and also put on the website of the airport operator. The details shall be updated as and when there is change in the personnel.

3. Action by SIC:

SIC shall initiate immediate actions required to facilitate investigation, till the arrival of Investigator nominated by the DGCA/AAIB, while the search and rescue operations are still under-way. The actions would include:

3.1 Securing of the Recording Devices:

To ensure immediate sealing of the ATC/RADAR/Video recording devices pertinent to the accident/incident in accordance with Air Safety Circular 3 of 2013.

3.2 Photography/Videography:

Recording of all immediate actions while the rescue operations are underway. The initial actions will include video recording of the fire fighting operation; rescue operation; wreckage; steps in removing, opening or cutting apart components; photograph of damage to any electric pole/cables or other like structure due to aircraft impact before they are restored, etc.

3.3 Coordination with the Police and District Authorities:

SIC shall coordinate with the police authorities and district authorities to ensure compliance of Air Safety Circular 06 of 2010 and guarding of the wreckage so as to;

- a) Protect the public from the hazards in the wreckage.
- b) Prevent disturbance of the wreckage (including bodies and contents of the aircraft.
- c) Protect property.
- d) Permitting only authorized persons in coordination with the Investigator.
- e) Protect and preserve any ground marks of the aircraft.
- f) Record the names and addresses of all the eye witnesses and others who may have firsthand knowledge of the accident and supply such a list to the Investigator on his arrival for the purpose of investigation and facilitate production of such witnesses before him.
- g) Stop the movement of ambulances and fire vehicles along the wreckage trail,

once the survivors have been rescued and the fire risk has been eliminated as

far as practicable.

h) Liaise with the local population, particularly with regard to locating outlying pieces of wreckage.

3.4 Recording of the evidences:

- a) Whilst rescuing the injured crew members [Pilot and the Copilot(s)], their identification and location in or around the aircraft must be carefully observed and recorded.
- b) In the event of Pilot and / or the Copilot(s) being found dead, the necessary photographs must be taken in situ prior to the removal. The removal action should be such as to cause minimum of disturbance to the aircraft wreckage/parts and any such disturbance should be fully recorded.
- c) The location of the passengers alive or dead should be recorded immediately during rescue/removal operation. However, removal of the injured to the nearest hospital must not be delayed for want of formalities with regard to the recording as stated above.
- d) Any movement of the controls/cutting of wires, cables, component parts etc. must be made note of for submission to the investigator.

3.5 Medical Examination:

In the event of an accident at Airport or in its vicinity, samples of blood, urine etc. should be taken at the Airport medical centre. In cases where medical centers are not available at the airports or when the condition of crew members requires immediate hospitalization, SIC shall ensure that the samples of blood, urine etc. are taken at the nearest hospital. These checks should be expeditiously carried out without any loss of time. The sample should be suitably preserved and handed over to the Investigator Accidents for detailed laboratory examination.

3.6 Training and Awareness:

SIC shall interact with the fire and rescue personnel and police authority to brief them about their role in preservation and documentation of the wreckage on routine basis and also during the practice of airport emergency exercises.

A checklist for the initial onsite actions at accident/incident site is attached at Appendix A for ready reference.

Sd/(Lalit Gupta)

Deputy Director General

For Director General of Civil Aviation

To:

- (1) All Aircraft Operators/ Aerodromes Operators/Airports Authority of India
- (2) Internal distribution as per list.

Appendix-A

CHECK LIST FOR THE ACTIONS IMMEDIATELY FOLLOWING THE MISHAP:

| SNO | ACTION | STATUS/DETAILS |
|-----|---|----------------|
| 1 | Fire fighting (Video) | |
| 2 | Rescue operations (Video) | |
| 3 | Photos and video of : Steps in removing, opening or cutting apart components | |
| 4 | Photos of ground marks made by the aircraft | |
| 5 | Photos of damage to - structure - electric cables - Poles - Trees | |
| 6. | In situ Photographs of the Dead Crew | |
| 6 | Securing of Radar, ATC (Recordings) and other recording media pertinent to accident | |
| 7 | Weather (forecast and actual conditions) | |
| 8 | Coordination with the Police and District Authorities | |
| 9. | Record of Eye witness | |
| 10 | Recording of Evidences | |
| 11 | Medical Examination of the Crew | |



GOVERNMENT OF INDIA OFFICE OF THE DIRECTOR GENERAL OF CIVIL AVIATION

AIR SAFETY CIRCULAR 05/2014

File No. AV.15011/ASC/2/2014-AS

Dated: 05/06/2014

Subject: Preservation and Replaying of ANS and Aerodrome related Recording Media for Investigation of Accidents/Incidents/Occurrences.

1. Introduction:

Ground based recorders provide significant information in investigation of accident/incidents/ occurrences. To ensure that relevant information is available for investigation, it is essential that recording media is promptly sealed (wherever feasible) and preserved after the occurrences.

2. Relevant Recording Media

For the purpose of this Circular, the recording media refers to the following:

- a) Air Traffic Control (ATC) voice communication/Radar data,
- b) Close Circuit Television (CCTV) footage,
- c) Surface Movement Radar (SMR) data/Advanced Surface Movement Guidance & Control System (ASMGCS) data,
- d) Automatic telecommunication logs,
- e) Airport Operational Control (AOCC) System/Apron Control data,
- f) Hot lines and land lines,
- g) Video recorders installed at airports,
- h) ADS-B and ADS-C data.

3. Instances Requiring Replay of Recording Media

The recording media may be required to be replayed in following instances:

- a) Accident
- b) Serious incident

- c) Airprox
- d) Incident
- e) Recording function and quality check
- f) Proficiency check of air traffic controllers.
- g) Search and rescue operations.
- h) ATC violations
- i) RT violations
- j) Any complaint received by DGCA wherein it is prudent to conduct investigation.
- k) Any other event as per the discretion of DGCA

4. Applicability

All Airport Operators and Air Navigation Service Providers (ANSP) in India where the recording media as indicated in Para 2 of this Circular is available.

5. Guidelines for Sealing, Replay and Preserving of Recording Media

- 5.1 The relevant recording media shall be removed or extracted from normal storage and sealed. In case of a memory chip where sealing is not feasible, true copy of recording shall be made and placed in a separate and secure area pending further instructions.
- 5.2 Records of the sealing/replay/preservation of the media shall be maintained by the airport operator/ANSP indicating the reasons for the same.
- 5.3 In case of an accident/serious incident, ATS/CNS in-charge/in-charge of the recording facility (wherever applicable) shall handover the same to Safety Investigation Coordinator (SIC) (Refer Air Safety Circular 04 of 2013) for safe custody who in turn shall forward the same to the Director of Air Safety, DGCA Hqrs, Court of Enquiry/Committee of Inquiry/Inquiry Officer appointed by MoCA/AAIB/DGCA or any other officer so authorised. Upon being handed over the recording media, the AAIB/DGCA shall be responsible for its preservation as per record retention procedure.
- 5.4 In case of an incident or any other occurrence, as indicated in Para 3 of this Circular, ATS/CNS in-charge/in-charge of the facility shall maintain the data in accordance with the provisions of Para 5.1 of this Circular.

- 5.5 The readout/transcript of the recorded media shall be prepared by a team of officers authorised by the DGCA who will have access to the recording media.
- 5.6 Replay of the recording media shall be carried out within 15 days from the date of the occurrence.
- 5.7 The recording media shall be kept in the custody of incharge of the recording facility/ DGCA/ SIC till finalization of the investigation.
- 5.8 The recording media shall be released for re-use only after obtaining a written permission from the Director of Air Safety, DGCA Hqrs.
- 5.9 No person involved in sealing/replay/preserving of the recording media shall give any information pertaining to the recorded data in public without explicit approval of the DGCA.

6. Serviceability and Functional Check of Equipment

A daily check of the equipment shall be carried out to ensure serviceability and recording function without interrupting the recording of any active communications. The results of such daily checks shall be recorded in a logbook.

7. Time period for Preservation of Records

| Recording media | Minimum back | Maximum back up in Accident/Incident/ |
|-------------------------|--------------|---------------------------------------|
| | up period | Occurrences |
| Systems at AOCC | 30 days | Three years or as instructed by AAIB/ |
| ATC Tape (VHF/HF) | 30 days | DGCA, whichever is earlier. |
| Radar Replay | 30 days | |
| CCTV | 30 days | |
| Airline Operations Data | 30 days | |
| Base (AODB) Data | | |
| Phones and Hotline | 30 days | |

8. This Circular supersedes all previous instructions issued in this regard including Air Safety Circular 01 of 1984.

(Lalit Gupta)
Joint Director General of Civil Aviation